



Sarah Walton <viamed.sarah.walton@gmail.com>

Re: New Order

1 message

housssein ghandour <h-ghandour@hotmail.com>
To: "zoey.teal@viamed.co.uk" <zoey.teal@viamed.co.uk>
Cc: Sarah Walton <sarah.walton@viamed.co.uk>

24 June 2021 at 17:59

Hello Zoey
Sure no problem for me if it is compatible to what i have ordered .

Best Regards
Hussein

Sent from my iPhone

On Jun 24, 2021, at 19:39, Zoey Teal <office@viamed.co.uk> wrote:

Dear Houssein,

Thank you for your payment.

The warehouse has informed me that we no longer have any stock of the R-24MED sensors, however as an alternative we can offer you extra of the R-49V sensors as this sensor is the most compatible to the R-24MED.

The price of the R-49V sensor is \$37.75 but on this occasion we can honour the same price of the R-24MED which is \$36.00 each so your order will not cost you any extra.

Please can you confirm if this is acceptable?

If you have any further queries, please do not hesitate to contact me.

Kind regards

Zoey Teal

Please note: My working days are Monday to Thursday, 7.45am-6.00pm.

We are currently working remotely however telephone calls to the main office will still be answered.

<http://www.viamed.co.uk>
Email: zoey.teal@viamed.co.uk
Alternate email: viamed.zoey.teal@gmail.com
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Fax: +44 (0)1535 635582

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On Wed, Jun 23, 2021 at 1:32 PM Zoey Teal <zoey.teal@viamed.co.uk> wrote:

Dear Houssein,

Thank you for your payment.

As advised yesterday, we are still waiting for the stock of MLF-19 to arrive. As soon as all stock is available, we will send you your tracking number.

If you have any further queries, please do not hesitate to contact me.

Kind regards

Zoey Teal

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On Wed, Jun 23, 2021 at 1:26 PM houssein ghandour <h-ghandour@hotmail.com> wrote:

Dear Zoey

Attached the transfer proof , please to proceed the order the soonest.

<image.jpg>

Sent from my iPhone

On Jun 22, 2021, at 11:27, Zoey Teal <office@viamed.co.uk> wrote:

Dear Houssein,

I have now updated your proforma to match the required sensors and a new carriage charge.

If you have any further queries, please do not hesitate to contact me.

Kind regards

Zoey Teal

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On Tue, Jun 22, 2021 at 8:20 AM houssein ghandour <h-ghandour@hotmail.com> wrote:

Plz Zoey

Add qty 3 of O2 sensor R-49V to my \$ invoice

Thanks

Sent from my iPhone

On Jun 21, 2021, at 19:16, Zoey Teal <office@viamed.co.uk> wrote:

Dear Houssein,

I will set another account up for you in USD as the account we have for you is in GBP.

Please bear with me whilst I create a new proforma in USD and add the bank charges.

If you have any further queries, please do not hesitate to contact me.

Kind regards

Zoey Teal

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On Mon, Jun 21, 2021 at 5:10 PM houssein ghandour <h-ghandour@hotmail.com> wrote:

Plz Zoey sorry for my many request today , if i will use the bank transfer i need an invoice in \$ and not pounds .

Thanks

Sent from my iPhone

On Jun 21, 2021, at 18:47, Zoey Teal <office@viamed.co.uk> wrote:

Dear Houssein,

As your account is in GBP, please find our UK bank details attached.

Before you make payment, please can you confirm if you are paying by bacs or paypal so I can adjust the proforma accordingly.

If you have any further queries, please do not hesitate to contact me.

Kind regards

Zoey Teal

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We are currently working remotely however telephone calls to the main office will still be answered.

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On Mon, Jun 21, 2021 at 4:41 PM houssein ghandour <h-ghandour@hotmail.com> wrote:
Plz will be better to send me the bank transfer option as well .

Sent from my iPhone

On Jun 21, 2021, at 18:36, Zoey Teal <office@viamed.co.uk> wrote:

Hello Houssein,

Our paypal I.D is paypal@viamed.co.uk.

Are you now wanting to pay by bank transfer instead?

If you have any further queries, please do not hesitate to contact me.

Kind regards

Zoey Teal

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On Mon, Jun 21, 2021 at 4:33 PM houssein ghandour <h-ghandour@hotmail.com> wrote:

Hello Zoey
Please can you send me the same invoice with your bank details.
Best Regards
Hussein

Sent from my iPhone

On Jun 21, 2021, at 18:15, Zoey Teal <office@viamed.co.uk> wrote:

Dear Houssein,

Please find your proforma attached.

We have everything in stock apart from the MLF-19 sensor which will hopefully be in stock by the end of the week.

If you have any further queries, please do not hesitate to contact me.

Kind regards

Zoey Teal

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We are currently working remotely however telephone calls to the main office will still be answered.

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On Mon, Jun 21, 2021 at 2:16 PM houssein ghandour <hghandour@hotmail.com> wrote:

Please waiting the invoice to be able to transfer the amount via paypal .

However one of my customer is waiting the O2 sensor to receive it by the end of this week .

Sent from my iPhone

On Jun 21, 2021, at 15:01, houssein ghandour <hghandour@hotmail.com> wrote:

Yes no problem if 2

Sent from my iPhone

On Jun 21, 2021, at 14:51, Zoey Teal <viamed.zoey.teal@gmail.com> wrote:

Dear Hussein,

The sensor for the Aestiva S5 Datex Ohmeda Anesthesia Machine is also part number 0110040.

Please can you confirm if you would like a quotation for one or two of the 0110040?

If you have any further queries, please do not hesitate to contact me.

Kind regards

Zoey Teal

<http://www.viamed.co.uk>
Email: zoey.teal@viamed.co.uk
Alternate
email: zoey.teal@viamed.me.uk
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On Mon, Jun 21, 2021 at 7:17 AM
Main Account <office@viamed.co.uk>
wrote:

----- Forwarded message -----

From: **houssein ghandour** <h-ghandour@hotmail.com>
Date: Sun, 20 Jun 2021 at 11:04
Subject: RE: New Order
To: kate.griffiths@viamed.co.uk
<kate.griffiths@viamed.co.uk>,
houssein ghandour <h-ghandour@hotmail.com>

Dear Kate

Can you please send me a
quotation of the below items .

Best Regards

Hussein Ghandour

TechnoMed s.a.r.l

Tel: +961-3-125919 | +961-70-
353512

E-Mail: H-Ghandour@hotmail.com

From: Main Account
[mailto:viamedinbox@gmail.com]
On Behalf Of Kate Griffiths
Sent: Thursday, June 03, 2021
12:24 PM
To: houssein ghandour
Subject: Re: New Order

Good morning Hussein,

Thank you for your email. I have answered your questions as follows:

1) **R-24MED** - 0110024

£28 each EXW **Qty 5**

2) **Oxygen sensor for Carestation 620 Anesthesia Machine** qty 1

Although we can not confirm, we have customers that currently use the **MLF-19 - 0110705**. We would be happy for them to purchase this sensor and try it, we expect it will work okay. Price is £76.80 each.
Qty 1

3) **ICU Mallinckrodt 820 /740/7200/980** qty 1

Please could I ask you to be more specific or send us a picture of the sensor you require? [No need](#)

4) **Oxygen Sensor for Aespire 7900 Anesthesia Machine** qty 1

R-30V - 0110040

£36.40 each EXW **QTY 1**

5) **Oxygen Sensor for Puritan Bennett 10097559** qty 1
MAX-250TM - 0110435

£56.25 each EXW **QTY 1**

6) [As described in my previous mail that](#) Teledyne Oxygen Sensor UFO 130-2 (0110081) received defected and I have attached the Service report so please add one **QTY 1**

7) **Oxygen Sensor for Aestiva S5 Datex Ohmeda Anesthesia Machine** **QTY 1**

<image002.jpg>
<image004.jpg>

I have not started a quotation as I am unsure as yet of all your

requirements.

Kind regards

Kate Griffiths

Viamed is now enacting a coronavirus contingency plan to allow sales and admin staff to work from home, and I am now working remotely. Telephone calls to the main office will be answered remotely, but please continue to use email where possible.

<http://www.viamed.co.uk>

Email kate.griffiths@viamed.co.uk

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On Wed, 2 Jun 2021 at 21:55, houssein ghandour <h-ghandour@hotmail.com> wrote:

Hello Kate

Hope you are doing well

25/06/2021

Gmail - Re: New Order

Please can you provide me a quotation for :

- 1- Teledyne Oxygen Sensor R-24MED qty 5
- 2- Oxygen sensor for Carestation 620 Anesthesia Machine qty 1
- 3- ICU Mallinckrodt 820 /740/7200/980 qty 1
- 4- Oxygen Sensor for Aespire 7900 Anesthesia Machine qty 1
- 5- Oxygen Sensor for puritan Bennett 10097559 qty 1

Best Regards

Hussein Ghandour

TechnoMed s.a.r.l

Tel: +961-3-125919 | +961-70-353512

E-Mail: H-Ghandour@hotmail.com

<MVM131146.pdf>

<VIAMED UK POUND BANK DETAILS.pdf_ID26503.pdf>

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