



Sarah Walton <viamed.sarah.walton@gmail.com>

Fwd: Enquiry DSL 36323

1 message

Main Account <office@viamed.co.uk>

25 August 2021 at 11:26

To: Sarah Walton <sarah.walton@vmsecure.me.uk>

----- Forwarded message -----

From: **Quin Marsden-Hill** <Quin@drilling-services.co.uk>

Date: Wed, 25 Aug 2021 at 11:25

Subject: RE: Enquiry DSL 36323

To: sophie.lines@viamed.co.uk <sophie.lines@viamed.co.uk>, Zoey Teal <zoey.teal@viamed.co.uk>Cc: Holly Holford <Holly@drilling-services.co.uk>

Hello Sophie / Zoey,

Our client will not wait until late September for delivery, nor have they shown any interest in the alternates.

So, we have no choice but to cancel our order, kindly liaise with my colleague Holly (DSL accounts) to remit a full refund.

Regards

Quin

From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Sophie Lines**Sent:** 24 August 2021 13:33**To:** Quin Marsden-Hill <Quin@drilling-services.co.uk>; Zoey Teal <zoey.teal@viamed.co.uk>**Subject:** Re: Enquiry DSL 36323

Dear Quin,

Thank you for your email. Zoey is currently on annual leave, so please accept my reply.

I have checked on this and unfortunately the estimated delivery date is still late September 2021 - I am sorry I could not give you better news.

I have attached technical details of 2x Maxtec nitrogen analysers we can supply - these may have shorter lead times, this is something I could check if you were interested in any of these options. Please let me know.

If you have any further queries please do not hesitate to contact me

Kind regards

Sophie Lines

Please note: My working days are Monday, Tuesday and Friday 9.30am-3.00pm

We are currently working remotely however telephone calls to the main office will still be answered.

<http://www.viamed.co.uk>

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On Tue, Aug 24, 2021 at 12:33 PM Main Account <office@viamed.co.uk> wrote:

----- Forwarded message -----

From: **Quin Marsden-Hill** <Quin@drilling-services.co.uk>

Date: Tue, 24 Aug 2021 at 12:29

Subject: RE: Enquiry DSL 36323

To: zoey.teal@viamed.co.uk <zoey.teal@viamed.co.uk>

Cc: Holly Holford <Holly@drilling-services.co.uk>

Hello Zoey,

Please update me on the delivery status of our order.

Regards

Quin

From: Quin Marsden-Hill
Sent: 20 July 2021 15:50
To: 'zoey.teal@viamed.co.uk' <zoey.teal@viamed.co.uk>
Cc: Holly Holford <Holly@drilling-services.co.uk>
Subject: RE: Enquiry DSL 36323

Hello Zoey,

We still want Viamed but I will have to tell the end user of the long delay until September.

Regards

Quin

From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Zoey Teal
Sent: 20 July 2021 14:14
To: Quin Marsden-Hill <Quin@drilling-services.co.uk>
Cc: Holly Holford <Holly@drilling-services.co.uk>
Subject: Re: Enquiry DSL 36323

Hello Quin,

We are not aware of anyone else in the UK who supplies these.

There maybe an alternative Analyser but we are not 100% sure this is available yet and I am currently waiting for this information.

If you have any further queries, please do not hesitate to contact me.

Kind regards

Zoey Teal

Please note: My working days are Monday to Thursday, 7.45am-6.00pm.

We are currently working remotely however telephone calls to the main office will still be answered.

<http://www.viamed.co.uk>

Email: zoey.teal@viamed.co.uk

Alternate email: viamed.zoey.teal@gmail.com

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On Tue, Jul 20, 2021 at 2:03 PM Quin Marsden-Hill <Quin@drilling-services.co.uk> wrote:

Hello Zoey,

Ok thanks for the update, are the items available elsewhere?

Regards

Quin

From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Zoey Teal
Sent: 20 July 2021 14:02
To: Quin Marsden-Hill <Quin@drilling-services.co.uk>
Cc: Holly Holford <Holly@drilling-services.co.uk>
Subject: Re: Enquiry DSL 36323

Hello Quin,

There has been a massive increase in demand again due to covid.

The manufacturer is in the US and we have chased and the revised delivery date is now September.

Unfortunately this situation is out of our hands and we would understand if you need to source the items elsewhere.

If you have any further queries, please do not hesitate to contact me.

Kind regards

Zoey Teal

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On Tue, Jul 20, 2021 at 8:23 AM Quin Marsden-Hill <Quin@drilling-services.co.uk> wrote:

Hello Zoey,

Any joy on a faster delivery, rig operations need this order asap.

Where is the sensor coming from, please chase?

Regards

Quin

From: Quin Marsden-Hill
Sent: 15 July 2021 13:11
To: zoey.teal@viamed.co.uk
Cc: Holly Holford <Holly@drilling-services.co.uk>
Subject: RE: Enquiry DSL 36323

Hello Zoey,

Ok, noted.

Anything you can do to improve on the delivery time is greatly appreciated as the end user is in urgent need.

Regards

Quin

From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Zoey Teal
Sent: 15 July 2021 13:09
To: Quin Marsden-Hill <Quin@drilling-services.co.uk>
Cc: Holly Holford <Holly@drilling-services.co.uk>
Subject: Re: Enquiry DSL 36323

Hello Quinn,

The lead time is still going to be approximately 3-6 weeks.

This may take longer due to any issues related to Covid19.

If you have any further queries, please do not hesitate to contact me.

Kind regards

Zoey Teal

Please note: My working days are Monday to Thursday, 7.45am-6.00pm.

We are currently working remotely however telephone calls to the main office will still be answered.

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On Thu, Jul 15, 2021 at 1:06 PM Quin Marsden-Hill <Quin@drilling-services.co.uk> wrote:

Hello Zoey,

Please update the delivery status of subject order?

Regards

Quin

From: Quin Marsden-Hill
Sent: 08 July 2021 07:27
To: zoey.teal@viamed.co.uk
Cc: Holly Holford <Holly@drilling-services.co.uk>
Subject: RE: Enquiry DSL 36323

Hello Zoey,

We will go with option 1, please proceed with the order.

Regards

Quin

From: Quin Marsden-Hill
Sent: 06 July 2021 09:23
To: zoey.teal@viamed.co.uk
Cc: Holly Holford <Holly@drilling-services.co.uk>
Subject: RE: Enquiry DSL 36323

Hello Zoey,

Our company name is Drilling Services Limited (DSL)

LV shipping is our freight forwarder, and a completely different company, we ship our orders to them.

As regards options, I will get back to you.

Regards

Quin

From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Zoey Teal
Sent: 06 July 2021 09:18
To: Quin Marsden-Hill <Quin@drilling-services.co.uk>
Cc: Holly Holford <Holly@drilling-services.co.uk>
Subject: Re: Enquiry DSL 36323

Good morning Quin,

Thank you for your order.

Please can you confirm if your company is also known as LV Shipping Limited or is this a different company altogether?

For the AN300 we have two options that it can include.

1) 1 x 0121250 Tyre chuck adapter, imperial to metric thread.
1 x 0121251 Tyre chuck, 8v, for use with automotive tyres.
(Has an 8mm automotive fitting)

Or

2) Instead of supplying the 1 x 0121251 above we can include an aircraft tyre adapter instead:

1 x 0121252 Tyre chuck, 12v, for aircraft
(Has a 12mm aircraft fitting)

Would you like to go with option 1?

The sensor for the AN300 is the N-33 which is not a stock sensor so the lead time for this will be approximately 3-6 weeks but this may vary depending on the situation of Covid19.

If you have any further queries, please do not hesitate to contact me.

Kind regards

Zoey Teal

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We are currently working remotely however telephone calls to the main office will still be answered.

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On Tue, Jul 6, 2021 at 6:57 AM Quin Marsden-Hill <Quin@drilling-services.co.uk> wrote:

Hello Zoey,

Please see subject order attached for your quote below, kindly confirm receipt and forward your proforma invoice for payment.

Also please notify ETA once the order has been shipped

Regards

Quin

From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Zoey Teal
Sent: 01 July 2021 15:55
To: Quin Marsden-Hill <Quin@drilling-services.co.uk>
Subject: Re: Enquiry DSL 36323

Hello Quinn,

Thank you for your reply.

The cost of a Calibration Certificate would be £40.00 and the part number is 0180027.

If you have any further queries, please do not hesitate to contact me.

Kind regards

Zoey Teal

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On Thu, Jul 1, 2021 at 12:43 PM Quin Marsden-Hill <Quin@drilling-services.co.uk> wrote:

Hello Zoey,

Further to your quote below, please advise your price for a Certificate of Calibration?

Regards

Quin

From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Zoey Teal
Sent: 28 June 2021 11:50
To: Quin Marsden-Hill <Quin@drilling-services.co.uk>
Subject: Re: Enquiry DSL 36323

Hello Quin,

Thank you for your email.

We only currently have 3 in stock and then this item will be discontinued.

The price is £229.00 each and has a carriage charge of £10.00.

If you have any further queries, please do not hesitate to contact me.

Kind regards

Zoey Teal

Please note: My working days are Monday to Thursday, 7.45am-6.00pm.

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On Mon, Jun 28, 2021 at 10:55 AM Quin Marsden-Hill <Quin@drilling-services.co.uk> wrote:

Hello Zoey / Sales,

Please quote your best price and delivery for the following:

Kindly include:

- Your carriage charge to Great Yarmouth NR31 7RA – or NR31 0NQ (over 25kgs)
- Datasheet

1 each x Analyser, Nitrogen, Model AN300, Handheld, Microprocessor Controlled, Auto Calibration, Measuring Range 0-100%N, Accuracy 2%, With Large Easily Read Backlit LCD Display, Includes Teledyne Class N-33 Type Sensor W/ Coiled sensor Cable - Extendable To 3M, 8V1 Twin Hold-On Connector For 8 mm Valves, 1/4 NPT Thread Converter and 3 x AAILRGIMNI 500 1.5V Alkaline Batteries, Operating Temp. 0 To +40°C, CE Approved. Model: AN300 *Manufacturer:* VIAMED-1 *Mfr Part #:* 0111205

Regards

Quin Marsden-Hill



Drilling Services Limited

Suppliers of Oilfield Drilling Equipment

Tel: 01778 243125 Direct: 01493 781966

quin@drilling-services.co.uk

<https://www.drilling-services.co.uk/>

