



Sarah Walton &lt;viamed.sarah.walton@gmail.com&gt;

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**Re: Ask for viamed Product**

1 message

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**Karo Medika Indonesia** <karomedikaindonesia@gmail.com>  
To: sarah.walton@viamed.co.uk

29 September 2021 at 11:07

Pls sent me PI with shipping via UPS saver or DHL.  
Thanks

Regards,  
Dhemas

On Wed, 29 Sep 2021, 17:00 Sarah Walton, <office@viamed.co.uk> wrote:

Dear Dhemas,

The unit price when purchasing 2 x MLF-60HC sensors is \$111.60 EXW.

Would you like me to provide you with an official quotation to include shipping charges?

Kind regards

Sarah Walton

Customer Service Representative

**Please note: We are currently working remotely however telephone calls to the main office will still be answered.**

**Our office opening hours are Monday - Friday 8.30am - 5.30pm.**

<http://www.viamed.co.uk>

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On Wed, 29 Sept 2021 at 10:54, Karo Medika Indonesia <karomedikaindonesia@gmail.com> wrote:

Just need 2pcs.

Thanks

On Wed, 29 Sep 2021, 16:49 Sarah Walton, <office@viamed.co.uk> wrote:

Dear Dhemas,

I am very well thank you. I hope that you are too.

We have the IT Gambert Lead-free Oxygen Sensor MLF-60HC , our part number 0110707 that is compatible with the MOX-20.

How many sensors would you require so that I can send you a price as we have quantity discounts for this sensor?

Kind regards

Sarah Walton

Customer Service Representative

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On Wed, 29 Sept 2021 at 10:32, Karo Medika Indonesia <[karomedikaindonesia@gmail.com](mailto:karomedikaindonesia@gmail.com)> wrote:

Hello Sarah, how are you?

I need to ask about 02 sensor, compability with mox-20.

Pls sent me offer price.

Thanks

Regards,  
Dhemas

On Thu, Oct 8, 2020, 8:51 PM Sarah Walton <[office@viamed.co.uk](mailto:office@viamed.co.uk)> wrote:

Hi,

Thank you for your payment.

I have now processed your order and we will aim to ship tomorrow.

As soon as the tracking number becomes available, I will let you know.

Kind regards

Sarah Walton

Customer Service Representative

**Please note: Viamed is now enacting a coronavirus contingency plan to allow sales and admin Staff to work from home, and I am now working remotely. Telephone calls to the main office will not be answered, but emails will. Orders may take longer to process but we aim to continue to operate and serve our customers as best we can.**

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On Thu, 8 Oct 2020 at 13:23, Karo Medika Indonesia <[karomedikaindonesia@gmail.com](mailto:karomedikaindonesia@gmail.com)> wrote:  
Hi, Sarah.

I was make paypal payment 568.14 to [paypal@viamed.co.uk](mailto:paypal@viamed.co.uk)

Please check.  
I'll wait for your update information.  
Thank you.

Best Regards,  
Dhemas

On Thu, 8 Oct 2020, 17:10 Karo Medika Indonesia, <[karomedikaindonesia@gmail.com](mailto:karomedikaindonesia@gmail.com)> wrote:  
Thanks for your information.



Regards,  
Dhemas

On Thu, 8 Oct 2020, 14:56 Sarah Walton, <[office@viamed.co.uk](mailto:office@viamed.co.uk)> wrote:  
Hi,

We have limited stock of everything, however stock levels are changing all the time due to the current situation, so once payment has been received we can secure the stock.

Once payment has been received and all stock is available, we would aim to ship within 2 - 3 days.

Kind regards

Sarah Walton  
Customer Service Representative

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On Thu, 8 Oct 2020 at 08:39, Karo Medika Indonesia <[karomedikaindonesia@gmail.com](mailto:karomedikaindonesia@gmail.com)> wrote:

Thanks, soon I'll make payment in USD and contact you.  
I'll info first to my finance manager.

I ask you,  
It's all this product in PI ready stock now?  
and how many days it takes for delivery preparation?

Regards,  
Dhemas

On Thu, 8 Oct 2020, 14:20 Sarah Walton, <[office@viamed.co.uk](mailto:office@viamed.co.uk)> wrote:

Hi,

Please find attached the amended proforma invoice.

Please note that when paying via PayPal, you will need to pay in USD's and not GBP.

Kind regards

Sarah Walton  
Customer Service Representative

**Please note: Viamed is now enacting a coronavirus contingency plan to allow sales and admin Staff to work from home, and I am now working remotely. Telephone calls to the main office will not be answered, but emails will. Orders may take longer to process but we aim to continue to operate and serve our customers as best we can.**

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On Thu, 8 Oct 2020 at 07:55, Karo Medika Indonesia <[karomedikaindonesia@gmail.com](mailto:karomedikaindonesia@gmail.com)> wrote:

It's okay :).

I'll wait your update information.  
Thanks.

Regards,  
Dhemas

On Thu, 8 Oct 2020, 13:50 Sarah Walton, <[office@viamed.co.uk](mailto:office@viamed.co.uk)> wrote:  
Good morning,

Apologies, I had finished work early yesterday so have only just seen your last email.

I will amend your proforma to include payment via PayPal and added shipping costs. I will email you a copy once ready.

If you do have any further questions and would like to speak to someone, I can provide you with our International Sales Managers mobile number.

Kind regards

Sarah Walton  
Customer Service Representative

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On Thu, 8 Oct 2020 at 07:40, Karo Medika Indonesia <[karomedikaindonesia@gmail.com](mailto:karomedikaindonesia@gmail.com)> wrote:

Good morning,

Can i ask about payment and include shipping cost too??

Thanks

Regards,  
Dhemas

On Wed, 7 Oct 2020, 19:10 Sarah Walton, <[office@viamed.co.uk](mailto:office@viamed.co.uk)> wrote:

Hi,

Thank you for your reply.

Please find attached a proforma invoice.

We have limited stock of everything apart from the R-24MED sensors. The lead time for the R-24MED sensors is approximately 6 weeks. Please note that payment needs to have been received into our bank before we can secure stock for your order.

If you require any further information, please let me know.

Kind regards

Sarah Walton  
Customer Service Representative

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On Wed, 7 Oct 2020 at 11:16, Karo Medika Indonesia

<[karomedikaindonesia@gmail.com](mailto:karomedikaindonesia@gmail.com)> wrote:

Hi,

Thanks for your reply,

I'll try answer your questions.

1. I represent from laboratory / calibration office in Indonesia.

2. I need.

\* Max 14 ( Fluke ) 2pcs

\* Max 250E 2pcs

\* OEM airshields 6735142 / cross reference 1pcs

\* Teledyne R24 (C61340) / cross reference 1pcs

3. For Invoice and delivery address.  
Sent to.

BPFK Surabaya,  
[Jl. Karang Menjangan No.22](#)  
[Surabaya, East Java, Indonesia.](#)  
[Zip Code 60285](#)

4. Contact number.  
Dhemas A.R  
+62 856 46 8000 47

Please sent your pricing includes shipping cost.  
Actually i sent by UPS.  
Thanks

Regards,  
Dhemas

On Wed, 7 Oct 2020, 14:36 Sarah Walton, <[office@viamed.co.uk](mailto:office@viamed.co.uk)> wrote:  
Good morning,

Thank you for your email.

I would need to know the following information before I can advise, please see below.

- 1) Who do you represent? Are you a company or individual?
- 2) Which sensors do you require and quantities?
- 3) Invoice and delivery address?
- 4) Contact name and number - for shipment purposes?

Payment is pre-payment only via bank transfer.

Once I have the above information, I can add your details to our system and issue you with a proforma invoice.

Kind regards

Sarah Walton  
Customer Service Representative

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----- Forwarded message -----

From: **Karo Medika Indonesia** <[karomedikaindonesia@gmail.com](mailto:karomedikaindonesia@gmail.com)>

Date: Wed, 7 Oct 2020 at 08:05

Subject: Ask for viamed Product

To: <[sales@viamed.co.uk](mailto:sales@viamed.co.uk)>

Hi,, I'm dhemas.

I need to ask about price for some O2 sensor viamed product.

How i can make order?

And how about payment?

Regards,  
Dhemas