



Zoey Teal <viamed.zoey.teal@gmail.com>

Fwd: Order ref 280158161 - alternative for items out of stock

1 message

Main Account <office@viamed.co.uk>
To: Zoey Teal <zoey.teal@vmsecure.me.uk>

Mon, Sep 13, 2021 at 4:55 PM

----- Forwarded message -----

From: **Mooney, Sophie** <Sophie.Mooney@southernhealth.nhs.uk>
Date: Mon, 13 Sept 2021 at 16:50
Subject: RE: Order ref 280158161 - alternative for items out of stock
To: info@viamed.co.uk <info@viamed.co.uk>
Cc: steve.hardaker@viamed.co.uk <steve.hardaker@viamed.co.uk>

Hello,

Thanks very much Steve for your help, spoken to the end users and they are happy to swap for the alternative neonatal sensors.

Please could we swap the order over to this? Let me know if you need an amended copy of the order sent.

Many Thanks

Sophie Mooney

Apprentice Buyer

Southern Health NHS Foundation Trust
Procurement Office, Elms
Tatchbury Mount

SO40 2RZ

Tel: 02382311465Email: sophie.mooney@southernhealth.nhs.ukWeb: www.southernhealth.nhs.uk

Working hours: Monday-Friday 08:30-16:30



From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Steve Hardaker
Sent: 13 September 2021 15:36
To: Mooney, Sophie <Sophie.Mooney@southernhealth.nhs.uk>
Cc: Main Account <info@viamed.co.uk>
Subject: Order ref 280158161 - alternative for items out of stock

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Hi Sophie,

As per our recent telephone discussion, the following items are currently out of stock and the revised due date is the week of Monday 18th October:

- 2 x 0015012 - Disposable SpO2 Sensors - Infant.

We do have a possible alternative in the neonatal sized version of the same sensor, I have attached a leaflet that details the difference. In summary, the adhesive tape is longer but can either be cut to size or wrapped over on itself, allowing the same kind of placement to be achieved on an infant patient.

If you want to pass this on to the end-user, they may be able to decide whether they would like to accept this as an alternative. The price is the same and we have them in stock:

- 0015013 - Disposable SpO2 Sensors - Neonatal @ £328.00+VAT

I have included our sales office in this email, please could you respond to them directly should you wish to amend your order.

Regards,

Steve Hardaker
Technical Support Manager
Viamed Ltd.

Please note: Viamed is enacting a coronavirus contingency plan to allow sales and admin staff to work from home, and I am now working remotely. Telephone calls to the main office will be answered remotely, but please continue to use email where possible.

Website: www.viamed.co.uk
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13/09/2021, 17:05

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