

Subject : FWD: re[2]: Microstim QA issues
Date : Mon, 6 Jul 2009 12:15:00 +0100
Linked to : Wayne Chan
From : SNIXON (Steve Nixon) <GoldMine User>
To : DEREK (Derek I Lamb) <GoldMine User>

Derek

John has asked me to send you the following so that you can add to the CE file as part of CMDCAS requirement.

My interpretation is that there is no risk involved by Viamed taking corrective action in order to resolve the problem. In fact it demonstrates that our QA has identified the problem and we have implemented immediate action with communication to the manufacturer. All units have been processed through QA after the corrective action and have passed a full functionality test.

Kind regards

Steve

Steve Nixon
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----- Forwarded Message -----

From: Steve Nixon <steve.nixon@viamed.co.uk>
To: Wayne Chan <WayneChan@automatic.com.hk>
Date: Mon, 22 Jun 2009 15:28:57 +0100
Subject: re[2]: Microstim QA issues

Dear Wayne

Please see the attached pictures regarding the control knob position when set at minimum: fully anti-clockwise.

This is determined by aligning the slot in the potentiometer shaft with the cut out in the control knob.

All we have to do is take apart the case and reposition the control knob, approximately 180 degrees anti-clockwise.

Kind regards

Steve

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