



Kate Griffiths <viamed.kate.griffiths@gmail.com>

Re: Order 30092184KG4 Tracking NL577518648GB

1 message

Kate Griffiths <kate.griffiths@viamed.co.uk>

8 October 2021 at 11:04

Reply-To: kate.griffiths@viamed.co.uk

To: Kapil Ratna Sthapit <kapilsthapit@yahoo.com>

Thank you Kapil, that is great news. Thank you for letting us know.

Kind regards

Kate Griffiths

Viamed is now enacting a coronavirus contingency plan to allow sales and admin staff to work from home, and I am now working remotely. Telephone calls to the main office will be answered remotely, but please continue to use email where possible.

<http://www.viamed.co.uk>

Email kate.griffiths@viamed.co.uk

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

Twitter: twitter.com/ViamedLtd

Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

E-mail Disclaimer

GDPR / Privacy Policy available at www.viamed.co.uk/policy

The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542

On Fri, 8 Oct 2021 at 10:57, Kapil Ratna Sthapit <kapilsthapit@yahoo.com> wrote:

Hi Kate,

Good news. Just got the parcel delivered. You can cancel the replacement shipment.

Thank you again.

Best regards,
Kapil

On Friday, 8 October 2021, 09:05:31 BST, Kate Griffiths <office@viamed.co.uk> wrote:

Good morning Kapil,

I am sorry to hear the item has not arrived, I am unable to track it either. I will send you a replacement free of charge as soon as possible.

Please could you return the missing parcel if you do receive it at some time in the future?

Many thanks.

Kind regards

Kate Griffiths

Viamed is now enacting a coronavirus contingency plan to allow sales and admin staff to work from home, and I am now working remotely. Telephone calls to the main office will be answered remotely, but please continue to use email where possible.

<http://www.viamed.co.uk>

Email kate.griffiths@viamed.co.uk

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

Twitter: twitter.com/ViamedLtd

Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

E-mail Disclaimer

GDPR / Privacy Policy available at www.viamed.co.uk/policy

The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542

On Thu, 7 Oct 2021 at 21:19, Kapil Sthapit <kapilsthapit@yahoo.com> wrote:

Hi Kate,

Could you please check the tracking as we haven't received the package yet and it is not trackable on Royal mail too? However, we have received the invoice letter straight away earlier this week.

Thank you.

Regards,
Kapil

----- Original message -----

From: Kate Griffiths <office@viamed.co.uk>

Date: 01/10/2021 3:25 pm (GMT+00:00)

To: Kapil Ratna Sthapit <kapilsthapit@yahoo.com>

Subject: Re: Order 30092184KG4 Tracking NL577518648GB

Hi Kapil,

Thank you for your email.

No problem, I hope you enjoy your weekend.

Kind regards

Kate Griffiths

Viamed is now enacting a coronavirus contingency plan to allow sales and admin staff to work from home, and I am now working remotely. Telephone calls to the main office will be answered remotely, but please continue to use email where possible.

<http://www.viamed.co.uk>

Email kate.griffiths@viamed.co.uk

Tel: +44 (0)1535 634542
Fax: +44 (0)1535 635582

Twitter: twitter.com/ViamedLtd

Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

E-mail Disclaimer

GDPR / Privacy Policy available at www.viamed.co.uk/policy

The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542

On Fri, 1 Oct 2021 at 15:23, Kapil Ratna Sthapit <kapilsthapit@yahoo.com> wrote:

Hi Kate,

Thank you so much for processing with my order and having it shipped in a swift manner. Much appreciated.

Have a good weekend ahead.

Best regards,
Kapil

On Friday, 1 October 2021, 15:09:41 BST, Kate Griffiths <office@viamed.co.uk> wrote:

Dear Kapil,

I am writing to inform you that your order, 30092184KG4 has been dispatched.

You can track your order on the Royal Mail website, www.royalmail.com, with the following tracking number NL577518648GB.

Please see attached delivery note, DVM133028-1.

Kind regards

Kate Griffiths
Viamed Ltd
kate.griffiths@viamed.co.uk

Viamed is now enacting a coronavirus contingency plan to allow sales and admin staff to work from home, and I am now working remotely. Telephone calls to the main office will be answered remotely, but please continue to use email where possible.

<http://www.viamed.co.uk>

Email kate.griffiths@viamed.co.uk

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

Twitter: twitter.com/ViamedLtd

Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

E-mail Disclaimer

GDPR / Privacy Policy available at www.viamed.co.uk/policy

The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542
