



Ryan Swaine <viamed.ryan.swaine@gmail.com>

RE: M&A Malta

1 message

Shaun Upton <shaun@mandamalta.com>

11 October 2021 at 11:11

To: "ryan.swaine@vandagraph.co.uk" <ryan.swaine@vandagraph.co.uk>

YES..... CHANGED BACK DOOR AND IT WORKED...

Need to place order for 2 tek ox anyway so please send me one back door and some screws if possible

BR

Shaun

From: Main Account [mailto:viamedinbox@gmail.com] **On Behalf Of** Ryan Swaine

Sent: 11 October 2021 11:48

To: Shaun Upton <shaun@mandamalta.com>

Subject: Re: M&A Malta

Hi Shaun

That is really strange. Do you have another device you can switch the battery door with and see if there is an issue with the contacts? If not, then the device will need further investigation.

Unless it is just the battery door contact, I would suggest we exchange the device for your customer. Do you have one in stock?

Best regards

Ryan

Ryan Swaine
VANDAGRAPH Ltd.

<http://www.vandagraph.co.uk>

Email ryan.swaine@vandagraph.co.uk

Tel: +44 (0)1535 634900

Mob: +44 (0)7803 907117

On Mon, 11 Oct 2021 at 07:54, Shaun Upton <shaun@mandamalta.com> wrote:

GOOD MORNING Ryan

Have a unit I sold in August time came back and it doesn't turn on (I changed the batteries)

I replaced it for client for a new one

Serial number is TX3183

Please advise

Shaun

From: Main Account [mailto:viamedinbox@gmail.com] **On Behalf Of** Ryan Swaine

Sent: 28 April 2021 11:53

To: Shaun Upton <shaun@mandamalta.com>

Subject: Re: M&A Malta

Thanks Shaun

Ryan Swaine
VANDAGRAPH Ltd.

<http://www.vandagraph.co.uk>

Email ryan.swaine@vandagraph.co.uk

Tel: +44 (0)1535 634900

Mob: +44 (0)7803 907117

On Wed, 28 Apr 2021 at 10:37, Shaun Upton <shaun@mandamalta.com> wrote:

No worries Ryan

Send them when they're ready you can ship them separately

BR

Shaun

From: Main Account [mailto:viamedinbox@gmail.com] **On Behalf Of** Ryan Swaine
Sent: 28 April 2021 11:33
To: Shaun Upton <shaun@mandamalta.com>
Cc: Gail Bell <gail.bell@vandagraph.co.uk>
Subject: Re: M&A Malta

Hi Shaun

I am very well, thank you. I hope you are too.

Thank you for your order. I am very sorry to inform you that both sensors are currently out of stock. The R-22AT sensors are going through production and should be ready in the next 1-2 weeks, but the R-33DE are unlikely to be ready until the start of June.

Please can you let me know if you would like to keep them on back order and if you would like them shipping together or part ship?

I will put you into the queue and wait for your reply.

Best regards

Ryan

Ryan Swaine
VANDAGRAPH Ltd.

<http://www.vandagraph.co.uk>
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On Wed, 28 Apr 2021 at 09:34, Shaun Upton <shaun@mandamalta.com> wrote:

Good morning Ryan

Hope you are well ☺.

Would like to order :

R-33DE 4

R-22AT 4

THANKS

SHAUN