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F.A.O.Finance Director
VIAMED LTD
15 STATION ROAD
CROSS HILLS
KEIGHLEY
BD20 7DT
UNITED KINGDOM
Important information enclosed



29 July 2021 Letter ref: ICEEAOCT21 MID: 1376128

Your pricing checklist

- From 17 October, you'll be charged differently for UK-EEA transactions
- This change will apply to all your billing points



When your international transaction fee is applied will be changing from 17 October 2021

Dear Customer

As a result of the UK leaving the European Economic Area (EEA), Visa and Mastercard have announced that transactions that take place between the UK and the EEA will attract higher costs.

This means that we're making a change to the **international transaction fee** we charge you to include any transactions that take place between the UK and the EEA. This change will take effect from **17 October 2021**, **in line with the card schemes change**, and will apply to all your billing points.

What this means for you

From 17 October 2021, we're changing the definition within our merchant agreement of when the international transaction fee applies to the following: **International transaction fees** apply on top of your merchant service charge.

- If your merchant outlet is in the UK, this applies to all sales and unique transactions where the card issuer is outside of the UK
- If your merchant outlet is in the EEA, this applies to all sales and unique transactions where the card issuer is outside of the EEA
- International transaction fees also apply to UK and EEA transactions where the product is defined as Global by the schemes (e.g. Visa Virtual B2B or Mastercard Global Wholesale Travel)

Please note that the international transaction fee rate isn't changing, it is just the fee's scope that changes.

Your updated terms and conditions

All other terms and conditions of your Merchant Acquiring Services Agreement and your charges will stay the same. Please keep this correspondence with your original Agreement.

Any questions?

If you have any questions about this change, please call us on 0800 161 5343, Monday to Friday, 8am to 6pm.

Kind regards

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Konrad Kelling, Managing Director, Barclaycard Business

This information is available in large print, Braille and audio by calling your Acquirer on either 0800 1615350 (Barclaycard Payment Solutions) or 1800 812700 (Barclaycard International Payments).

Calls to 0800 numbers are free from UK landlines and personal mobiles otherwise call charges may apply. Calls to 1800 numbers are free from ROI landlines and personal mobiles otherwise call charges may apply. Calls may be monitored or recorded in order to maintain high levels of security and quality of service.

Barclaycard is a trading name of Barclays Bank PLC and Barclaycard International Payments Limited.

Barclays Bank PLC is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority (Financial Services Register number: 122702). Registered in England No. 1026167. Registered Office: 1 Churchill Place, London E14 5HP.

Barclaycard International Payments Limited, trading as Barclaycard, is regulated by the Central Bank of Ireland. Registered Number: 316541. Registered Office: One Molesworth Street, Dublin 2, Ireland, D02 RF29. Directors: Paul Adams (British), James Kelly, Mary Lambkin Coyle, Steven Lappin (British), Peter Morris and David Rowe.



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UNITED KINGDOM
Important information enclosed

330



29 July 2021 Letter ref: ICEEAOCT21 MID: 8321663

Your pricing checklist

- From 17 October, you'll be charged differently for UK-EEA transactions
- This change will apply to all your billing points



When your international transaction fee is applied will be changing from 17 October 2021

Dear Customer

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Any questions?

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Kind regards

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Konrad Kelling, Managing Director, Barclaycard Business

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