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Get in touch with us

eonnext.com/contact



Mellobusiness@eonnext.com

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Your account number: A-ADD680DC

Date: 13 September 2021



Hi Viamed Ltd.

Welcome aboard.

We recently told you about the move to E.ON Next, with better systems and an improved website. We're letting you know your details, including bills and prices, are now in your new E.ON Next account. You'll be able to see these in your online account too, if you set one up.

Want to set up an online account? It's easy to do and then you'll be able to access your energy account when it suits you view your bills, make payments and give meter readings, 24/7. We know how busy running a business can be. Just get in touch at hellobusiness@eonnext.com or give us a call on 0808 501 5699 - we'll need:

- your email address
- business name
- your name and position in the business
- account number
- site address

and we'll sort it for you.

Only pay for what you use: As well as keeping on top of your energy, having an online account means before your bill's due, we'll send you a reminder to give us a meter reading. This is important, as it means we can send you an accurate bill.

It's also really easy to manage your Direct Debit with an online account - call us to set one up, if you haven't already!

A little reminder.

- ✓ Where you're used to seeing E.ON you'll now see E.ON Next you'll be supplied by E.ON Next Energy Limited.
- Fixed Direct Debits will remain the same, with Variable Direct Debit payments being taken 14 days from the invoice date. You'll see E.ON Next on your bank statement and as always, your payments are protected by the Direct **Debit Guarantee**.
- If you pay on receipt of bill, you'll now receive monthly invoices.
- We've changed the name of some of our products, but we've not changed our prices.

Sending positive energy,

The E.ON Next team

