



Account number **VP 4971 6170**

Bill reference **Q078 XV**

Bill issue date **11 Sep 2020**

Account Dept
Viamed Ltd
St Andrews Hall
Station Road
Cross Hills
Keighley
BD20 7DT

13872 005336 0045 E 33300



This bill is for

- 1 Bundle
- 1 Phone service
01535645853
- 2 Broadband services

Business bill

The total owed on this account is

£352.20 including VAT.

Thank you for paying by Direct Debit – this payment will be taken from your bank account on or just after 25 September.

- **Save money. Avoid our bill fee.** You're paying at least £4 for every regular bill we send you (exclusions apply). So why not switch to paper-free billing and see all your costs individually listed without paying for it? It's easy to do, go to **bt.com/payless** today.
- Any new charges and credits and any amounts brought forward from outstanding bills are shown on page 3.

If there's anything you need, we're here to help

Your Business Team

Pay online & online billing



You can make payments, analyse your bill to see if any savings can be made, switch off your paper bill to go paperfree and much more at bt.com/business/billoptions

Pay online – bt.com/fastpay

AXBTB01 08/19

Bill issue date

11 Sep 2020

Bill reference

Q078 XV

Your account number

VP 4971 6170

Paying your bill

Your payment will be collected by Direct Debit on or just after 25 September

Thank you for paying by Direct Debit. If you need to make a payment by any other method, or change direct debit details, please call our Billing Enquiries number, **0845 600 6156**.

Whole bill Direct Debit Terms of Agreement:

BT reserves the right, from time to time, to bill separately any charges due in respect of any service provided or equipment supplied.

Either you or BT may terminate the Direct Debit agreement by giving 7 days' written notice.

Should you fail to make payments as agreed or fail to accept amendments to your payments when requested, BT reserves the right to cancel the Direct Debit Agreement and recover any monies due.

BT reserves the right to represent any failed payment at its discretion without notification to the customer.

Failure to make this payment may result in a charge being levied to your account as well as restriction of your service.

BT may amend the terms and conditions of this agreement by giving not less than 7 days' written notice.

Paper bill reminders

BT reserve the right not to send further paper reminders for payment of this invoice. To prevent late payment charges and possible restriction of service please ensure that payment is made by the due date shown.

How to get in touch

Please have your account number ready. It's in the top right hand corner.

Questions about your bill

0845 600 6156

or www.bt.com/billing

Information about our products

0800 400 400

or www.bt.com/bill/productsandservices

Fixing a fault

0800 800 154

or www.bt.com/bill/help

If you have a textphone or use the Next Generation Text Lite App

Please dial 18001 before the number you want e.g. 18001 0800 800 150.

More information is available at ngts.org.uk

Our commitment to our customers

We aim to give an excellent service and our Code of Practice (available on bt.com/complaintscode or on request from 0800 800 152) sets out what you can expect from BT.

Please call 0845 600 6156 for the quickest response. If you decide you want to write to us, the address is BT Correspondence Centre, Durham, DH98 1BT.

If we do not answer your complaint within 8 weeks, or if we write to you saying that we cannot agree an outcome, you can ask the ombudsman to investigate: Ombudsman Services: Telecommunications, 3300 Daresbury Park, Daresbury, Warrington WA4 4HA

ombudsman-services.org/complain-now 0330 440 1614 (textphone 0330 440 1600)



How we worked out your bill

Your charges this quarter



These are the new charges that have been added to your account since the last bill

Regular charges £ 289.50

The fixed charges for your services
(eg line rental, package price)

Adjustments £ 4.00

Changes or corrections made to one or more items,
usually from previous bills

Total before VAT £ 293.50

Total VAT £ 58.70
see VAT summary page 4

Total for this bill = £ 352.20

Summary of charges for this account

Total for this bill £ 352.20

Total outstanding from your previous bills £ 0.00

Please pay now = £ 352.20



Did you know?

You can look into all
your charges in detail
online and make your bill
work for your business.
Just go to
www.bt.com/billing

Your VAT summary

VAT summary

Total for items where VAT is charged at 20%	£ 293.50
Total excluding VAT	£ 293.50
VAT at 20%	£ 58.70
Total VAT	£ 58.70
TOTAL which includes total VAT of £ 58.70	= £ 352.20

VAT calculation

Items where VAT is charged at 20%

These figures exclude VAT

Regular charges - 1 Sep 20-30 Nov 20 £ 289.50

- Bundled services : £132.60
 - Phone services : £63.60
 - Broadband services : £93.30
 - Other account related items : £0.00
- This is the charge in advance for your Prompt Care at £0.00 per month

Adjustments - 9 Sep 20 £ 4.00

- Other account related items : £ 4.00
- Paper Bill Fee

TOTAL for items where VAT is charged at 20% = £ 293.50

Total VAT at 20% £ 58.70

Important information

Your VAT invoice number
VP497161700781

BT VAT registration number
GB245 7193 48

Tax point
11 September 2020

British Telecommunications plc
Registered Office
81 Newgate Street
London EC1A 7AJ
Registered in England
1800000

VIAMED LTD
ST ANDREWS HALL
STATION ROAD
CROSS HILLS
KEIGHLEY
BD20 7DT



Account number **VP 4971 6170**

Bill reference **Q077 TG**

Bill issue date **11 Jun 2020**

Account Dept
Viamed Ltd
St Andrews Hall
Station Road
Cross Hills
Keighley
BD20 7DT

62102 004789 0045 E 33300



This bill is for

- 1 Bundle
- 1 Phone service
01535645853
- 2 Broadband services

Business bill

The total owed on this account is

£355.56 including VAT.

Thank you for paying by Direct Debit - this payment will be taken from your bank account on or just after 25 June.

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25620

AXBTB01 08/19

Bill issue date

11 Jun 2020

Bill reference

Q077 TG

Your account number

VP 4971 6170

Paying your bill

Your payment will be collected by Direct Debit on or just after 25 June

Thank you for paying by Direct Debit. If you need to make a payment by any other method, or change direct debit details, please call our Billing Enquiries number, **0845 600 6156**.

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BT reserves the right to represent any failed payment at its discretion without notification to the customer.

Failure to make this payment may result in a charge being levied to your account as well as restriction of your service.

BT may amend the terms and conditions of this agreement by giving not less than 7 days' written notice.

Paper bill reminders

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ombudsman-services.org/complain-now 0330 440 1614 (textphone 0330 440 1600)



Bill issue date
11 Jun 2020

Bill reference
Q077 TG

Your account number
VP 4971 6170

How we worked out your bill

Your charges this quarter



These are the new charges that have been added to your account since the last bill

Regular charges £ 292.30

The fixed charges for your services
(eg line rental, package price)

Adjustments £ 4.00

Changes or corrections made to one or more items,
usually from previous bills

Total before VAT £ 296.30

Total VAT £ 59.26
see VAT summary page 4

Total for this bill = £ 355.56

Summary of charges for this account

Total for this bill £ 355.56

Total outstanding from your previous bills £ 0.00

Please pay now = £ 355.56



Did you know?

You can look into all
your charges in detail
online and make your bill
work for your business.
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AXB1B02 08/19

Bill issue date
11 Jun 2020

Bill reference
Q077 TG

Your account number
VP 4971 6170

Your VAT summary

VAT summary

Total for items where VAT is charged at 20%	£ 296.30
Total excluding VAT	£ 296.30
VAT at 20%	£ 59.26
Total VAT	£ 59.26
TOTAL which includes total VAT of £ 59.26	= £ 355.56

Important information

Your VAT invoice number
VP497161700771

BT VAT registration number
GB245 7193 48

Tax point
11 June 2020

VAT calculation

Items where VAT is charged at 20%

These figures exclude VAT

Regular charges ▶ 1 Apr 20-31 Aug 20 £ 292.30

- Bundled services : £ 135.40
- Phone services : £ 63.60
- Broadband services : £ 93.30
- Other account related items : £ 0.00

This is the charge in advance for your Prompt Care at £0.00 per month

Adjustments ▶ 9 Jun 20 £ 4.00

- Other account related items : £ 4.00
Paper Bill Fee

TOTAL for items where VAT is charged at 20% = £ 296.30

Total VAT at 20% £ 59.26

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Registered Office
81 Newgate Street
London EC1A 7AJ
Registered in England
1800000

VIAMED LTD
ST ANDREWS HALL
STATION ROAD
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