



Kate Griffiths &lt;viamed.kate.griffiths@gmail.com&gt;

**Fwd: New Order**

1 message

**Zoey Teal** <office@viamed.co.uk>  
 Reply-To: zoey.teal@viamed.co.uk  
 To: Kate Griffiths <kate.griffiths@viamed.co.uk>

8 July 2021 at 11:48

If you have any further queries, please do not hesitate to contact me.

Kind regards

Zoey Teal

Please note: My working days are Monday to Thursday, 7.45am-6.00pm.

**We are currently working remotely however telephone calls to the main office will still be answered.**

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 Tel: +44 (0)1535 634542  
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----- Forwarded message -----

From: **houssein ghandour** <[h-ghandour@hotmail.com](mailto:h-ghandour@hotmail.com)>  
 Date: Thu, Jul 8, 2021 at 11:44 AM  
 Subject: Re: New Order  
 To: [zoey.teal@viamed.co.uk](mailto:zoey.teal@viamed.co.uk) <[zoey.teal@viamed.co.uk](mailto:zoey.teal@viamed.co.uk)>  
 Cc: Sarah Walton <[sarah.walton@viamed.co.uk](mailto:sarah.walton@viamed.co.uk)>

Hello Zoey  
 We need a quotation for qty 5 : R-24 Med



IndiaMART

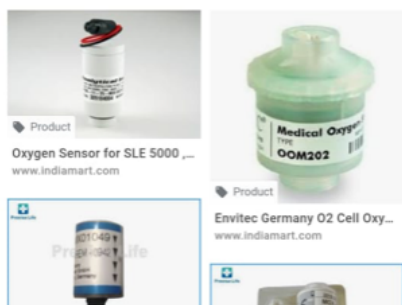
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#### Related images



And qty 1 of SLE BELOW  
 3- the UFO 130-2 made the same problem of the previous and i will send you back both Oxygen sensors for Autopsy and please add a new one in our new order .

Please check urgently with your supplier what is wrong with this sensor as the customer is pressuring us due to the downtime .

Best Regards  
Hussein  
Sent from my iPhone

On Jun 24, 2021, at 19:59, houssein ghandour <[h-ghandour@hotmail.com](mailto:h-ghandour@hotmail.com)> wrote:

Hello Zoey  
Sure no problem for me if it is compatible to what i have ordered .

Best Regards  
Hussein

Sent from my iPhone

On Jun 24, 2021, at 19:39, Zoey Teal <[office@viamed.co.uk](mailto:office@viamed.co.uk)> wrote:

Dear Houssein,

Thank you for your payment.

The warehouse has informed me that we no longer have any stock of the R-24MED sensors, however as an alternative we can offer you extra of the R-49V sensors as this sensor is the most compatible to the R-24MED.

The price of the R-49V sensor is \$37.75 but on this occasion we can honour the same price of the R-24MED which is \$36.00 each so your order will not cost you any extra.

Please can you confirm if this is acceptable?

If you have any further queries, please do not hesitate to contact me.

Kind regards

Zoey Teal

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On Wed, Jun 23, 2021 at 1:32 PM Zoey Teal <[zoey.teal@viamed.co.uk](mailto:zoey.teal@viamed.co.uk)> wrote:

Dear Houssein,

Thank you for your payment.

As advised yesterday, we are still waiting for the stock of MLF-19 to arrive. As soon as all stock is available, we will send you your tracking number.

If you have any further queries, please do not hesitate to contact me.

Kind regards

Zoey Teal

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