



Sarah Walton <viamed.sarah.walton@gmail.com>

RE: ETA fo a V1000

1 message

Paul Bryant <paul@chivaune.com.au>

29 September 2021 at 05:36

To: "sarah.walton@viamed.co.uk" <sarah.walton@viamed.co.uk>

Hi Sarah,

Please find our purchase order attached as per discussions.

Best Regards,

Paul Bryant BEngTech, TMIEAust

Director



PO Box 5576

Manly, QLD 4179, Australia

Ph: + 61 (0) 7 3393 3985

M: + 61 (0) 412 112 514

E: paul@chivaune.com.auW: www.chivaunetechnologies.com.au

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From: Paul Bryant**Sent:** Friday, 24 September 2021 9:29 AM**To:** sarah.walton@viamed.co.uk**Subject:** RE: ETA fo a V1000

Thanks Sarah,

I'll let our customer know and see if they still wish to proceed with the purchase.

Best Regards,

Paul Bryant BEngTech, TMIEAust

Director



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From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Sarah Walton
Sent: Thursday, 23 September 2021 6:36 PM
To: Paul Bryant <paul@chivaune.com.au>
Subject: Re: ETA fo a V1000

Hi Paul,

Unfortunately we are still waiting on components for the V1000. I asked our Commercial Director for a lead time for when production of the V1000 will start again and his reply was approximately 10 weeks.

I will keep checking the status of the components and will let you know as soon as we have more information.

Apologies that I can not give you more positive news and thank you for your patience.

Kind regards

Sarah Walton

Customer Service Representative

Please note: We are currently working remotely however telephone calls to the main office will still be answered.

Our office opening hours are Monday - Friday 8.30am - 5.30pm.

<http://www.viamed.co.uk>

Email sarah.walton@viamed.co.uk

GDPR / Privacy Policy available at www.viamed.co.uk/policy

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On Thu, 23 Sept 2021 at 00:00, Paul Bryant <paul@chivaune.com.au> wrote:

Hi Sarah,

I was just waiting on an expected delivery for the V1000 please?

I just got an order in from one of our customers and will send through a PO once we can confirm delivery.

Thanks,

Paul.

Best Regards,

Paul Bryant BEngTech, TMIEAust

Director



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From: Paul Bryant
Sent: Wednesday, 23 September 2020 11:58 AM
To: sarah.walton@viamed.co.uk
Subject: RE: Order PO100226 Tracking 8140930228900460

Received today thanks Sarah.

Best Regards,

Paul Bryant BEngTech, TMIEAust

Director



PO Box 5576

Manly, QLD 4179, Australia

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From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Sarah Walton
Sent: Thursday, 17 September 2020 12:08 AM
To: Paul Bryant <paul@chivaune.com.au>
Subject: Order PO100226 Tracking 8140930228900460

Dear Paul,

I am writing to inform you that your order, PO100226 has been dispatched.

You can track your order on the Fedex website with the following tracking number 8140930228900460.

Please see attached delivery note, DVM125715-1 and a copy of your invoice, RVM125715-1.

Kind Regards

Sarah Walton

Customer Service Representative

Please note: Viamed is now enacting a coronavirus contingency plan to allow sales and admin Staff to work from home, and I am now working remotely. Telephone calls to the main office will not be answered, but emails will. Orders may take longer to process but we aim to continue to operate and serve our customers as best we can.

<http://www.viamed.co.uk>

Email sarah.walton@viamed.co.uk

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Purchase Order # PO100394.pdf

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