



Gail Bell &lt;viamed.gail.bell@gmail.com&gt;

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**RAN125726-1**

11 messages

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**Gail Bell** <gail.bell@viamed.co.uk>  
To: hhb@nordicdiving.dk

7 October 2020 at 14:14

Good afternoon Henrik,

The Royal Mail website says that they have suffered delays due to the covid pandemic. It looks like Royal Mail have made a mistake on the delivery information. Your parcel left the UK on 5th October. This should be with you very soon.

Kind regards

Gail Bell  
Customer Service Representative  
<http://www.viamed.co.uk>  
Email [gail.bell@viamed.co.uk](mailto:gail.bell@viamed.co.uk)  
Email [gail.bell@viamed.me.uk](mailto:gail.bell@viamed.me.uk)

Alternate email: [office@viamed.me.uk](mailto:office@viamed.me.uk)  
Tel: +44 (0)1535 634542  
Fax: +44 (0)1535 635582

Sign up to our mailing list, go to [www.viamed.co.uk/sign-up](http://www.viamed.co.uk/sign-up)

Twitter: [twitter.com/ViamedLtd](https://twitter.com/ViamedLtd)  
Facebook Page: [facebook.com/ViamedLtdUK](https://facebook.com/ViamedLtdUK)

Company registered in England, No. 01291765.

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**Main Account** <office@viamed.co.uk>  
To: Gail Bell <gail.bell@vandagraph.co.uk>

8 October 2020 at 10:24

----- Forwarded message -----  
From: <[hhb@nordicdiving.dk](mailto:hhb@nordicdiving.dk)>  
Date: Thu, 8 Oct 2020 at 10:23  
Subject: SV: RAN125726-1  
To: Gail Bell <[office@viamed.co.uk](mailto:office@viamed.co.uk)>

Great thank you

Mvh.

Henrik Bech

Nordic Diving / Søsport

PADI 5 STAR divecenter

[Silkeborgvej 232](#)

[8230 Åbyhøj](#)

Tlf 86 15 55 21

Mobil 22 30 81 18

[hnb@nordicdiving.dk](mailto:hnb@nordicdiving.dk)

[www.nordicdiving.dk](http://www.nordicdiving.dk)

<https://www.facebook.com/pages/Nordic-Diving/132247230148689>

[Tilmeld dig til vores nyhedsbrev her](#)

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**Gail Bell** <[gail.bell@vandagraph.co.uk](mailto:gail.bell@vandagraph.co.uk)>

21 October 2020 at 10:53

Reply-To: [gail.bell@vandagraph.co.uk](mailto:gail.bell@vandagraph.co.uk)

To: [hnb@nordicdiving.dk](mailto:hnb@nordicdiving.dk)

Bcc: [ryan.swaine@vandagraph.co.uk](mailto:ryan.swaine@vandagraph.co.uk)

Good morning Henrik,

Your parcel for 4 sensors have been returned to us. Looks like they are claiming that they have tried to deliver to you and you have not collected from the collection centre. Please can you check the attached address for delivery and if you are happy we can resend?

Kind regards

Gail Bell

<http://www.vandagraph.co.uk/>

Email [gail.bell@vandagraph.co.uk](mailto:gail.bell@vandagraph.co.uk)

Tel: +44 (0)1535 634900

Fax: +44 (0)1535 635582

Company registered in England, No. 02332105.

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**DAN125726-1.pdf**

75K

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**[hnb@nordicdiving.dk](mailto:hnb@nordicdiving.dk)** <[hnb@nordicdiving.dk](mailto:hnb@nordicdiving.dk)>

21 October 2020 at 11:12

To: [gail.bell@vandagraph.co.uk](mailto:gail.bell@vandagraph.co.uk)

Hi Gail

The address is fine

[Quoted text hidden]

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**Gail Bell** <gail.bell@vandagraph.co.uk>  
Reply-To: gail.bell@vandagraph.co.uk  
To: hhb@nordicdiving.dk  
Bcc: ryan.swaine@vandagraph.co.uk

21 October 2020 at 11:25

Good morning Henrik,

Thank you for your confirmation the address is ok.

Your parcel is being re-shipped today. Your tracking number is Royal Mail Tracked and Signed RV920488525GB.

Kind regards

Gail Bell  
<http://www.vandagraph.co.uk/>  
Email [gail.bell@vandagraph.co.uk](mailto:gail.bell@vandagraph.co.uk)  
Tel: +44 (0)1535 634900  
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**hhb@nordicdiving.dk** <hhb@nordicdiving.dk>  
To: gail.bell@vandagraph.co.uk

21 October 2020 at 12:06

Thank you.

Please make invoice for the second delivery.

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**Gail Bell** <gail.bell@vandagraph.co.uk>  
Reply-To: gail.bell@vandagraph.co.uk  
To: ryan.swaine@vandagraph.co.uk

21 October 2020 at 12:14

how do you want me to reply please  
Kind regards

Gail Bell  
<http://www.vandagraph.co.uk/>  
Email [gail.bell@vandagraph.co.uk](mailto:gail.bell@vandagraph.co.uk)  
Tel: +44 (0)1535 634900  
Fax: +44 (0)1535 635582

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**Ryan Swaine** <office@viamed.co.uk>  
Reply-To: ryan.swaine@vandagraph.co.uk  
To: Gail Bell <gail.bell@vandagraph.co.uk>

21 October 2020 at 12:17

You could tell him that we will cover it this time  
Ryan Swaine  
VANDAGRAPH Ltd.  
<http://www.vandagraph.co.uk>  
Email [ryan.swaine@vandagraph.co.uk](mailto:ryan.swaine@vandagraph.co.uk)  
Tel: +44 (0)1535 634900  
Mob: +44 (0)7803 907117

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**Gail Bell** <gail.bell@vandagraph.co.uk>  
Reply-To: gail.bell@vandagraph.co.uk  
To: hhb@nordicdiving.dk  
Bcc: ryan.swaine@vandagraph.co.uk

21 October 2020 at 12:25

Good afternoon Henrik,

We will cover the cost this time. Please let me know when you have received your order.

Kind regards

Gail Bell  
<http://www.vandagraph.co.uk/>  
Email [gail.bell@vandagraph.co.uk](mailto:gail.bell@vandagraph.co.uk)  
Tel: +44 (0)1535 634900  
Fax: +44 (0)1535 635582

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**hhb@nordicdiving.dk** <hhb@nordicdiving.dk>  
To: gail.bell@vandagraph.co.uk

21 October 2020 at 12:30

Will do.

Thank you

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**hnb@nordicdiving.dk** <hnb@nordicdiving.dk>  
To: gail.bell@vandagraph.co.uk

17 June 2021 at 12:08

Good afternoon Gail

I would like to order

4 X 0110217 Oxygen sensor R-17VAN

Best regards

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