



Kate Griffiths <viamed.kate.griffiths@gmail.com>

Re: V1000 Foetal Heart Simulator

1 message

Mark Brucks <mark.brucks@tenacore.com>

17 August 2021 at 16:01

To: "kate.griffiths@viamed.co.uk" <kate.griffiths@viamed.co.uk>

Great, thank you Kate.

Can you provide a price quote for 2 units and also a lead time for those units once ordered and paid for?

Thank you

Mark

From: Main Account <viamedinbox@gmail.com> on behalf of Kate Griffiths <office@viamed.co.uk>**Sent:** Tuesday, August 17, 2021 12:47 AM**To:** Mark Brucks <mark.brucks@tenacore.com>**Subject:** Re: V1000 Foetal Heart Simulator

Good morning Mark,

You have an account with us as a proforma customer, so we would require payment before sending any goods. This is how it happened when you ordered one V1000 in May last year.

Please could I advise you that we are experiencing delays in production of the V1000 due to difficulty in obtaining components. I have asked our commercial director for an update regarding timescales.

The delivery and invoice addresses I used last year are as follows:

Tenacore LLC, 1525 E. Edinger Avenue, Santa Ana, California, 92705, USA

If you require a proforma invoice, I just need to know how many V1000 you require, whether I have the correct addresses for you and if you require shipping via EXW as per your previous order (we used your UPS account 9W9E92).

Many thanks.

Kind regards

Kate Griffiths

Viamed is now enacting a coronavirus contingency plan to allow sales and admin staff to work from home, and I am now working remotely. Telephone calls to the main office will be answered remotely, but please continue to use email where possible.

<http://www.viamed.co.uk>

Email kate.griffiths@viamed.co.uk

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Fax: +44 (0)1535 635582

Twitter: twitter.com/ViamedLtd

Facebook Page: Search for Viamed Ltd

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On Tue, 17 Aug 2021 at 07:24, Main Account <office@viamed.co.uk> wrote:

----- Forwarded message -----

From: **Mark Brucks** <mark.brucks@tenacore.com>
Date: Tue, 17 Aug 2021 at 00:15
Subject: V1000 Foetal Heart Simulator
To: sales@viamed.co.uk <sales@viamed.co.uk>
Cc: Juan Iannotti <juan.iannotti@tenacore.com>

Good afternoon,

We currently use your V1000 Foetal Heart Simulators to test new and repaired fetal monitors and we are looking to order a few more. Can you please assist us with explaining the order process and what we need to do to make that happen?

Thank you

Mark