



Sarah Walton &lt;viamed.sarah.walton@gmail.com&gt;

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**Fwd: Order amendment**

1 message

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**Main Account** <office@viamed.co.uk>  
To: Sarah Walton <sarah.walton@viamed.co.uk>

25 May 2021 at 11:30

----- Forwarded message -----

From: **Stephen Machin** <stephen@prosol.co.uk>  
Date: Tue, 25 May 2021 at 11:27  
Subject: RE: Order amendment  
To: [steve.hardaker@viamed.co.uk](mailto:steve.hardaker@viamed.co.uk) <[steve.hardaker@viamed.co.uk](mailto:steve.hardaker@viamed.co.uk)>

Sorry Steve,

Amended order attached showing the correct price.

We have the product code of GOC5230 on our system but the PO only prints your code on the orders, I will amend the description to avoid confusion. Would I be right in saying that this replaces the R17A, R17AV and R17AH like we describe the GOC5223 replaces R22A, R22AV and R22AH?

Thank you

Regards

**Stephen Machin** | Operations Manager | Prosol UK Sales & Distribution Ltd  
T: 0114 255 7700 | [purchases@prosol.co.uk](mailto:purchases@prosol.co.uk) | [www.prosol.co.uk](http://www.prosol.co.uk)



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**From:** Main Account <[viamedinbox@gmail.com](mailto:viamedinbox@gmail.com)> **On Behalf Of** Steve Hardaker  
**Sent:** 25 May 2021 11:14  
**To:** Stephen Machin <[stephen@prosol.co.uk](mailto:stephen@prosol.co.uk)>  
**Cc:** [sales@viamed.co.uk](mailto:sales@viamed.co.uk)  
**Subject:** Re: Order amendment

Hi Steve,

I hope you're well. I just need to verify that you are OK with us proceeding at the correct 100-off price of £19.40+VAT following the price amendment that was notified in an email on 13th July 2020. The price on your PO is actually the price for 100+ of GOC5223 (R-22AVG type), which is slightly lower due to higher overall manufacturing volume.

Are we OK to amend the order by hand or do you want to re-send it?

Could I also ask that you add GOC5230 to your description, it currently states R-17AVG which is the model number for the Viamed branded version and could lead to confusion. It's fine if you want to keep both part numbers in there (GOC5230 / R-17AVG) as long as you reference GOC5230 somewhere. Thanks and I look forward to hearing from you.

Regards,

Steve Hardaker  
Technical Support Manager  
Viamed Ltd.

**Please note: Viamed is now enacting a coronavirus contingency plan to allow sales and admin staff to work from home, and I am now working remotely. Telephone calls to the main office will be answered remotely, but please continue to use email where possible.**

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On Tue, 25 May 2021 at 10:30, Stephen Machin <[stephen@prosol.co.uk](mailto:stephen@prosol.co.uk)> wrote:

Hi Steve,

Please find forward order attached for the GOC5230 sensors.

Thank you

Regards

**Stephen Machin** | Operations Manager | Prosol UK Sales & Distribution Ltd  
T: 0114 255 7700 | [purchases@prosol.co.uk](mailto:purchases@prosol.co.uk) | [www.prosol.co.uk](http://www.prosol.co.uk)



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**From:** Main Account <[viamedinbox@gmail.com](mailto:viamedinbox@gmail.com)> **On Behalf Of** Steve Hardaker  
**Sent:** 20 May 2021 10:01  
**To:** Stephen Machin <[stephen@prosol.co.uk](mailto:stephen@prosol.co.uk)>  
**Subject:** Re: Order amendment

Good morning Steve,

That's great, thank you. How are you doing for GOC5230 sensors? I appreciate you only use around 100/year, do you have a rough approximation of how many month's stock you have left? We won't order any in, this is just for forward planning estimations, thanks.

Regards,

Steve

Steve Hardaker  
Technical Support Manager  
Viamed Ltd.

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On Thu, 20 May 2021 at 08:56, Stephen Machin <[stephen@prosol.co.uk](mailto:stephen@prosol.co.uk)> wrote:

Hi Steve,

Forward orders attached as requested.

Thank you

Regards

**Stephen Machin** | Operations Manager | Prosol UK Sales & Distribution Ltd  
T: 0114 255 7700 | [purchases@prosol.co.uk](mailto:purchases@prosol.co.uk) | [www.prosol.co.uk](http://www.prosol.co.uk)



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**From:** Main Account <[viamedinbox@gmail.com](mailto:viamedinbox@gmail.com)> **On Behalf Of** Steve Hardaker  
**Sent:** 19 May 2021 16:23  
**To:** Stephen Machin <[stephen@prosol.co.uk](mailto:stephen@prosol.co.uk)>  
**Subject:** Re: Order amendment

Hi Steve,

No problem at all, our sales team has received this email so will act on that now.

Looking ahead, could I ask you to review your future requirements for the next few months after July so that we can allocate production slots ahead of when required?

Just like before, it's fine if you want to adjust the delivery dates as they approach but we do need to ensure that resources and production capability are allocated around 2 months ahead so as to prevent any delays in manufacture.

Thanks in advance and I look forward to hearing from you.

Regards,

Steve

Steve Hardaker  
Technical Support Manager  
Viamed Ltd.

**Please note: Viamed is now enacting a coronavirus contingency plan to allow sales and admin staff to work from home, and I am now working remotely. Telephone calls to the main office will be answered remotely, but please continue to use email where possible.**

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On Wed, 19 May 2021 at 16:16, Stephen Machin <[stephen@prosol.co.uk](mailto:stephen@prosol.co.uk)> wrote:

Hi Steve,

Could you delay our forward order no. 526255, for 100 x 0110365, and deliver first week July instead of first week June please?

Thank you

Regards

**Stephen Machin** | Operations Manager | Prosol UK Sales & Distribution Ltd  
T: 0114 255 7700 | [purchases@prosol.co.uk](mailto:purchases@prosol.co.uk) | [www.prosol.co.uk](https://www.prosol.co.uk)



**Viamed Forward Order 526621.pdf**  
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