
AW: Deepstoporder 02-08- URGENT!

1 message

Hans Drexler <shop@deepstop.de>
To: ryan.swaine@vandagraph.co.uk

3 August 2021 at 10:58

Hi Ryan,

please :

1) Send the 1x sensor and put the balance on backorder.

mit freundlichen Grüßen,

with best regards,

Hans Drexler,

Geschäftsführer, GUE Instruktor;



Deepstop GmbH, Duisburgerstr. 4, D-68723 Schwetzingen;

Öffnungszeiten Shop:

Montag – Mittwoch: 09.00 – 14.00 Uhr

Donnerstag & Freitag: 09.00 – 19.00 Uhr

Samstag: 09.00 – 14.00 Uhr

Telefon (+49) 6202 26187,

E-Mail: shop@deepstop.de

skype: [hans.drexler@deepstop.de](https://www.skype.com/people/hans.drexler@deepstop.de)

Von: Main Account <viamedinbox@gmail.com> **Im Auftrag von** Ryan Swaine

Gesendet: Montag, 2. August 2021 13:52

An: Hans Drexler <shop@deepstop.de>

Betreff: Re: Deepstoporder 02-08- URGENT!

Hi Hans

Thank you very much for your email.

I am sorry to inform you that there is a delay again with sensors, due to medical requirements in India and Asia. Unfortunately I only have 1x R-33S1 sensor available from stock, I hope to have more in the next week or two.

Please let me know how we should proceed:

1) Send the 1x sensor and put the balance on backorder.

2) Send the 1x sensor and cancel the balance.

3) Cancel the order.

I will await your reply.

Best regards

Ryan

Ryan Swaine
VANDAGRAPH Ltd.

<http://www.vandagraph.co.uk>

Email ryan.swaine@vandagraph.co.uk

Tel: +44 (0)1535 634900

Mob: +44 (0)7803 907117

On Mon, 2 Aug 2021 at 10:39, Hans Drexler <shop@deepstop.de> wrote:

Hello Ryan,

we need urgently 5 Sensors for Mixcheck R33S1/D1.

Part Number 0110215

Can we get them directly?

mit freundlichen Grüßen,

with best regards,

Hans Drexler,

Geschäftsführer, GUE Instruktor;



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Von: Main Account <viamedinbox@gmail.com> **Im Auftrag von** Ryan Swaine

Gesendet: Mittwoch, 12. Mai 2021 12:26

An: Hans Drexler <shop@deepstop.de>

Betreff: Re: Deepstoporder 12-05

Thank you very much Hans

I hope you are keeping well.

Best regards

Ryan

Ryan Swaine
VANDAGRAPH Ltd.

<http://www.vandagraph.co.uk>

Email ryan.swaine@vandagraph.co.uk

Tel: +44 (0)1535 634900

Mob: +44 (0)7803 907117

On Wed, 12 May 2021 at 10:07, Hans Drexler <shop@deepstop.de> wrote:

Hi Ryan,

we need R17 Van 6x,
please!

Best, Hans

mit freundlichen Grüßen,

with best regards,

Hans Drexler,

Geschäftsführer, GUE Instruktor;



Deepstop GmbH, Duisburgerstr. 4, D-68723 Schwetzingen;

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Von: Main Account <viamedinbox@gmail.com> **Im Auftrag von** Ryan Swaine

Gesendet: Dienstag, 19. Januar 2021 11:20

An: Hans Drexler <shop@deepstop.de>

Betreff: Re: Statement from Vandagraph Ltd for Deepstop GmbH CID3570

Hi Hans

I apologise for any inconvenience and I hope you and your family are well.

As of March 2020, most of us have been working from home and at the same time, we introduced a new accounts package that we can use remotely. Unfortunately, our internal memos, such as "use credit card for payment", have not been transferred across.

If you would like to continue to pay by credit card for future purchases, then I can give you a call for your card details and set it back up for you? With regards to the existing balance, would you like to pay this on card also? Alternatively, you can settle this by bank transfer.

Best regards

Ryan

Ryan Swaine
VANDAGRAPH Ltd.

<http://www.vandagraph.co.uk>
Email ryan.swaine@vandagraph.co.uk
Tel: +44 (0)1535 634900
Mob: +44 (0)7803 907117

On Tue, 19 Jan 2021 at 09:46, Hans Drexler <shop@deepstop.de> wrote:

Hello Ryan,

we checked it, and you are right, but before you just took our creditcard....

Can you send us a payment link or what is the best way to do this?

Best Hans

mit freundlichen Grüßen,

with best regards,

Hans Drexler,

Geschäftsführer, GUE Instruktor;



Deepstop GmbH, Duisburgerstr. 4, D-68723 Schwetzingen;

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skype: [hans.drexler@deepstop.de](https://www.skype.com/user/hans.drexler@deepstop.de)

Von: messaging-service@post.xero.com [mailto:messaging-service@post.xero.com]

Gesendet: Montag, 18. Januar 2021 17:05

An: shop@deepstop.de

Betreff: Statement from Vandagraph Ltd for Deepstop GmbH CID3570

Vandagraph Ltd

Hi,

Here's your statement as at 18 Jan 2021.

If you have any questions, please let us know.

Thanks,
Vandagraph Ltd