

Derek Lamb

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Ahhh okay, will do 😊

09 August 2021

15:12

Hi Derek - just tried to sending RVM132010-1 - there wasn't an email address so I just added it in the contacts and pressed the tick box for emailing invoices - but it's got error message: EMAIL HAS NOT BEEN SENT Please contact DEREK
Send unsuccessful



Derek, 15:13

i'll watch for it , you might have to email off manually 😊



or go round the loop again and it might work 😊

think it grabs the email from the first screen in the chain 😊



Derek, 15:32

its definatly not been sent, so either loop around again, if it still fails it needs sending manually 😊



Today

14:43

Hi Derek - I've received an email from Great Ormond St Hospital who want a sample of the EyeMax - am I okay to do a FOC order for it?



Derek, 14:44

Yes, should be a sample pn in the system I believe 😊



14:44

Thank you 😊



Type a message

