



Sarah Walton &lt;viamed.sarah.walton@gmail.com&gt;

**New P.I**

1 message

**bmг.equipment** <bmг.equipment@gmail.com>  
To: sarah.walton@viamed.co.uk

11 July 2021 at 16:24

Dear Sarah,

Good morning!

Please send us P.I for:

nr.	Part number	Description	Quantity
1	0110429	O2 SENSOR MAX O2 250E	5
2	0110023	R-23V Oxygen Sensor , Draeger Evita 2	10

B.R

Anastasios

Στις 6/7/2021 1:24 μ.μ., ο/η Sarah Walton έγραψε:

Dear Anastasios,

Good morning!

Thank you for your email.

Apologies. It looks like they have made recent changes to the design of their sensor making the input thread slightly larger, so unfortunately our sensor is no longer compatible.

Please could you return this sensor back to Viamed and we will issue you with a credit once we have received it?

Kind regards

Sarah Walton  
Customer Service Representative

**Please note: We are currently working remotely however telephone calls to the main office will still be answered.**

**Our office opening hours are Monday - Friday 8.30am - 5.30pm.**

<http://www.viamed.co.uk>

Email [sarah.walton@viamed.co.uk](mailto:sarah.walton@viamed.co.uk)

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On Tue, 6 Jul 2021 at 07:55, bmg.equipment <[bmg.equipment@gmail.com](mailto:bmg.equipment@gmail.com)> wrote:

Dear Sarah, Ryan

Good morning! 😁

We have a problem with o2 sensor for SIARE.

On your webpage it is suggested that o2 sensor R-17V is compatible with Siare equipment.

we sent our client a R-17V but he informed us that it does not "fit" in the machine( see att.)

Please commnet

Thanks in advance

B.R

Anastasios