
AW: new order

1 message

Andrea Krieger <krieger@nrc-international.com>

14 July 2021 at 11:00

To: "ryan.swaine@vandagraph.co.uk" <ryan.swaine@vandagraph.co.uk>

Hello Ryan

Can we make an order month by month about 28 pieces? Always on the beginning of the month.

Let's start in September if possible.

Please let me know if you are able to make this possible

Mit freundlichen Grüßen / With kind Regards

Andrea Krieger

NRC International GmbH

Stentenbergr. 63

51702 Bergneustadt

Germany

Tel.: 0049 - 2261 500414

www.nrc-international.com



Von: Main Account <viamedinbox@gmail.com> **Im Auftrag von** Ryan Swaine**Gesendet:** Mittwoch, 14. Juli 2021 11:44**An:** Andrea Krieger <krieger@nrc-international.com>**Betreff:** Re: new order

Hi Andrea

I am really sorry for the delay.

Your order of D-40 sensors is due the 1st/2nd week of August.

The D09 will also be ready the 1st week of August.

You normally request an invoice limit of €1k, can I confirm you would like them shipped together?

Best regards

Ryan

Ryan Swaine
VANDAGRAPH Ltd.

<http://www.vandagraph.co.uk>

Email ryan.swaine@vandagraph.co.uk

Tel: +44 (0)1535 634900

Mob: +44 (0)7803 907117

On Wed, 14 Jul 2021 at 09:48, Andrea Krieger <krieger@nrc-international.com> wrote:

Hello Ryan

Will you please add 20 D09 to the next order? Thank you in advance.

Do you have any idea how long the second order will take?

Mit freundlichen Grüßen / With kind Regards

Andrea Krieger

NRC International GmbH

[Stutenberg Str. 63](#)

[51702 Bergneustadt](#)

[Germany](#)

Tel.: 0049 - 2261 500414

www.nrc-international.com



Von: Main Account <viamedinbox@gmail.com> **Im Auftrag von** Ryan Swaine

Gesendet: Montag, 28. Juni 2021 11:24

An: Andrea Krieger <krieger@nrc-international.com>

Betreff: Re: new order

Hi Andrea

I can only apologise.

We have one of your orders going through production, which we hope will be ready for dispatch this week. Unfortunately it will be the end of July before more sensors arrive in order to fulfill your second order.

Best regards

Ryan

Ryan Swaine
VANDAGRAPH Ltd.

<http://www.vandagraph.co.uk>
Email ryan.swaine@vandagraph.co.uk
Tel: +44 (0)1535 634900
Mob: +44 (0)7803 907117

On Mon, 28 Jun 2021 at 09:55, Andrea Krieger <krieger@nrc-international.com> wrote:

Hello Ryan

Any news about my order? I do have a lot of orders here and I am really astonished that it will take so long this time.

Mit freundlichen Grüßen / With kind Regards

Andrea Krieger

NRC International GmbH
[Stentenberg Str. 63](#)
[51702 Bergneustadt](#)
[Germany](#)
Tel.: 0049 - 2261 500414
www.nrc-international.com



Von: Main Account <viamedinbox@gmail.com> **Im Auftrag von** Ryan Swaine
Gesendet: Dienstag, 8. Juni 2021 11:13
An: Andrea Krieger <krieger@nrc-international.com>
Betreff: Re: new order

Hi Andrea

I have had a reply this morning, we should receive the component sensors next week sometime and then we have to put them into production which could take a week or two.

I am sorry for the delay.

Best regards

Ryan

Ryan Swaine
VANDAGRAPH Ltd.

<http://www.vandagraph.co.uk>
Email ryan.swaine@vandagraph.co.uk
Tel: +44 (0)1535 634900
Mob: +44 (0)7803 907117

On Tue, 8 Jun 2021 at 08:12, Andrea Krieger <krieger@nrc-international.com> wrote:

Good Morning Ryan

I understand, it will be nice if you will update me intime.

Mit freundlichen Grüßen / With kind Regards

Andrea Krieger

NRC International GmbH

Stentenberg Str. 63

51702 Bergneustadt

Germany

Tel.: 0049 - 2261 500414

www.nrc-international.com



Von: Main Account <viamedinbox@gmail.com> **Im Auftrag von** Ryan Swaine
Gesendet: Montag, 7. Juni 2021 13:39
An: Andrea Krieger <krieger@nrc-international.com>
Betreff: Re: new order

Hi Andrea

I can't say for sure, I am hoping that there are some in transit, but I have a horrible feeling that they have not been sent yet.

I should know more in the next few days.

Best regards

Ryan

Ryan Swaine
VANDAGRAPH Ltd.

<http://www.vandagraph.co.uk>
Email ryan.swaine@vandagraph.co.uk
Tel: +44 (0)1535 634900
Mob: +44 (0)7803 907117

On Mon, 7 Jun 2021 at 12:07, Andrea Krieger <krieger@nrc-international.com> wrote:

Hello Ryan

So it will not be middle – rather end of June – so sad 😊

Mit freundlichen Grüßen / With kind Regards

Andrea Krieger

NRC International GmbH
[Stentenberg Str. 63](#)
[51702 Bergneustadt](#)
[Germany](#)
Tel.: 0049 - 2261 500414
www.nrc-international.com



Von: Main Account <viamedinbox@gmail.com> **Im Auftrag von** Ryan Swaine
Gesendet: Montag, 7. Juni 2021 12:15
An: Andrea Krieger <krieger@nrc-international.com>
Betreff: Re: new order

Hi Andrea

I am sorry, the component sensors have not arrived with us yet, I am trying to chase them. We will need 1-2 weeks once they arrive to assemble the sensors.

Best regards

Ryan

Ryan Swaine
VANDAGRAPH Ltd.

<http://www.vandagraph.co.uk>
Email ryan.swaine@vandagraph.co.uk
Tel: +44 (0)1535 634900
Mob: +44 (0)7803 907117

On Mon, 7 Jun 2021 at 11:10, Andrea Krieger <krieger@nrc-international.com> wrote:

Hello Ryan

Any news when you can send the sensors?

Take care and have a nice day.

Mit freundlichen Grüßen / With kind Regards

Andrea Krieger

NRC International GmbH

[Stentenberg Str. 63](#)

[51702 Bergneustadt](#)

[Germany](#)

Tel.: 0049 - 2261 500414

www.nrc-international.com



Von: Main Account <viamedinbox@gmail.com> **Im Auftrag von** Ryan Swaine

Gesendet: Donnerstag, 13. Mai 2021 10:37

An: Andrea Krieger <krieger@nrc-international.com>

Betreff: Re: new order

Dear Andrea

Thank you, we have two orders on the system for you, please find your order confirmations attached.

Best regards

Ryan

Ryan Swaine
VANDAGRAPH Ltd.

<http://www.vandagraph.co.uk>
Email ryan.swaine@vandagraph.co.uk
Tel: +44 (0)1535 634900
Mob: +44 (0)7803 907117

On Wed, 12 May 2021 at 12:10, Andrea Krieger <krieger@nrc-international.com> wrote:

Hello Ryan

So please can you place a second order under 1000 Euro as well? Will all pay together but we do not have any problems by customs.

Mit freundlichen Grüßen / With kind Regards

Andrea Krieger

NRC International GmbH
[Stutenberg Str. 63](#)
[51702 Bergneustadt](#)
[Germany](#)
Tel.: 0049 - 2261 500414
www.nrc-international.com



Von: Main Account <viamedinbox@gmail.com> **Im Auftrag von** Ryan Swaine
Gesendet: Mittwoch, 12. Mai 2021 12:57
An: Andrea Krieger <krieger@nrc-international.com>
Betreff: Re: new order

Hi Andrea

Thank you for your understanding. I can confirm I have put your order into the queue. We do not have any stock at the moment, so it may not help having a part shipment, but we can address this when we have the base sensors in stock ready for production.

We would be happy to accept CC payment, but we can do this once your order has been dispatched. Just let me know once you receive dispatch confirmation and we can then take the details from you.

Best regards

Ryan

Ryan Swaine
VANDAGRAPH Ltd.

<http://www.vandagraph.co.uk>
Email ryan.swaine@vandagraph.co.uk
Tel: +44 (0)1535 634900
Mob: +44 (0)7803 907117

On Wed, 12 May 2021 at 08:46, Andrea Krieger <krieger@nrc-international.com> wrote:

Hello Ryan

I know the issues with all production and delay problems, I like to hold the order. Thank you very much.

Maybe you are able to send me 10 pieces for the first time? This will be helpful. Shall we make a payment by Credit Card? Think we did this last time and it will be the best solution for both of us.

Mit freundlichen Grüßen / With kind Regards

Andrea Krieger

NRC International GmbH

[Stentenberg Str. 63](#)

[51702 Bergneustadt](#)

[Germany](#)

Tel.: 0049 - 2261 500414

www.nrc-international.com



Von: Main Account <viamedinbox@gmail.com> **Im Auftrag von** Ryan Swaine
Gesendet: Dienstag, 11. Mai 2021 13:42
An: Andrea Krieger <krieger@nrc-international.com>
Betreff: Re: new order

Hi Andrea

I apologise for the delay in my reply.

Please find your quotation attached. Unfortunately we are short on the base sensor and so the estimated delivery would be the middle of June.

Please let me know if you would like to proceed with the order or if you require any amendments.

Best regards

Ryan

Ryan Swaine
VANDAGRAPH Ltd.

<http://www.vandagraph.co.uk>
Email ryan.swaine@vandagraph.co.uk
Tel: +44 (0)1535 634900
Mob: +44 (0)7803 907117

On Mon, 10 May 2021 at 08:24, Andrea Krieger <krieger@nrc-international.com> wrote:

Hello Ryan

I need to place another order, can you please make me an offer about D40 as last time- amount under 1000 Euro?

Thank you in advance.

Mit freundlichen Grüßen / With kind Regards

Andrea Krieger

NRC International GmbH

[Stentenberg Str. 63](#)

[51702 Bergneustadt](#)

[Germany](#)

[Tel.: 0049 - 2261 500414](#)



Von: Main Account <viamedinbox@gmail.com> **Im Auftrag von** Ryan Swaine
Gesendet: Dienstag, 16. Februar 2021 11:32
An: Andrea Krieger <krieger@nrc-international.com>
Betreff: Re: new order

Thank you Andrea

Best regards

Ryan

Ryan Swaine
VANDAGRAPH Ltd.

<http://www.vandagraph.co.uk>
Email ryan.swaine@vandagraph.co.uk
Tel: +44 (0)1535 634900
Mob: +44 (0)7803 907117

On Tue, 16 Feb 2021 at 08:19, Andrea Krieger <krieger@nrc-international.com> wrote:

Hello Ryan

Please reduce the quantity- we need 28 pieces- otherwise the customs will cause problems because it's over 1000 Euro. So we will order only 28 pieces- in total it will be 833 GBP- plus shipping it will be ok for us.

Mit freundlichen Grüßen / With kind Regards

Andrea Krieger

NRC International GmbH
Stentenberg Str. 63
51702 Bergneustadt
Germany
Tel.: 0049 - 2261 500414
www.nrc-international.com



Von: Main Account <viamedinbox@gmail.com> **Im Auftrag von** Ryan Swaine
Gesendet: Montag, 15. Februar 2021 13:01
An: Andrea Krieger <krieger@nrc-international.com>
Betreff: Re: new order

Hi Andrea

I hope you are keeping well.

Please find your order confirmation attached. Please confirm if we should proceed?

Please can you provide your company EORI number? Sometimes this is the same as the VAT number, but I thought it better to check.

Best regards

Ryan

Ryan Swaine
VANDAGRAPH Ltd.

<http://www.vandagraph.co.uk>
Email ryan.swaine@vandagraph.co.uk
Tel: +44 (0)1535 634900
Mob: +44 (0)7803 907117

On Mon, 15 Feb 2021 at 08:37, Andrea Krieger <krieger@nrc-international.com> wrote:

Hello Ryan

We like to place an order for D40 cells.

Will you please send me a quantity where the amount will be under 1000 Euro?

Your offer will be appreciated before order.

Thank you very much.

Mit freundlichen Grüßen / With kind Regards

Andrea Krieger

NRC International GmbH

Stentenberg Str. 63

51702 Bergneustadt

Germany

Tel.: 0049 - 2261 500414

www.nrc-international.com

