

VM3COP27.49 Template Email
Sale or Return Loan Period Expired

I'm contacting you with regards to the ongoing Sale or Return trial of the *Product Description*, ref SOR****.

The Sale or Return process has allowed you to trial a unit for a period of 30 days, and that trial period has now come to an end.

We hope that key evaluators have had the opportunity to use the device during that period and that you will now be in a position to decide whether you would like to purchase it.

Should you wish to purchase the unit, we ask that you raise an official purchase order and send that to us. I have attached a copy of the original quotation for reference.

The trial was without obligation to purchase. Therefore, if the device has been proven to be unsuitable, we ask that you return it using a traceable courier service with the original accessories (with the exception of any used disposable items) in its original undamaged packaging.

We would also be grateful if you could take a few moments to provide us with your valued feedback on the product? Your comments are appreciated and will be utilized for ongoing product development.

This form can be completed online; www.viamed.co.uk/trial-feedback or using the attached Product Trial Feedback form which can be returned via post, email or fax.

I look forward to hearing from you regarding how you would like to proceed.