



VIA MED

V1000 Foetal Heart Simulator

Class I



VIA MED

-  Stock References Review
-  Supplier Review
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-  Countries Review
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-  Design Changes Review
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Stock References Review

Stock Reference	Description
0013110	Carrying case.
1410000	Foetal Heart Simulator model V1000.
1420000	Wall mount for Foetal Heart Simulator
1420001	Case protector for Foetal Heart
1430270	PCB - Foetal Heart Simulator.
1430284	V1000 Case with keypad cut outs.
1430285	V1000 Case.
1430286	V1000 Case Seal Kit.
1430287	V1000 Battery Compartment 4 x AA
1430288	V1000 Battery Clip 4 x AA
1430295	V1000 Keypad Membrane
1430296	V1000 label set (2) - case rear panel.
1430297	V1000 intensity control potentiometer.
1430300	V1000 PCB Assembly.
1430301	V1000 Transducer Mount.
1430302	V1000 Transducer.
1430303	V1000 Transducer mounting screw.
1430304	V1000 Transducer mounting washer.
1430305	V1000 Transducer mounting nut/spacer.
1430306	V1000 Transducer screw.
1430307	V1000 Transducer washer.
1430308	V1000 Transducer nut.
1430309	V1000 Transducer interface cushion.
1430319	V1000 Transducer interface cushion (v2).
1430320	V1000 Transducer v2.
1440000	Labour charge - Repair of V1000 Foetal
1450000	Packing box - V1000
1480000	Foetal Heart Simulator V1000 - Service
1480001	Foetal Heart Simulator V1000 -
1490000	Leaflet - V1000 Foetal heart simulator.
1490001	Instructions for Use - V1000 Foetal
1490002	V1000 Product Application Sheet

Comments on Stock references review:

part numbers upto date

Supplier Review

Stock Ref.	Description	Supplier A/C	Supplier P/N	Supplier Name	Rating
0013110	Carrying case.				Needs Grading
1420001	Case protector for Foeta				Needs Grading
1430284	V1000 Case with keypad				Needs Grading
1430285	V1000 Case.				Needs Grading
1430286	V1000 Case Seal Kit.				Needs Grading
1430287	V1000 Battery Compartment				Needs Grading
1430288	V1000 Battery Clip 4 x A				Needs Grading
1430296	V1000 label set (2) - ca				Needs Grading
1430300	V1000 PCB Assembly.				Needs Grading
1430297	V1000 intensity control	00009061		Farnell	B
1430303	V1000 Transducer mountin	00009061		Farnell	B
1430304	V1000 Transducer mountin	00009061	2506007	Farnell	B
1430305	V1000 Transducer mountin	00009061		Farnell	B
1430297	V1000 intensity control	00009123		RS Components Ltd	B
1430320	V1000 Transducer v2.	00009123		RS Components Ltd	B
1430306	V1000 Transducer screw.	00009314	0721020008Z	Bradford Bolt & Nut Comp	B
1430307	V1000 Transducer washer.	00009314	211M020AZ	Bradford Bolt & Nut Comp	B
1430308	V1000 Transducer nut.	00009314	0911020Z	Bradford Bolt & Nut Comp	B
1490000	Leaflet - V1000 Foetal h	00009360		Print Centre	C
1490000	Leaflet - V1000 Foetal h	00009366		Warwick Printing	B
1490001	Instructions for Use - V	00009366		Warwick Printing	B
0013110	Carrying case.	00009445		Openhouse Products Ltd	B
1430270	PCB - Foetal Heart Simul	00010020		P & M Services	B
1430284	V1000 Case with keypad	00010665		Pendle Signs & Plastics	B
1430296	V1000 label set (2) - ca	00010665		Pendle Signs & Plastics	B
1420000	Wall mount for Foetal He	00011450	A 92 26 227	OKW Enclosures	B
1420001	Case protector for Foeta	00011450		OKW Enclosures	B
1430285	V1000 Case.	00011450		OKW Enclosures	B
1430286	V1000 Case Seal Kit.	00011450		OKW Enclosures	B
1430287	V1000 Battery Compartment	00011450		OKW Enclosures	B
1430288	V1000 Battery Clip 4 x A	00011450		OKW Enclosures	B
1450000	Packing box - V1000	00011818		Macfarlane Group	A
1430300	V1000 PCB Assembly.	00012189		Northern Hi-Tec - NHT	B
1430301	V1000 Transducer Mount.	00012189	V1000-2	Northern Hi-Tec - NHT	B
1430295	V1000 Keypad Membrane	00012225		Danielson - Schurter	B
1430302	V1000 Transducer.	00012227	WM-R57A	Omni Circuits Internatio	B

Comments on Suppliers:

Danielson - Schurter not reviewed yet,
however have enough stock for years so can see why we have not chased,
new system stops orders from unreviewed companys so no concern atm

Sales Information

Stock Reference	Description	2015	2016	2017	2018	2019	2020	2021
0013110	Carrying case.	9	6	5	3	6	10	
1410000	Foetal Heart Simulator model V1000.	38	43	34	53	43	35	21
1420000	Wall mount for Foetal He		2	5	1	1	1	
1420001	Case protector for Foeta	9	24	12	24	6	17	
1430270	PCB - Foetal Heart Simul							
1430284	V1000 Case with keypad			1				
1430285	V1000 Case.				100			
1430286	V1000 Case Seal Kit.							
1430287	V1000 Battery Compartment							
1430288	V1000 Battery Clip 4 x A	1	1	1	1			
1430295	V1000 Keypad Membrane	3	9	15	4	5	3	
1430296	V1000 label set (2) - ca							
1430297	V1000 intensity control		1	2				
1430300	V1000 PCB Assembly.	1	1			1		
1430301	V1000 Transducer Mount.	2		1				
1430302	V1000 Transducer.				1	1		
1430303	V1000 Transducer mountin							
1430304	V1000 Transducer mountin							
1430305	V1000 Transducer mountin							
1430306	V1000 Transducer screw.			4				
1430307	V1000 Transducer washer.			4				
1430308	V1000 Transducer nut.			8				
1430309	V1000 Transducer interface cushion.	19	39	36	38	23	35	27
1430319	V1000 Transducer interface cushion (v2).	6						
1430320	V1000 Transducer v2.	2		1				
1440000	Labour charge - Repair of V1000 Foetal							
1450000	Packing box - V1000							
1480000	Foetal Heart Simulator V1000 - Service	22	43	36	38	26	36	26
1480001	Foetal Heart Simulator V1000 -			8	10	20	8	15
1490000	Leaflet - V1000 Foetal h				50			
1490001	Instructions for Use - V							
1490002	V1000 Product Application Sheet							

Comments on Sales Information:

units still selling

Countries Review

Country	2015	2016	2017	2018	2019	2020	2021
AUS Australia							
Australia						[X]	
Austria			[X]	[X]	[X]	[X]	[X]
Belgium		[X]			[X]	[X]	[X]
C China		[X]					
Chile							
CO Colombia	[X]	[X]	[X]	[X]	[X]		
Colombia							
Czech Republic				[X]		[X]	
Finland							
France		[X]	[X]	[X]	[X]	[X]	[X]
Germany	[X]	[X]	[X]	[X]	[X]	[X]	
Greece							
HK Hong Kong		[X]					
Hungary		[X]					
IN India		[X]	[X]				
India	[X]		[X]	[X]	[X]	[X]	[X]
Indonesia			[X]	[X]	[X]	[X]	
Ireland	[X]	[X]	[X]	[X]	[X]		
IT Italy							
Kingdom of Bahrain			[X]				
LIB Libya				[X]			
MA Malaysia	[X]	[X]		[X]			
Malaysia					[X]	[X]	[X]
NO Norway							
Northern Ireland							
Norway	[X]						[X]
Oman	[X]		[X]				
PA Pakistan		[X]	[X]	[X]			
Pakistan					[X]		[X]
Peru	[X]						
PH Philippines							
Philippines			[X]			[X]	
Poland					[X]	[X]	[X]
Portugal			[X]		[X]		
RO Romania							
Romania			[X]	[X]			
Saudi Aarabia					[X]		
Saudi Arabia					[X]		
Scotland					[X]	[X]	[X]
Singapore				[X]			
South Africa	[X]	[X]	[X]		[X]		[X]

Country	2015	2016	2017	2018	2019	2020	2021
SP Spain			[X]	[X]			
Spain							
Switzerland							
UAE			[X]		[X]	[X]	
UAE U A E	[X]						
UK	[X]	[X]	[X]	[X]	[X]	[X]	[X]
UK United Kingdom	[X]	[X]	[X]		[X]		
United Kingdom				[X]			
USA			[X]		[X]	[X]	
USA USA							

Comments on Sales to Countries:

units still selling

Comments on Risks with Sales to Countries:

no risks as simulator not patient equipment

Returns and Q.A. Fails Review

Stock Reference	Fault	2015	2016	2017	2018	2019	2020	2021
0013110	No Fault Found	1						
0013110	No Fault Return To Stock							
1410000	Battery Contacts Replaced And Calibrated	1	1		1			
1410000	Broken Wire				1			
1410000	Calibration Checked			6	9	21	6	15
1410000	Clean And Check	3	1					
1410000	Dead	1						
1410000	Faulty Board							
1410000	Membrane Keys Not Working	2						
1410000	New				1			
1410000	No Fault Found	1		1		3		
1410000	Replaced Interface Cushion			1				
1410000	Replaced Keyboard Interface Cushion	3		2				
1410000	Replaced Keypad		2	4				
1410000	Replaced Keypad And Checked Calibration			5	4	2	2	
1410000	Replaced PCB And Calibrate	1	1					
1410000	Replaced PCB and Keypad then Calibrate					1		
1410000	Replaced Potentiometer		1					
1410000	Replaced Transducer And Serviced			2	1	1		
1410000	Replaced Transducer Interface Cushion And Calibrate	12	12	4				
1410000	Serviced And Calibrated	5	20	9		1		
1410000	Serviced And Calibration Checked			11	33	21	34	26
1410000	Serviced with new battery contacts and calibration checked.							1
1410000	Serviced With New Keypad		6	5		2	1	
1410000	Serviced With New Pot And Keypad							
1410000	Transducer Cushion Interface Replaced.	1						
1410000	Unchecked - Returned To Stock							
1410000	Unit Leaking							
1420001	No Fault Found	1						
1420001	No Fault Return To Stock			1				
1420001	Unchecked - Returned To Stock							

Comments on Returns:

just service returns no faults last year or so

Comments on Risks with Returns and Potential Re-work:

no Re-Works

Design Changes Review

Showing Documents Filed in Y 14 Design Changes

Comments on Design Changes:

no changes

Comments on Risks with Design Changes:

User Instructions Review

Showing Documents Filed in F 5 User Instructions

Document ID	Description	Date Added/Updated
16897	V1000 Foetal Heart Simulator Instructions for Use User Manual V1...	10/05/16

Comments on User Instructions:

no changes

Comments on Risks User Instructions:

Labels Review

Showing Documents Filed in F 7 / F 8 Labels

Document ID	Description	Date Added/Updated
12017	V1000 Foetal Heart Simulator Labels	11/10/12

Comments on Labels:

no changes

Comments on Risks Labels:

Documentation Updates / Changes

Document ID	Description	Date Added/Updated
43780	V1000 Foetal Heart Simulator Clinical Trials Reports Reviews and...	16/09/20

Comments on Document Changes:

no changes

Comments on Risks with Document Changes:

Internal Issues Review

Number of Issues reviewed: 25

Issue ID	Subject
199436	Backorder 00000691 1410000 126258
201975	Backorder 00007218 1410000 126396
202533	Backorder C126745
202321	Backorder C126745
202556	Backorder C126804
202344	Backorder C126804
221561	Production Statistics (551)
201510	PVM1595 1430320 22/10/2020
219963	PVM1710 0013110 20/04/2021
222558	PVM1905 1430320 30/06/2021
83776	Returned Items SOR745
110807	Sending Service Offers
220648	V1000 Transducers
218178	V1000 Commissions Review (641)
199164	V1000 Commissions Review (641)
197987	Web Site Question ID 8257
206548	Web Site Question ID 8351
207075	Web Site Question ID 8354
212222	Web Site Question ID 8401
214267	Web Site Question ID 8413
216797	Web Site Question ID 8426
217494	Web Site Question ID 8432
217690	Web Site Question ID 8434
234638	Web Site Question ID 8515
239241	Web Site Question ID 8553

Comments on Issues:

nothing of concern for in the issues system

Comments on Risks with Issues:

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00000691 1410000 126258

Issue ID #199436

Date Created 04/Oct/2020

Issued To: General

Completed Status: Still Outstanding

Stock Ref: 1410000

Opera A/c: 00000691

Order Number: 126258

Notes:

04 Oct 2020 05:24:49 PM Catherine Spence
Back Order - Production

Issues:199436

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00007218 1410000 126396

Issue ID #201975

Date Created 26/Oct/2020

Issued To: General

Completed Status: Still Outstanding

Stock Ref: 1410000

Opera A/c: 00007218

Order Number: 126396

Notes:

26 Oct 2020 08:15:03 AM Sarah Walton

See Attached Notes

Aware of the lead time

Issues:201975

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder C126745

Issue ID #202533

Date Created 27/Oct/2020

Issued To: General

Completed Status: Still Outstanding

Stock Ref: 1410000

Order Number: 126745

Notes:

Issues:202533

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder C126745

Issue ID #202321

Date Created 27/Oct/2020

Issued To: General

Completed Status: Still Outstanding

Stock Ref: 1410000

Order Number: 126745

Notes:

Issues:202321

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder C126804

Issue ID #202556

Date Created 27/Oct/2020

Issued To: General

Completed Status: Still Outstanding

Stock Ref: 1410000

Order Number: 126804

Notes:

Issues:202556

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder C126804

Issue ID #202344

Date Created 27/Oct/2020

Issued To: General

Completed Status: Still Outstanding

Stock Ref: 1410000

Order Number: 126804

Notes:

Issues:202344

VIAMED Stock Meeting - VIAMED Stock Meeting

Production Statistics (551)

Issue ID #221561

Date Created 05/May/2021

Issued To: Derek Lamb

Completed Status: 13 May 2021

Notes:

System Generated

Task To be Completed

Review recent 30-40 Days completed Production runs,

Check the last 3 Completed runs.

1. Check the pick parts (Audit Button) against the previous builds pick parts.

List any where the quantities dont match

List production jobs any where Days to complete are greater than 30 Days.

05 May 2021 Derek Lamb

just sensor relabels and smartsat updates and a
Viamed1410000Foetal Heart Simulator model V1000.
validated

nothing over 30 days

Issues:221561

- Back Order Report

PVM1595 1430320 22/10/2020

Issue ID #201510

Date Created 21/Oct/2020

Issued To: Robert Connor

Completed Status: 21 Oct 2020

Notes:

PVM1595 1430320 Estimated ship to us date changed to 22 / 10 / 2020

Issues:201510

- Back Order Report

PVM1710 0013110 20/04/2021

Issue ID #219963

Date Created 19/Apr/2021

Issued To: Robert Connor

Completed Status: 20 Apr 2021

Notes:

PVM1710 0013110 Estimated ship to us date changed to 20 / 04 / 2021

Issues:219963

- Back Order Report

PVM1905 1430320 30/06/2021

Issue ID #222558

Date Created 14/May/2021

Issued To: Robert Connor

Completed Status: 20 May 2021

Notes:

PVM1905 1430320 Estimated ship to us date changed to 30 / 06 / 2021

Issues:222558

VIAMED Stock Meeting - Sale or Returns

Returned Items SOR745

Issue ID #83776

Date Created 17/Nov/2016

Issued To: Katie Evans

Completed Status: 21 Oct 2021

Notes:

Added by Jonathan Connor sent to Katie Evans

SOR ID745

Originally added by :Katie Evans

Royal Blackburn Hospital

Tahani Suliman

E.B.M.E. (Electronics Dept.)

Haslingden Road

Blackburn

Lancashire

BB2 3HH

Returned : 1410000 PR02194A10

18 Nov 2016 Katie Evans

Completed

24 Nov 2016 Jonathan Connor

Thanks

Issues:83776

Office Meeting - Office Procedures

Sending Service Offers

Issue ID #110807

Date Created 21/Dec/2017

Issued To: Derek Lamb

Completed Status: 21 Oct 2021

Linked Files

21 Dec 2017 V1000 Email Template

21 Dec 2017 V1000 Letter Template

Notes:

Added by Katie Evans sent to Katie Evans
Derek,

A brief overview of what I have been doing.
From lookup tab>Worklists?Chase Possible Service Items.

Clicking on 1410000 as TT letter not yet signed off, see issue 89789.

Click on get info, click on barcode, if the invoice number starts with CRE or it has an (r) then I haven't been sending as they are credits or returns (to my understanding) sent the letter as standard through GoldMine with template.

The GBP end user letter template is in Q>goldmine>Template>Katie>V1000 Service AMENDED.dot For GBP distributors I have simply amended the price.

The tricky part is separating the end users from the distributors.

For EUR/USD service offers, I made a very similar email template but used a table (particularly useful for distributors who may have bought loads) please find attached

To help me with the distributor purchases, you built me a table on this page:
<https://www.vmsecure.me.uk/intranet/operainfo/showstockaccount.php?zz=1&vui=57&user=Katie%20Evans&idp=raztfgzrBcdOg&submenu=&sessionid=717df487131d62116fdcdb61812981af&catagory=141%20%20Foetal%20Heart%20-%20Prod&stk=1410000&account=I0007909&name=METLOG%20Deutschland%20GmbH>

I hope this is useful. When I went through this with Emily, the parts she found to be too difficult were figuring out who is a distributor and figuring out which were credits or returns.

21 Dec 2017 Katie Evans

Next Action Changed From Katie Evans To Derek Lamb

27 Dec 2017 Katie Evans

Issues:110807

VIAMED General Issue - VIAMED General Issue

V1000 Transducers

Issue ID #220648

Date Created 26/Apr/2021

Issued To: Steve Nixon

Completed Status: 06 May 2021

Notes:

Added by Catherine Spence sent to Steve Nixon
as discussed the other week P/N 1430320 is out of stock until mid july with RS, is there another type we
can use. as will have four left in stock after this production run

06 May 2021 Catherine Spence
discussed on skype the other day, 30 have been put on back order with RS

Issues:220648

VIAMED Management Meeting - VIAMED Management Meeting

V1000 Commissions Review (641)

Issue ID #218178

Date Created 01/Apr/2021

Issued To: Steve Nixon

Completed Status: 04 May 2021

Notes:

System Generated

Task To be Completed

14 Apr 2021 Steve Nixon
Done

1410000 - Sales from 01/01/2021 to 31/03/2021

Date Reference Quantity ValueÂ Â

18-Jan-21 RVM127813-1 1 Â£595.00 Â£119.00

15-Feb-21 RVM128638-1 1 Â£625.00 Â£125.00

23-Feb-21 RVM128485-1 1 Â£625.00 Â£125.00

09-Mar-21 RVM129042-1 3 Â£1,875.00 Â£375.00

24-Mar-21 RVM129166-1 1 Â£595.00 Â£119.00

29-Mar-21 RVM129511-1 1 Â£416.50 Â£83.30 Â Â Â Â Totals 8 Â£4,731.50 Â£946.30

Sales to: UK, France, South Africa

Issues:218178

VIAMED Management Meeting - VIAMED Management Meeting

V1000 Commissions Review (641)

Issue ID #199164

Date Created 01/Oct/2020

Issued To: Steve Nixon

Completed Status: 15 Oct 2020

Notes:

System Generated

Task To be Completed

05 Oct 2020 Steve Nixon

1410000 - Sales From 01/07/2020 to 30/09/2019

Account Date Reference Quantity Value

10903 02-Jul-20 RVM124291-1 1 £595.00 £119.00 11983 20-Jul-20 RVM124578-1 1 £485.00 £97.00
12079 20-Jul-20 RVM124695-1 2 £1,190.00 £238.00 10250 07-Jul-20 RVM124744-1 1 £625.00 £125.00
15438 01-Sep-20 RVM125200-1 1 £950.00 £190.00 6393 01-Sep-20 RVM125312-1 1 £595.00 £119.00
4829 15-Sep-20 RVM125715-1 1 £595.00 £119.00 2259 10-Sep-20 RVM125869-1 1 £625.00 £125.00
Totals 9 £5,660.00 £1,132.00
Sales to: UK, Australia, India, Indonesia, Poland, USA

Done

Issues:199164

Non Conforming Stock Transfers. (QC19) - Web Site Updates

Web Site Question ID 8257

Issue ID #197987

Date Created 21/Sep/2020

Issued To: Kate Griffiths

Completed Status: 21 Sep 2020

Notes:

Web Site Question ID 8257

21/09/20

office@hmedical.cz

Information Request to Viamed Limited at the <https://www.viamed.co.uk/uk/> WebSite

1410000 V1000 Foetal Heart Simulator

Jaromír Hrbotický

Company

Headquarters

office@hmedical.cz

Czech Republic EU

Type: Pricing

Good day,

We would like to buy a fetal heart rate stimulator V1000.

You can tell us its price, availability and how to order it.

Thank you in advance for your reply.

Company executive Jaromír Hrbotický

Request further Information on

Medical Foetal Heart Simulator

21 Sep 2020 Kate Griffiths replied with end user pricing as per RS. KG

Issues:197987

Non Conforming Stock Transfers. (QC19) - Web Site Updates

Web Site Question ID 8351

Issue ID #206548

Date Created 02/Dec/2020

Issued To: Kate Griffiths

Completed Status: 02 Dec 2020

Notes:

Web Site Question ID 8351

02/12/20

fadillahgani@gmail.com

Information Request to Viamed Limited at the <https://www.viamed.co.uk/uk/> WebSite

1410000 V1000 Foetal Heart Simulator

Arief Fadillah

PT. MKS

Technical

fadillahgani@gmail.com

Indonesia

Type: General

Hi

Where we can buy and how about the price

Thanks n regards

Arief f

Request further Information on

Medical Foetal Heart Simulator

02 Dec 2020 Kate Griffiths

replied for more info as per RS.

Issues:206548

Non Conforming Stock Transfers. (QC19) - Web Site Updates

Web Site Question ID 8354

Issue ID #207075

Date Created 07/Dec/2020

Issued To: Kate Griffiths

Completed Status: 07 Dec 2020

Notes:

Web Site Question ID 8354

05/12/20

meykurnia29@gmail.com

Information Request to Viamed Limited at the <https://www.viamed.co.uk/uk/> WebSite

1410000 V1000 Foetal Heart Simulator

Mei

meykurnia29@gmail.com

Indonesia

Type: Pricing

How much the price?

How to buy from indonesia?

Request further Information on

07 Dec 2020 Kate Griffiths replied to ask if re-seller/how many required.

Issues:207075

Non Conforming Stock Transfers. (QC19) - Web Site Updates

Web Site Question ID 8401

Issue ID #212222

Date Created 29/Jan/2021

Issued To: Kate Griffiths

Completed Status: 29 Jan 2021

Notes:

Web Site Question ID 8401

28/01/21

sulimanaltaleb@gmail.com

Information Request to Viamed Limited at the <https://www.viamed.co.uk/uk/> WebSite

Suliman Altaleb

Medcart.com.sa

Biomedical Engineering

sulimanaltaleb@gmail.com

Saudi Arabia

Type: Pricing

Part number

1410000

Product name

V1000 Foetal Heart Simulator

We are interested in purchasing this item.

Request further Information on

29 Jan 2021 Kate Griffiths

replied with price and no SFDA reg. as per RS. KG

Issues:212222

Non Conforming Stock Transfers. (QC19) - Web Site Updates

Web Site Question ID 8413

Issue ID #214267

Date Created 18/Feb/2021

Issued To: Kate Griffiths

Completed Status: 18 Feb 2021

Notes:

Web Site Question ID 8413

18/02/21

astramedicalsystems@gmail.com

Information Request to Viamed Limited at the <https://www.viamed.co.uk/uk/> WebSite

1410000 V1000 Foetal Heart Simulator

Mr. Vismay Buche

Astra Medical Systems

-

astramedicalsystems@gmail.com

India

Type: Pricing

We intend to purchase the said equipment. Can you send us the pricing including shipping to India please.
Thanks

Request further Information on

18 Feb 2021 Kate Griffiths replied with end user pricing as per RS. KG

Issues:214267

Non Conforming Stock Transfers. (QC19) - Web Site Updates

Web Site Question ID 8426

Issue ID #216797

Date Created 17/Mar/2021

Issued To: Kate Griffiths

Completed Status: 17 Mar 2021

Notes:

Web Site Question ID 8426

17/03/21

contact@smartinstruments.com.my

Information Request to Viamed Limited at the <https://www.viamed.co.uk/uk/> WebSite

1410000 V1000 Foetal Heart Simulator

NARESHPAL SIDHU

SMART INSTRUMENTS (M) SDN BHD

TECHNICAL

contact@smartinstruments.com.my

Malaysia

Type: Technical

Dear Sir,

Below the unit having problems whereby cannot turn ON.

Viamed V1000 (S/N # 1D581866)

Before we ship out, we would like to know Flat Repair rate and Calibration rate.

Thank you.

Request further Information on

17 Mar 2021 Kate Griffiths

replied to check s/n. KG

Issues:216797

Non Conforming Stock Transfers. (QC19) - Web Site Updates

Web Site Question ID 8432

Issue ID #217494

Date Created 24/Mar/2021

Issued To: Kate Griffiths

Completed Status: 24 Mar 2021

Notes:

Web Site Question ID 8432

24/03/21

geral@rpck.pt

Information Request to Viamed Limited at the <https://www.viamed.co.uk/uk/> WebSite

1410000 V1000 Foetal Heart Simulator

Rui Caldeira

RPCK Electromedicina e Equipamentos Unipessoal Lda

geral@rpck.pt

Portugal EU (excluding Azores and Maderia)

Type: General

Can you please provide a quote for V1000 Foetal Heart Simulator.

With shipping to 3800-213 Aveiro - Portugal.

Thanks

Rui Caldeira

Request further Information on

24 Mar 2021 Kate Griffiths

replied with end user pricing as per RS. KG

Issues:217494

Non Conforming Stock Transfers. (QC19) - Web Site Updates

Web Site Question ID 8434

Issue ID #217690

Date Created 26/Mar/2021

Issued To: Kate Griffiths

Completed Status: 26 Mar 2021

Notes:

Web Site Question ID 8434

25/03/21

equiposmedico@aol.com

Information Request to Viamed Limited at the <https://www.viamed.co.uk/uk/> WebSite

1410000 V1000 Foetal Heart Simulator

Miguel Penaranda

Equipos Medicos

Engineering

equiposmedico@aol.com

Ecuador

Type: Pricing

How much is the price of V1000 Foetal Heart Simulator?

Shipping cost to Ecuador?

Does it comes with calibration certificate?

Request further Information on

26 Mar 2021 Kate Griffithsreplied with end user price as per RS. KG

Issues:217690

Non Conforming Stock Transfers. (QC19) - Web Site Updates

Web Site Question ID 8515

Issue ID #234638

Date Created 03/Sep/2021

Issued To: Kate Griffiths

Completed Status: 03 Sep 2021

Notes:

Web Site Question ID 8515

03/09/21

omrin@sandanagraha.com

Information Request to Viamed Limited at the <https://www.viamed.co.uk/uk/> WebSite

1410000 V1000 Foetal Heart Simulator

Omrin

PT. Sandana

Product

omrin@sandanagraha.com

Indonesia

Type: Pricing

Hello Viamed Europe

My name Omrin from PT. Sandana - Indonesia. We are looking for Fetal Heart Simulator. Can you give us quotation price for that unit.

Thank you for your attention.

Warm regards,

Omrin Tampubolon

+6289606909

Request further Information on

03 Sep 2021 Kate Griffiths

replied with end user pricing as per RS.

Issues:234638

Non Conforming Stock Transfers. (QC19) - Web Site Updates

Web Site Question ID 8553

Issue ID #239241

Date Created 19/Oct/2021

Issued To: Kate Griffiths

Completed Status: 19 Oct 2021

Notes:

Web Site Question ID 8553

19/10/21

masmedical@windowslive.com

Information Request to Viamed Limited at the <https://www.viamed.co.uk/uk/> WebSite

1410000 V1000 Foetal Heart Simulator

CHAROENCHAI PAUNGNGOEN

MAS MEDICAL ADVANCE SERVICE

masmedical@windowslive.com

Thailand

Type: Pricing

Request further Information on

19 Oct 2021 Kate Griffiths

end user pricing as per RS

Issues:239241

Clinical / FDA Incidents online search

Clinical Investigation online review

Do any of the Results indicate a Risk / Problem : No

Do any of the Results indicate outdated Technology : No

Comments on Clinical Search :

no patient equipment, no need for clinical report

Review of online FDA Incident reports

Do any of the Results indicate a Risk / Problem : No

Do any of the Results indicate outdated Technology : No

Comments on Clinical Search :

no patient equipment, no need for fda report