

# We're making changes to our e-Payments Plan and Mixed Payments Plan monthly fees

## What's changing

From 11 September 2021, we'll be increasing our e-Payments Plan and Mixed Payments Plan monthly fee by £2. We've included a summary of your accounts that will be affected with this letter. The new monthly fee will be included on your Pre-Notification of Charges statement and debited for the first time on 4 October.

## Why this is changing now

Our price plans haven't changed for the last five years, but the way Business Banking customers send and receive payments has. As a result, we're changing our monthly fees to reflect the rising cost of providing our services – this means we can keep investing in support you receive. For example, we've enhanced our digital services to help you manage your finances and increased the protection we provide to you from fraud and scams. We'll continue to invest in these services in the future, and support projects enabling digital tax submissions, and the different solutions we provide through our new partnerships.

## What's staying the same

You'll still get the best price plan for your business – we review your accounts every year and if we see that the alternative price plan will save you money, we'll let you know and make the switch. If you want to change your price plan before your next annual review, just get in touch.

We'll continue to provide you with your Loyalty Reward for every month that you bank with us and the more money you put through your account, the more of your bank charges we'll give you back.

## How the price plans compare

To make things simple, we have two price plans designed around the way businesses make and receive payments.

- **e-Payments Plan** is best suited for businesses that mainly make and receive payments through electronic payments and debit cards
- **Mixed Payments Plan** is best suited for businesses that mainly use cash, cheques or a range of ways to make and receive payments

The table below shows how the price plans compare.

Transaction type	Mixed Payments Plan (charge per item)	e-Payments Plan (charge per item)
Electronic payments (in or out)	£0.35	Free
Cash payments (in or out)	£0.90 (per £100)	£1.50 (per £100)
Cheques and assisted payments (in or out)	£0.65	£1.50
Monthly fee	£8.00	£8.50

These charges will qualify for a Loyalty Reward (except the monthly fee) – for more information, including frequently asked questions, visit [barclays.co.uk/priceplans](https://barclays.co.uk/priceplans)

## What happens next

You don't have to do anything – your account will remain the same and the monthly fee changes above will happen automatically.

If you're unhappy with these changes, you always have the option to change your price plan or close your account free of charge before the changes take place on 11 September 2021 – although we'd be sorry to see you go.

Your Business Banking team

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