



Cathy Green &lt;viamed.cathy.green@gmail.com&gt;

**Fwd: UPS [E - LPT154 ] Tracking Number: 1ZA8Y7290454930613 Exception Notification**

1 message

**helen lamb** <office@viamed.co.uk>

30 September 2021 at 10:27

Reply-To: helen.lamb@viamed.co.uk

To: Cathy Green &lt;cathy.green@viamed.co.uk&gt;

----- Forwarded message -----

From: &lt;ernexportgb1@ups.com&gt;

Date: Wed, 29 Sep 2021, 13:10

Subject: UPS [E - LPT154 ] Tracking Number: 1ZA8Y7290454930613 Exception Notification

To: &lt;STEVE.NIXON@vandagraphst.com&gt;, &lt;JONATHAN.CONNOR@vandagraphst.com&gt;

Dear Customer,

We would like to inform you that your support is required in order to process your UPS shipment(s).

The shipment details are as follows:

Tracking #	Ship From Address	Ship To Address	Exception Reason + Possible Resolution	Response Needed By
1ZA8Y7290454930613	REF: RMA:300243648 SHIPPER : A8Y729 VANDAGRAPH SENSOR TECHNOLOGIES LTD 15 STATION ROAD CROSS HILLS KEIGHLEY BD207 GB	REF: VST0004 CONSIGNEE : 8DE019ARR3 HONEYWELL HEALTHCARE SOLUTIONS GMBH ALTER HOLZHAFEN 18 WISMAR 23966 DE	Your consignee has refused to pay the outstanding import charges - 29,13 EUR. Please provide an authorization to bill your UPS account with the outstanding charges. Alternatively please provide us the return / abandon authorization for this shipment.	Oct 11, 2021

Please send us your instructions on how you would like us to proceed with the shipment(s) as soon as possible and by the deadline mentioned above.

If no instructions are provided within 10 working days of this message, your shipment(s) may be returned to you or disposed of in accordance with the UPS's Tariff/Terms & Conditions of Carriage/Service and without further notice. Any charges associated with returning or disposing of the shipment(s), including transportation and any applicable duties, taxes and UPS fees, will be charged to the shipper's UPS account.

Note that it is not possible to re-route a shipment from one country to another.

Should you have any questions about this/these shipment(s), please respond directly to this email.

If you are unable to provide instructions for this/these shipment(s), please forward this message to the relevant person.

Kind regards,

Marzena Bierkowska  
ERN Export Administrator

04/10/2021, 12:50

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[E-mail:ernexportgb1@ups.com](mailto:ernexportgb1@ups.com)