



Sarah Walton &lt;viamed.sarah.walton@gmail.com&gt;

**Re: Order No. HAM-J/5936/21**

1 message

**medical department** <medical@alhayatuae.com>

24 May 2021 at 12:58

To: sarah.walton@viamed.co.uk

Cc: Maisoon Alnashash &lt;maisoon.alnashash@alhayatuae.com&gt;, Salah Al Khaldi &lt;salah.alkhaldi@alhayatuae.com&gt;

Dear Ms. Sarah,

You can proceed with your UPS Express Saver but please do not ship the goods.  
We need to secure the MOH permit before the shipment.

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Thanks & Best Regards,**Mr. Salah Al Khaldi**

Manager

Medical Supplies and Projects Departments

Al Hayat Pharmaceuticals

[312 Al Wahda Street, No. 101](#)

P.O. Box 4483, Sharjah, UAE

Mob. No. +971 50-6800884

Tel No. +971 65592481

On Mon, May 24, 2021 at 3:24 PM Sarah Walton <[office@viamed.co.uk](mailto:office@viamed.co.uk)> wrote:

Dear Mr. Salah,

Thank you for your reply.

We have the shipment details on the PI as for us to ship via our UPS Express Saver. If you are wanting to arrange your own shipment, please can I have details so these can be added to the order. We are unable to provide a picking list or invoice until we have all the correct information on the order.

I will wait for you to advise me how you are wanting to proceed..

Kind regards

Sarah Walton

Customer Service Representative

**Please note: We are currently working remotely however telephone calls to the main office will still be answered.****Our office opening hours are Monday - Friday 8.30am - 5.30pm.**<http://www.viamed.co.uk>Email [sarah.walton@viamed.co.uk](mailto:sarah.walton@viamed.co.uk)GDPR / Privacy Policy available at [www.viamed.co.uk/policy](http://www.viamed.co.uk/policy)

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On Mon, 24 May 2021 at 12:13, medical department <[medical@alhayatuae.com](mailto:medical@alhayatuae.com)> wrote:

Dear Ms. Sarah,

Please proceed with our order.  
Kindly send us a copy of the Invoice and Packing to arrange MOH permit.  
Once we receive the MOH approval, we will send you our shipping instruction.

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Thanks & Best Regards,

**Mr. Salah Al Khaldi**

Manager

Medical Supplies and Projects Departments

Al Hayat Pharmaceuticals

[312 Al Wahda Street, No. 101](#)

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On Mon, May 24, 2021 at 2:42 PM Sarah Walton <[office@viamed.co.uk](mailto:office@viamed.co.uk)> wrote:

Good morning,

Please can you confirm if you are happy for me to change the attached proforma invoice to an order and proceed with shipping?

Kind regards

Sarah Walton  
Customer Service Representative

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**Our office opening hours are Monday - Friday 8.30am - 5.30pm.**

<http://www.viamed.co.uk>

Email [sarah.walton@viamed.co.uk](mailto:sarah.walton@viamed.co.uk)

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On Thu, 20 May 2021 at 11:00, Sarah Walton <[sarah.walton@viamed.co.uk](mailto:sarah.walton@viamed.co.uk)> wrote:

Good morning,

Thank you for your new order.

Please find attached a proforma invoice. All stock is currently available.

Kind regards

Sarah Walton

Customer Service Representative

**Please note: We are currently working remotely however telephone calls to the main office will still be answered.**

<http://www.viamed.co.uk>

Email [sarah.walton@viamed.co.uk](mailto:sarah.walton@viamed.co.uk)

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On Wed, 19 May 2021 at 14:01, medical department <[medical@alhayatuae.com](mailto:medical@alhayatuae.com)> wrote:

Dear Ms. Sarah,

Please see attached order no. HAM-J/5936/21

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Thanks & Best Regards,

**Mr. Salah Al Khaldi**

Manager

Medical Supplies and Projects Departments

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