



Sarah Walton <viamed.sarah.walton@gmail.com>

Fwd: Oxygen sensor returns

1 message

Steve Nixon <office@viamed.co.uk>

17 June 2021 at 09:27

Reply-To: steve.nixon@vandagraphst.com

To: Sarah Walton <sarah.walton@vandagraphst.com>

Cc: Cathy Green <cathy.green@viamed.co.uk>

Cathy - FYI

Sarah - Please generate a separate new order to send warranty replacement sensors to JJ-CCR. I'll organize the replacement stock (8 sensors). Also add the notes to the order paperwork.

8 x 8010004

Warranty replacements for:

SRS	SRN	Serial number
SRS67814	SRN33643	JJ126044
SRS67814	SRN33647	JJ127230
SRS67814	SRN33628	JJ127779
SRS67814	SRN33638	JJ127791
SRS67814	SRN33642	JJ127835
SRS67814	SRN33625	JJ127836
SRS67814	SRN33645	JJ127856
SRS67814	SRN33636	JJ127883

NOTES:

Returned sensors (Qty 12) which are out of warranty and disposed of as agreed with JJ-CCR.

SRS	SRN	Serial number
SRS67814	SRN33653	JJ122690
SRS67814	SRN33637	JJ122899
SRS67814	SRN33646	JJ123149
SRS67814	SRN33629	JJ123327
SRS67814	SRN33633	JJ124474
SRS67814	SRN33640	JJ124550
SRS67814	SRN33651	JJ124632
SRS67814	SRN33626	JJ125104
SRS67814	SRN33627	JJ125207
SRS67814	SRN33632	JJ125246
SRS67814	SRN33635	JJ125449
SRS67814	SRN33631	JJ125471

Returned sensors (Qty 9) which were determined as No Fault Found. Disposed of as instructed by JJ-CCR.

SRS	SRN	Serial number
SRS67814	SRN33650	JJ126131
SRS67814	SRN33630	JJ126256
SRS67814	SRN33641	JJ126561
SRS67814	SRN33639	JJ126909
SRS67814	SRN33652	JJ127987
SRS67814	SRN33648	JJ127989
SRS67814	SRN33644	JJ128092
SRS67814	SRN33634	JJ129796
SRS67814	SRN33649	JJ130387

----- Forwarded message -----

From: **JJ-CCR** <jp@jj-ccr.com>
 Date: Wed, 16 Jun 2021 at 16:30
 Subject: Re: Oxygen sensor returns
 To: <steve.nixon@vandagraphst.com>
 Cc: David Thompson <dt@jj-ccr.com>

Hi Steve,

Thnaks for your mail.

For the sensors where you could not find any fault pleas dispose this also.

We are trying to create a form for the coustomar to fill in when he clames that a sensor is not working any imput from you about what info you need would be helpfull in this.

Kind regards

Jan Petersen

JJ-CCR Aps · Dyrlevvej 11 · 4720 Presto · Denmark

Phone direct: +45 40108982

Email: jp@jj-ccr.com

Web: <https://jj-ccr.com>

On 16 June 2021 at 17:16:44 +02:00, Steve Nixon <office@viamed.co.uk> wrote:

Hi Jan

The following concerns the batch of sensor returns, the ones in red are the group of out of warranty sensors that you agreed for us to dispose of.

The ones in green are the sensors that we will replace under warranty.

In the past we have replaced no fault found sensors as a 'good-will' gesture. However, with this batch there are 9 sensors where we cannot find a problem.

We can either:

- 1) Dispose of them on your behalf..
- 2) Return them back to JJ-CCR.
- 3) Carry out further testing, if you can provide further information as to the specific reported problems. This will assist us and will provide an audit trail if it gets picked up by an auditor.

SRS	SRN	Serial number	Warranty	Status	Result
SRS67814	SRN33653	JJ122690	No	Untested	Out of warranty - disposed of
SRS67814	SRN33637	JJ122899	No	Untested	Out of warranty - disposed of
SRS67814	SRN33646	JJ123149	No	Untested	Out of warranty - disposed of
SRS67814	SRN33629	JJ123327	No	Untested	Out of warranty - disposed of

SRS67814	SRN33633	JJ124474	No	Untested	Out of warranty - disposed of
SRS67814	SRN33640	JJ124550	No	Untested	Out of warranty - disposed of
SRS67814	SRN33651	JJ124632	No	Untested	Out of warranty - disposed of
SRS67814	SRN33626	JJ125104	No	Untested	Out of warranty - disposed of
SRS67814	SRN33627	JJ125207	No	Untested	Out of warranty - disposed of
SRS67814	SRN33632	JJ125246	No	Untested	Out of warranty - disposed of
SRS67814	SRN33635	JJ125449	No	Tested	NFF/Out of warranty - disposed of
SRS67814	SRN33631	JJ125471	No	Tested	NFF/Out of warranty - disposed of
SRS67814	SRN33643	JJ126044	Yes	Replaced	No output - replaced
SRS67814	SRN33647	JJ127230	Yes	Replaced	No output - replaced
SRS67814	SRN33628	JJ127779	Yes	Replaced	No output - replaced
SRS67814	SRN33638	JJ127791	Yes	Replaced	No output - replaced
SRS67814	SRN33642	JJ127835	Yes	Replaced	No output - replaced
SRS67814	SRN33625	JJ127836	Yes	Replaced	No output - replaced
SRS67814	SRN33645	JJ127856	Yes	Replaced	No output - replaced
SRS67814	SRN33636	JJ127883	Yes	Replaced	No output - replaced
SRS67814	SRN33650	JJ126131	Yes	Tested	No fault found
SRS67814	SRN33630	JJ126256	Yes	Tested	No fault found
SRS67814	SRN33641	JJ126561	Yes	Tested	No fault found
SRS67814	SRN33639	JJ126909	Yes	Tested	No fault found
SRS67814	SRN33652	JJ127987	Yes	Tested	No fault found
SRS67814	SRN33648	JJ127989	Yes	Tested	No fault found
SRS67814	SRN33644	JJ128092	Yes	Tested	No fault found
SRS67814	SRN33634	JJ129796	Yes	Tested	No fault found
SRS67814	SRN33649	JJ130387	Yes	Tested	No fault found

Regards

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Steve

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