



Main Account <viamedinbox@gmail.com>

Support ID:768259 | Resolution (Fwd: Purchase order 324032052)

1 message

Support | NHS Shared Business Services <Tproc.papworth@nhs.net>
To: viamedinbox@gmail.com

28 May 2021 at 10:08

Support ID: 768259

**Fwd: Purchase order 324032052**

Shared Business Services

Resolution:

Dear Sarah

Many thanks for your email.

For the Royal Papworth university NHS foundation trust, the carriage charge is not added onto the requisition. As long as this is on your invoice this is paid directly along with your VAT as well, when the invoice is paid.

Kind regards

Richard Sinnott
Transactional Procurement partner
NHS shared business services
phone: 0303 123 1177 option 9
WWW.SBS.NHS.UK
Shared Vision, Better together.

How are you feeling about our service right now? Please take a moment to complete the survey online. We value your feedback.

<https://www.surveymonkey.co.uk/r/6XLTD36>

Thank you for your purchase order, 324032052.

Please be advised that there is a carriage charge of £6.00 to be added to the order.

I have placed your order on hold until you advise that you are happy to proceed.

Kind regards

Sarah Walton

Customer Service Representative

Please note: We are currently working remotely however telephone calls to the main office will still be answered.**Our office opening hours are Monday - Friday 8.30am - 5.30pm.**

Your support ticket is now closed. If the resolution is not acceptable, please quote your Support ID when contacting us.

NHS Shared Business ServicesE: Tproc.papworth@nhs.netwww.sbs.nhs.uk

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