

Service Repair Sheet SRS67866

Date Promised to Return: 01 Jan 1970 -3600

Contact Name

Ryan Filer

Company/ Hospital Name

Musgrove Park Hospital

Department

Med Electronics

Position

Tech

Direct Phone

0182334 2486

General Phone

01823 333 444

Opera Account

00005110

Email

Ryan.Filer@somersetft.nhs.uk

Order Number

Date Received

16/Jun/2021

Booked in By

Robert Connor

Main Company

Viamed

Type Return

Warranty

Notes 11/Jun/2021 Sophie Lines

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Returning 1x 0110425

(SN: FK70799060) believed to be faulty.

16/Jun/2021 Robert Connor

MAX-250E s/n FK70799060.

Customer reports the sensor causes an O2 calibration error after 15 minutes of use.

Ready For quote

Repair Complete Signed

CGreen 18.6.2021

SRN	Equipment	Stock Ref	Serial Number	Warranty
SRN33936	Oxygen Sensor	0110425	FK70799060	Yes

0140013 x 1 @ £0.

S/N, SRS, SRN

0110425 x 1 @ £0

NEW S/N, SRS, SRN

UPS x 1 £0.



Working together for a healthy Somerset

Taunton and Somerset **NHS**  
NHS Foundation Trust



Please investigate enclosed MAX-250 serial  
number FK70799061 reference SRS67866 as  
per attached email.  
Kind regards  
Gavin Reed

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Musgrove Park Hospital  
Taunton  
Somerset  
TA1 5DA

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With Compliments

I recently ordered 7x 0110425 sensors from you, PO 600025498. I fit these to VapoTherm Precision Plus devices which perform cell calibrations at increasing intervals.

After installing 1 of the cells, it caused an error related to the O2 calibration after 15 minutes. This error was repeatable on the same device, which was then tested with the cell that was removed and a different cell from the order of 7 with no more errors.

I put the suspect cell in another device and generated the same error again after about 15 minutes. I think this cell, if not defective, is behaving differently to the others and is unusable.

I have now used 5 of the other 6 so it looks as though this was a one off issue. The serial number of this cell is FK70799060.

I am not sure if cells are provided with a warranty, or whether you would like this one back for investigation. I do need another cell, so I either need a replacement or to order another one.

Please can you advise?

Many thanks