



Cathy Green <viamed.cathy.green@gmail.com>

Fwd: FW: Capno Lead problem

1 message

Main Account <office@viamed.co.uk>

7 September 2021 at 17:36

To: Zoey Teal <zoey.teal@vmsecure.me.uk>, cathy.green@vmsecure.me.uk, steve.nixon@vmsecure.me.uk

Hi Steve,

Cathy will discuss with you.

----- Forwarded message -----

From: **Mike** <mike@thamesmedical.com>

Date: Tue, 7 Sept 2021 at 17:29

Subject: FW: Capno Lead problem

To: <orders@viamed.co.uk>

Hi guys,

I have just had Green Vets in York on the phone.

Everything is still working on their VM-2500M SN-A1806120013 ESKB01689 (April 2021)

But the new style "fly lead" / extension cable is beginning to break down as per image 4170.jpg and they are really concerned about it.

Please can I ask for you to send a new fly lead to them?

FAO Nena, @ Green Lane Vets, 71 Green Ln, Acomb, York YO24 3DJ

We'll get them to send this one in/back for inspection and repair.

From looking at it my tuppence worth I think it's possible that rather than releasing the Lemo connector I bet someone has attempted to pull it out against the locking key tearing the outer sheath.

It might be worth making it a longer?

Many thanks

Kind regards

Mike

Mike Brampton

Managing Director

T: 01903 522911



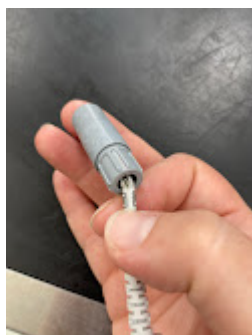
3 attachments



IMG_4176.jpg
2512K



IMG_4175.jpg
2431K



IMG_4170.jpg
1715K