



Zoey Teal <viamed.zoey.teal@gmail.com>

RFQ 50 x 0212009

ESTRON MEDICAL SERVICES <info@estron.co.za>

Mon, May 17, 2021 at 1:13 PM

To: zoey.teal@viamed.co.uk

Hi Zoey

Hope you are well.

Can you please send me a quote for 50 x 0212009 Neonatal 400 series rectal temp probes.

I will later also be quoting client on about 30 paed size, so if we are awarded the order for 50 neonatals, then the order will be more than only the 50 probes.

If possible, please quote you best price, because I would like to get this orders.

This tender closes early tomorrow, so I need to quote today still, if possible.

Thanks

Stay Safe

Kind Regards/ Vriendelijke Groete

Greg Esterhuysen

T: +27 21 945 2297

M: 083 232 0186

E: info@estron.co.za

W: www.estron.co.za



From: Main Account [mailto:viamedinbox@gmail.com] **On Behalf Of** Zoey Teal

Sent: 23 February 2021 06:20 PM

To: ESTRON MEDICAL SERVICES

Subject: Re: POP MVM128902

Hello Greg,

Thank you for your payment.

We will aim to ship in 1-2 working days.

If you have any further queries, please do not hesitate to contact me.

Kind regards

Zoey Teal

Please note: Viamed is now enacting a coronavirus contingency plan to allow sales and admin Staff to work from home, and I am now working remotely. Telephone calls to the main office will not be answered, but emails will. Orders may take longer to process but we aim to continue to operate and serve our customers as best we can.

<http://www.viamed.co.uk>

Email: zoey.teal@viamed.co.uk

Alternate email: zoey.teal@viamed.me.uk

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On Tue, Feb 23, 2021 at 3:07 PM ESTRON MEDICAL SERVICES <info@estron.co.za> wrote:

Hi Zoey

Payment was made – see attached.

Funds should be in your account.

Thanks

Stay Safe

Kind Regards/ Vriendelike Groete

Greg Esterhuysen

T: +27 21 945 2297

M: 083 232 0186

E: info@estron.co.za

W: www.estron.co.za



From: Main Account [<mailto:viamedinbox@gmail.com>] **On Behalf Of** Zoey Teal

Sent: 22 February 2021 10:22 AM

To: ESTRON MEDICAL SERVICES

Subject: Re: POP MVM128902

Hello Greg,

Thank you for your payment.

We will ship within 1-2 days of the payment arriving into our bank.

If you have any further queries, please do not hesitate to contact me.

Kind regards

Zoey Teal

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On Mon, Feb 22, 2021 at 6:32 AM ESTRON MEDICAL SERVICES <info@estron.co.za> wrote:

Hi Zoey

Please find attached our POP.

Thank you.

Stay Safe

Kind Regards/ Vriendelike Groete

Greg Esterhuysen

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W: www.estron.co.za



From: Main Account [mailto:viamedinbox@gmail.com] **On Behalf Of** Zoey Teal

Sent: 18 February 2021 06:58 PM

To: ESTRON MEDICAL SERVICES

Cc: Sarah Walton

Subject: 30 x 0212010 and 20 x 0212011

Dear Greg,

Please find your proforma invoice attached.

If you have any further queries, please do not hesitate to contact me.

Kind regards

Zoey Teal

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On Thu, Feb 18, 2021 at 4:03 PM Sarah Walton <office@viamed.co.uk> wrote:

----- Forwarded message -----

From: **ESTRON MEDICAL SERVICES** <info@estron.co.za>

Date: Thu, 18 Feb 2021 at 13:05

Subject: RE: 30 x 0212010 and 20 x 0212011

To: <sarah.walton@viamed.co.uk>

Hi Sarah

Great. I will take all.

See attached our PO.

Stay Safe

Kind Regards/ Vriendelike Groete

Greg Esterhuysen

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M: 083 232 0186

E: info@estron.co.za

W: www.estron.co.za



From: Main Account [mailto:viamedinbox@gmail.com] **On Behalf Of** Sarah Walton

Sent: 18 February 2021 02:39 PM

To: ESTRON MEDICAL SERVICES

Subject: Re: 30 x 0212010 and 10 x 0212011

Apologies Greg, I am having one of those days today!

We have 30 x 0212010 and 20 x 0212011 currently in stock.

Kind regards

Sarah Walton

Customer Service Representative

Please note: We are currently working remotely. Telephone calls to the main office will not be answered, but emails will.

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On Thu, 18 Feb 2021 at 12:15, ESTRON MEDICAL SERVICES <info@estron.co.za> wrote:

Hi Sarah

I think you misunderstood me.

I was not enquiring about a shipment – already received it.

I want to know if you have stock of 0212010 and 0212011 and how many.

I need 3 x 0212010 urgently, because the client is threatening to cancel their order for 20 x 0212010 and I only have 17..

So if you have any or maybe 30 x 0212010 and 10 x 0212011 in stock, then I will order it now.

Stay Safe

Kind Regards/ Vriendelike Groete

Greg Esterhuysen

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From: Main Account [mailto:viamedinbox@gmail.com] **On Behalf Of** Sarah Walton

Sent: 18 February 2021 01:24 PM

To: ESTRON MEDICAL SERVICES

Subject: Re: Order PO100389 Tracking 1Z9W96380443816367

Hi Greg,

It looks like your order for the probes is currently stuck in Cape Town. Could you contact your local UPS office and ask them for an update regarding the parcel. They will be able to advise why it has not moved since the 25th of Jan.

Kind regards

Sarah Walton

Customer Service Representative

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On Thu, 18 Feb 2021 at 10:51, ESTRON MEDICAL SERVICES <info@estron.co.za> wrote:

Hi Sarah

Do you perhaps have 30 x 0212010 and 10 x 0212011 in stock, because I will order it now.

I need 3 x 0212010 urgently, because the client is threatening to cancel the order for 20.

Stay Safe

Kind Regards/ Vriendelike Groete

Greg Esterhuysen

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M: 083 232 0186

E: info@estron.co.za

W: www.estron.co.za



From: Main Account [mailto:viamedinbox@gmail.com] **On Behalf Of** Sarah Walton
Sent: 18 January 2021 04:21 PM
To: info@estron.co.za
Subject: Order PO100389 Tracking 1Z9W96380443816367

Dear Greg,

I am writing to inform you that your order, PO100389 has been dispatched.

You can track your order on the UPS website, www.ups.com, with the following tracking number 1Z9W96380443816367.

Please see attached delivery note, DVM127813-1 and a copy of your invoice, RVM127813-1.

Kind Regards

Sarah Walton

Customer Service Representative

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<http://www.viamed.co.uk>

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17/05/2021

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