



Zoey Teal <viamed.zoey.teal@gmail.com>

Fwd: New Stock p/n 653301

3 messages

Cathy Green <office@viamed.co.uk>
Reply-To: cathy.green@viamed.co.uk
To: zoey.teal@viamed.co.uk

Thu, Jul 22, 2021 at 7:17 AM

Hi Zoey

This is the email thread from Tom at human med, so that we can make three free of charge orders for this replacement part 653301 , Derek aware
Thanks
Cathy

----- Forwarded message -----

From: <tom@humanmeduk.com>
Date: Wed, 21 Jul 2021 at 17:29
Subject: RE: New Stock p/n 653301
To: <cathy.green@viamed.co.uk>
Cc: <derek.lamb@viamed.co.uk>

Thanks Cathy,

Not a great solution but better than nothing.

My feeling is that we should ship these to the three customers mentioned free of charge as a good will gesture. And leave the items on back order.

Would this cause problems for you guys with the stock recording, invoicing, etc.?

If this would work, let me know and I will email them each to explain.

Regards,

Tom

From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Cathy Green
Sent: 21 July 2021 17:20
To: tom@humanmeduk.com
Subject: Re: New Stock p/n 653301

Dear Tom

That is correct. I will try and take some photo's for you and send them on.

Kind regards

Cathy Green

On Wed, 21 Jul 2021 at 17:17, <tom@humanmeduk.com> wrote:

Hi Cathy,

Thanks for the update, sorry that this situation is such a mess.

Do I understand you correctly that we have three boxes, each containing just 4 individual units? As opposed to our usual case quantity of 25?

I have been trying to source an alternative without any success.

Regards,

Tom

From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Cathy Green

Sent: 21 July 2021 17:13

To: tom@humanmeduk.com

Cc: derek.lamb@viamed.co.uk

Subject: New Stock p/n 653301

Dear Tom

Please could you advise me on the following. We have three customers with outstanding orders of P/N 533030 Connection tubing 300cm, pack of 25

NUI Customer ref 775054 for one unit

Spire Healthcare Customer ref 4503261038 for 1 unit

Spire Healthcare Customer ref 4503274984 for 1 unit

Received replacement stock from Germany today:

P/N 653301 Connection tubing 3m sterile packaging 4 pcs per box delivered 3 boxes

How do you want to do this, as I'm aware that the price is different. Do you need to contact the customers first in regards to different product and price

Thank you

--

Kind regards

Cathy Green

Viamed Ltd.

<http://www.viamed.co.uk>

Email: Cathy.Green@viamed.co.uk

Tel: +44 (0)1535 634 542

Fax: +44 (0)1535 635 582

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Kind regards

Cathy Green

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Kind regards

Cathy Green
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Thu, Jul 22, 2021 at 8:08 AM

Zoey Teal <zoey.teal@viamed.co.uk>
Reply-To: zoey.teal@viamed.co.uk
To: Tom Ladds <tom@humanmeduk.com>
Cc: Cathy Green <cathy.green@viamed.co.uk>

Good morning Tom,

Cathy has asked me to pass the following details onto you:

Orders 4503261038 / 4503274984 - Karen.Cowan@spirehealthcare.com - 01905 823002.

If you have any further queries, please do not hesitate to contact me.

Kind regards

Zoey Teal

Please note: My working days are Monday to Thursday, 7.45am-6.00pm.

We are currently working remotely however telephone calls to the main office will still be answered.

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Zoey Teal <zoey.teal@viamed.co.uk>
Reply-To: zoey.teal@viamed.co.uk
To: Tom Ladds <tom@humanmeduk.com>
Cc: Cathy Green <cathy.green@viamed.co.uk>

Thu, Jul 22, 2021 at 10:06 AM

Hi Tom,

I have found one more order for Spire and it is Karen Cowan again.

Order number 4503297812.

If you have any further queries, please do not hesitate to contact me.

Kind regards

Zoey Teal

Please note: My working days are Monday to Thursday, 7.45am-6.00pm.

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