



Zoey Teal &lt;viamed.zoey.teal@gmail.com&gt;

---

**Fwd: Skin Doctor Leeds**

7 messages

---

**Main Account** <office@viamed.co.uk>  
To: Zoey Teal <zoey.teal@vmsecure.me.uk>

Mon, Aug 16, 2021 at 1:01 PM

----- Forwarded message -----

From: **Matthias Borgert** <matthias@humanmeduk.com>  
Date: Mon, 16 Aug 2021 at 12:57  
Subject: Skin Doctor Leeds  
To: Ltd. viamed <orders@viamed.co.uk>

Hi Team viamed,

I hope you can help me out:

When did Skin Doctor Leeds order a box of the Biofill-Applicator 580001-5?

Dr Zimri is very happy with it.

Best regards,  
Matthias

On the move!

---

**Zoey Teal** <zoey.teal@viamed.co.uk>  
Reply-To: zoey.teal@viamed.co.uk  
To: Matthias Borgert <matthias@humanmeduk.com>

Mon, Aug 16, 2021 at 1:05 PM

Hello Matthias,

It was ordered on 22nd June as per your attached email.

If you have any further queries, please do not hesitate to contact me.

Kind regards

Zoey Teal

Please note: My working days are Monday to Thursday, 7.45am-6.00pm.

**We are currently working remotely however telephone calls to the main office will still be answered.**

<http://www.viamed.co.uk>  
Email: [zoey.teal@viamed.co.uk](mailto:zoey.teal@viamed.co.uk)  
Alternate email: [viamed.zoey.teal@gmail.com](mailto:viamed.zoey.teal@gmail.com)  
Tel: +44 (0)1535 634542  
Fax: +44 (0)1535 635582

Sign up to our mailing list, go to [www.viamed.co.uk/sign-up](http://www.viamed.co.uk/sign-up)Twitter: [twitter.com/ViamedLtd](https://twitter.com/ViamedLtd)  
Facebook Page: [facebook.com/ViamedLtdUK](https://facebook.com/ViamedLtdUK)

Company registered in England, No. 01291765.

E-mail Disclaimer  
GDPR / Privacy Policy available at [www.viamed.co.uk/policy](http://www.viamed.co.uk/policy)

-----  
The information in this email is confidential and may be legally privileged.  
It is intended solely for the addressee. Access to this email by anyone else is unauthorized.  
If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542  
-----

[Quoted text hidden]



**Customer P.O. Ref \_ 22062160SW Order 131185 ID63107 (1).pdf**  
65K

---

**Matthias Borgert** <matthias@humanmeduk.com>  
To: zoey.teal@viamed.co.uk

Mon, Aug 16, 2021 at 1:23 PM

Thanks Zoey,

Couldn't remember it at all.

She would like to cancel the open order of the two boxes 5700001-5 and exchange it for two boxes of 5800001-5.

I'd that possible?

Best regards,  
Matthias

On the move!

On 16 Aug 2021, at 13:05, Zoey Teal <[office@viamed.co.uk](mailto:office@viamed.co.uk)> wrote:

[Quoted text hidden]

<Customer P.O. Ref \_ 22062160SW Order 131185 ID63107 (1).pdf>

---

**Zoey Teal** <[zoey.teal@viamed.co.uk](mailto:zoey.teal@viamed.co.uk)>  
Reply-To: [zoey.teal@viamed.co.uk](mailto:zoey.teal@viamed.co.uk)  
To: Matthias Borgert <matthias@humanmeduk.com>

Mon, Aug 16, 2021 at 1:33 PM

Hello Matthias,

The order has been packed and invoiced to go out today but I have asked the warehouse to pull the parcel back.

The order is for 3 x 570001-5 not 2.

Please advise how you would like this to be changed?

If you have any further queries, please do not hesitate to contact me.

Kind regards

Zoey Teal

Please note: My working days are Monday to Thursday, 7.45am-6.00pm.

**We are currently working remotely however telephone calls to the main office will still be answered.**

<http://www.viamed.co.uk>  
Email: [zoey.teal@viamed.co.uk](mailto:zoey.teal@viamed.co.uk)  
Alternate email: [viamed.zoey.teal@gmail.com](mailto:viamed.zoey.teal@gmail.com)  
Tel: +44 (0)1535 634542  
Fax: +44 (0)1535 635582

Sign up to our mailing list, go to [www.viamed.co.uk/sign-up](http://www.viamed.co.uk/sign-up)

Twitter: [twitter.com/ViamedLtd](https://twitter.com/ViamedLtd)  
Facebook Page: [facebook.com/ViamedLtdUK](https://facebook.com/ViamedLtdUK)

Company registered in England, No. 01291765.

E-mail Disclaimer  
GDPR / Privacy Policy available at [www.viamed.co.uk/policy](http://www.viamed.co.uk/policy)

-----  
The information in this email is confidential and may be legally privileged.  
It is intended solely for the addressee. Access to this email by anyone else is unauthorized.  
If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542  
-----

[Quoted text hidden]

---

**Matthias Borgert** <[matthias@humanmeduk.com](mailto:matthias@humanmeduk.com)>  
To: [zoey.teal@viamed.co.uk](mailto:zoey.teal@viamed.co.uk)

Mon, Aug 16, 2021 at 1:47 PM

Thanks.

Just the two please.

On the move!

[Quoted text hidden]

---

**Zoey Teal** <[zoey.teal@viamed.co.uk](mailto:zoey.teal@viamed.co.uk)>  
Reply-To: [zoey.teal@viamed.co.uk](mailto:zoey.teal@viamed.co.uk)  
To: Matthias Borgert <[matthias@humanmeduk.com](mailto:matthias@humanmeduk.com)>

Mon, Aug 16, 2021 at 2:03 PM

Hello Matthias,

Please can you confirm which of the below options we are going to amend the order to?

- Are we now issuing a new order for just 2 x 580001-5 instead of any of the 570001-5?

or

- Are we re doing the order for 2 x 5800011-5 plus 1 x 570001-5?

If you have any further queries, please do not hesitate to contact me.

Kind regards

Zoey Teal

Please note: My working days are Monday to Thursday, 7.45am-6.00pm.

**We are currently working remotely however telephone calls to the main office will still be answered.**

<http://www.viamed.co.uk>  
Email: [zoey.teal@viamed.co.uk](mailto:zoey.teal@viamed.co.uk)  
Alternate email: [viamed.zoey.teal@gmail.com](mailto:viamed.zoey.teal@gmail.com)  
Tel: +44 (0)1535 634542  
Fax: +44 (0)1535 635582

Sign up to our mailing list, go to [www.viamed.co.uk/sign-up](http://www.viamed.co.uk/sign-up)

Twitter: [twitter.com/ViamedLtd](https://twitter.com/ViamedLtd)

Facebook Page: [facebook.com/ViamedLtdUK](https://facebook.com/ViamedLtdUK)

Company registered in England, No. 01291765.

E-mail Disclaimer

GDPR / Privacy Policy available at [www.viamed.co.uk/policy](http://www.viamed.co.uk/policy)

-----  
The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542  
-----

[Quoted text hidden]

---

**Matthias Borgert** <[matthias@humanmeduk.com](mailto:matthias@humanmeduk.com)>  
To: [zoey.teal@viamed.co.uk](mailto:zoey.teal@viamed.co.uk)

Mon, Aug 16, 2021 at 2:09 PM

Sorry,

Option 1.

Bests regards,  
Matthias

On the move!

[Quoted text hidden]