Signature options have been added to Section 6. The service order has changed in Section 4.

RETAIN THIS COPY FOR YOUR RECORDS.

Cash/Cheque

FedEx Use Only

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FedEx Tube

Y FedEx Intl. Economy

## Extract of Federal Express Conditions of Carriage for EMEA

Please read the complete version of our Conditions of Carriage for EMEA on www.fedex.com

should note these Conditions carefully and where necessary obtain insurance IMPORTANT NOTICE These Conditions of Carriage EXCLUDE LIABILITY on the part of FedEx and its employees or agents for loss, damage and delay in certain circumstances; LIMIT LIABILITY to stated amounts where liability is accepted and REQUIRE NOTICE OF CLAIMS within strict time limits. Senders cover in order to protect their interests.

ontinent and Africa ("EMEA") and from and botween specified locations ns of fedEx (if and where available): FedEx Economy, FedEx Europe First, DirectDistribution, FedEx International Economy, FedEx International Economy FedEx from time to time. Upon request, customers can be informed about the areas that are served by FedEx. These Conditions do not apply to intra-United within selected countries in EMEA, utilising the following services or service Forest International Next Flight, Fedex International First, Fedex International Priority, Fedex International Priority Fedex International Priority Fluss, Fedex International Priority Plus, control to the extent that they do not conflict with the mandatory rules relating from and between selected countries in Europe, the Middle East, the Indian Overriight and FedEx Standard Overniight. These services may be modified by om and intra-India Shipments for which separate conditions of carriage 1. APPLICATION 1.1 These Conditions apply to the carriage of Shipments relating to liability for carriage provided by the laws of that country. 14 These reight, FedEx International MailService, FedEx IDay Freight, FedEx Priority oppy. The first count confined and FedEx (Air) Waybill, manifest, shipping label or other transit documentation, our Conditions of Carriage for EMEA ns (which term includes those agreements and conventions expressly apply. 1.3 In case of conflict between our Conditions of Carriage for EMEA narticular, any terms or conditions sought to be incorporated by the Sender or referred to herein) represent the entire agreement between the parties and, erms or conditions, oral or written, wheresoever appearing or made and, in Conventions and their respective subsequent Protocols, other applicable specified locations within one country, with the mandatory rules ubject to Section 1.3, shall prevail over, exclude and supersede any other to liability for international carriage provided by the Warsaw or Montreal conventions or any applicable tariff, or, for Shipments carried from and any other written or oral statements concerning these Conditions.

3. RATES Bates applied shall be those rates applicable and in force at the ime that the contract of carriage is made.

 BILLING 4.1 FedEx reserves the right to increase any amount unpaid within yearly interest of 6% above the European Central Bank Rate (or such rate as applied by FedEx per the local applicable payment terms and conditions), to be culated per commenced month or the maximum allowed interest rate under the applicable legislation, if lower. 4.6 if applicable, duties and taxes may be assessed on the contents of Shipments. 4.7 REGARDLESS OF ANY PAYMENT 15 days of the invoice date, as of right and without prior notice of remedy, by terms and conditions) as liquidated damages for administrative costs, and a DUTIES AND TAXES, IF ANY 48 For currency conversion, FedEx may apply a 15% (or such amount as applied by FedEx per the local applicable payment ALWAYS REMAIN ULTIMATELY LIABLE FOR THE CHARGES INCLUDING ANY INSTRUCTIONS OR PROVISIONS TO THE CONTRARY, THE SENDER SHALL version fee. Please read our Conditions of Carriage for EMEA.

corrections to the (Air) Waybill and appropriate adjustments to the invoice at any time and will be entitled to charge a special handling fee for having to 5. INVOICE ADJUSTMENTS / DIMENSIONAL WEIGHT 5.1 II the Service such corrections and amendments. 5.3 Charges may be assessed ed is incorrect, FedEx may make appropriate based on dimensional weight.

7. RESTRICTIONS 7.1 Package size and weight restrictions vary by country or FedEx servic**es. Please see www.fedex.com** and our Conditions of

acceptable for carriage to any destination monely, explosives, human corpses 8. ITEMS UNACCEPTABLE FOR CARRIAGE 8.1 The following items are not penshables, pomography, hazardous washa, dangerous goods, dead or five animals, etc. For a complete list of unaccentable frems please read our or body parts, cash on delivery shipments, firearms, plants and seeds, Conditions of Carriage for EMEA.

compliance with all applicable laws, regulations and rules, including those governing packing, marking and labelling. 10.2 FedEx shall not be liable for ordinary care in handling in an express-transportation environment and in PACKING AND MARKING 10.1 All Packages must be prepared and ender for safe transportation by air and road assuming any damage anising out of changes in temperature or pressure.

the request of the competent authorities, open and inspect any Shipment 11.2 in accordance with applicable regulations in various jurisdictions FadEx 11. INSPECTION OF SHIPMENTS 11.1 FedEx may, at its sole discretion, or without notice at any time, and shall incur no liability of any kind therefore. Is required to undertake (random) X-ray screening. Sender and Recipient hereby waive any possible claims for damages as a result of screening.

(including the (Air) Waybill) FedEx will assume no liability to the Sender or any 12. CUSTOMS CLEARANCE 12.4 In the event of any failure to provide and/or nplete accurately all necessary customs and export laws documentation other person for any loss, expense or delay due to the Sender's failure to comply with this provision. 12.6 Fed X reserves the right to assess extra Charges for customs clearance or for services ancillary to the customs

assessed by Customs. 13.3 Any Shipment may be delayed if FedEx is not able amounts to be advanced for duties and taxes. 13.4 If FedEx advances duties 13. DUTIES AND TAXES 13.1 If and where applicable, without prejudice to Sections 4.6 and 4.7, FedEx may elect to advance on behalf of the party responsible for payment thereof ("the Payer"), any duties and taxes as to obtain satisfactory confirmation of arrangements to reimburse it for and taxes it reserves the right to assess a surcharge,

address mentioned on the (Air) Waybill, or to someone other than the person or entity named on the (Air) Waybill having apparent authority to accept the ROUTING AND DELIVERY 14.2 FedEx may deliver to the Recipient at the recognizes and explicitly accepts that in certain destination countries, the delivery may be made to a third party or to a letterbox or any other place Shipment in the name and on behalf of the Recipient. The Shipper accessible to the Recipient.

17. MONEY BACK GUARANTEE POLICY Please see our Conditions of

provided by the applicable international treaty or local law; or b) £ 22 per kilogram; or c) USS 100 per Shipment. For FedEx Economy, FedEx 1Day Freight, Asstra. Belgium, Denmark, Luxembourg, the Netherlands, Switzerland and the United Arab Emirates, the liability of FedEx is limited to the higher of a) the enters a higher Declared Value for Carriage on the (Air) Waybill and pays the required fee, the liability of FedEx is limited to the higher of a) the amount higher of all £4 per kilogram in accordance with the <u>German Commercial Code</u> (HGBL, or b) USS 100 per Shipment, unless the Sender enters a higher c) USS 100 per Shipment, unless the Sender enters a higher Declared Value for Carriage on the (Air) Waybill and pays the required fee. <u>For FedEx</u> Economy, <u>FedEx 1Day Freight, FedEx Priority Overnight and FedEx Standard</u> 18. DECLARED VALUE AND LIMITS OF LIABILITY 18.1 Unless the Sender FedEx Priority Overnight and FedEx Standard Overnight Shipments within Declared Value for Carriage on the (Arr) Waybill and pays the required tee, Overnight Shipments within Germany, the liability of FedEx is limited to the amount provided by the applicable local law; or b)  $\mathfrak E$  10 per kilogram; or

maximum liability in connection with a shipment of that Package, including but per location. If applicable, the Declared Value for Carriage cannot exceed the Declared Value for Customs. The maximum Ductared Value for Customs and information, or misdelivery of information relating to the Shipment. 18.3 The maximum Declared Value for Customs and Carriage is limited and may vary non-delivery, misinformation, any failure to provide information, or misdelivery should NOT be shipped in a FedEx Envelope or FedEx Pak. Unless otherwise specified by FedEx, the maximum Declared Value for Carriage is USS50,000 prohibited by individual countries. For more information please read our Conditions of Carriage for EMEA. 18.9 Regardless of the Declared Value for Carriage for the contents of a FedEx Envelope or FedEx Pok, regardless of destination, is USS 100 per Shipment or USS 9.07 per pound, whichever is limited to a maximum Declared Value for Carriage of USS 1,000 per Shipment 13.2 The Declared Value for Carriage of any Packago represents FedEx's not limited to, any loss, damage, delay, misitalivery, any failure to provide greater. Goods with a value (actual or declared) exceeding these amounts, International Economy Freight which have a maximum Declared Value for or USS 9.07 per pound, whichever is greater. Import of these items may be Carriege of a Package, FedEx's liability for loss, damage, delay, misdelivery, Carriage limit of US\$100,000 per Shipment to most destinations.

18.4 Shipments containing the following items of extraordinary value are of information, will not exceed the Shipment's repair cost, its depreciated per Shipment except for FedEx International Priority Freight and FedEx value or its replacement cost, whichever is less.

damages, including but not limited to loss of income or profits. 19.4 FedEx vivil not be liable for the Shipper's acts or emissions, including but not limited to Instituted because the construction of the Shipment or for the acts or omissions of the Replace or anyone else with an interest or the Aso, FedEx with an interest or the Shipment Also, FedEx with an interest or the Shipment Also, FedEx with a Vaybill or of our Conditions of Carriage for EMEA. FedEx will not be liable for damages in excess of the Declared Value as limited by Section 18) or the limitation of liability as set forth in the applicable international convention as liable in any event for special, incidental, consequential or indirect losses or with the Shipment caused by or resulting from, including but not limited to: the country, by the applicable law, whichever is greater. 19.2 FedEx will not be erasure of data stored on magnetic tapes, files or other storage media, loss or items. FedEx will not be liable for loss damage, dalay, shortage, misdelivery, damage to any Package for which FedEx has no record of receipt, or events incorrect declaration of cargo, improper or insufficient packing, securing nondelivery, mismormation, or failure to provide information in connection failure to provide information in connection with shipments of prohibited fragile nature of the Shipment or any defect or vice inherent thereof, the 19. LIABILITIES NOT ASSUMED 19.1 FedEx will not be liable for any loss, damage, delay, shortage, misdelivery, nondelivery, misinton amended or, for Shipments from and between specified I

21. CLAIMS All claims must be made within strict time limits. Please see our Conditions of Carriage for EMEA for full version of this section.

22. SURCHARGES FedEx reserves the right to assess fuel and other Surcharges on Shipments without notice.

FedEx can do the same with the Consignee's personal data. 25.5 By submitting the Shipment and by signing the (Air) Waybill the Shipper consents to the transfer of such personal data for the performance of FedEx obligations, including to countries outside the EEA. 25. DATA PROTECTION 25.2 By submitting any personal data to FedEx the Waybill and the Conditions. The Shipper also consents to FedEx sharing this Shipper consents to FedEx using this data for the purposes of FedEx (or its agents or subcontractors) performing their obligations under the relevant ( data with FedEx Corporation, its subsidiaries and branches, and