

17 Station Road
BD20 7EH

0333 202 4714

Monday to Thursday
9am to 5pm, Friday
9am to 4.30pm

Your account number
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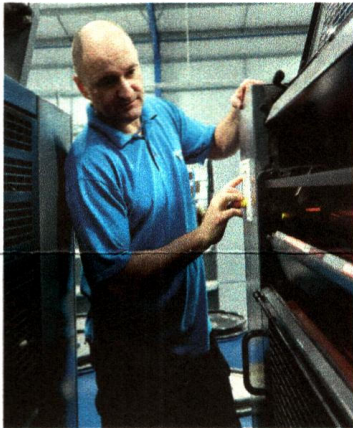
Viamed Ltd
Ghyll House
17 Station Road
Cross Hills
Keighley
West Yorkshire
BD20 7EH



Here's your new gas Plan and Contract

Dear Customer

Your broker, Annex Solutions Ltd has got in touch to agree your new Fixed Business Gas Plan on your behalf - this letter tells you what will happen next.



Your new Fixed Business Gas Plan will start on 10 March 2022 and your existing Contract and Plan will end when your new Plan starts.

You can find the details of your new Plan and Contract on the back of this page along with some key dates and important information about what happens when your new Plan ends. We've also included our current Terms and Conditions.

Thanks for staying with E.ON

We're glad you're staying with us. If you have any questions about your new Fixed Business Plan and Contract, or if we can help with anything else, please give us a call.

Yours faithfully

E.ON Customer Service Team

This Plan, together with our Terms and Conditions, forms the Contract between us, which is legally binding.

Statement of renewal terms

Your Plan ends on 9 March 2025

Your notice date for your Plan is 7 February 2025

Your Contract with us is continuous, and will end when no Meter Points under this Contract are registered to us, if we choose to end it, or when you agree a new Contract with us. You can give termination notice at any time but for it to take effect at the end of your Plan, it needs to be given on or before your notice date (30 days before the Plan ends), and it will not take effect until after your Plan has ended. If given after the notice date, it will apply 30 days from when it was received.

To terminate your Contract, you can call us on 0345 301 5343, email us at SBcontractterminations@eonenergy.com or write to us at Contract Terminations, PO Box 9042, Sherwood Park, Annesley, NOTTINGHAM, NG15 5AZ.

Once we've received your termination notice, we'll send you a letter to confirm we've had it, and what will happen next. If you terminate your new Contract and we continue to supply you after your Plan ends on 9 March 2025, you'll move on to our Out of Contract Prices. These prices are generally higher than on a Fixed Business Plan. We may change our Out of Contract Plan Prices at any time at our discretion. You can find them at eonenergy.com/sme-non-fixed-prices, or by giving us a call. If you decide to switch supplier at this time, you will not need to notify us. We may object to you changing supplier if there is a debit balance on your account which has not been paid within 14 days of the date we asked for payment from you, there is a debit balance on your account and there has been an unpaid fixed monthly Direct Debit in the last three months, or you have a debit balance and a prepayment meter is being used to recover an unpaid amount from a previous bill.

Your renewal offer

On or about 60 days before your Plan end date we will send you your renewal offer letter which will provide your options for the end of your current Plan. You'll then have until your notice date to choose what to do.

If you have an outstanding balance on your account when we send you your renewal options and we offer you a Fixed Business Plan, the prices may be higher than if you don't have an outstanding balance.

If you do nothing, we'll move you to a Variable Price Plan when your Plan ends and you will have to give 30 days' notice if you wish to terminate your Contract and switch supplier. These prices are generally higher than on a Fixed Business Plan. We may change our Variable Plan Prices at any time at our discretion. You can find them at eonenergy.com/sme-non-fixed-prices, or by giving us a call.

Name

Fixed Business Gas Plan Connect - 3 Year

Start date

10 March 2022

End date

9 March 2025

Standing Charge

31p per day

Normal Units

4.27p per kWh

All prices exclude VAT, Climate Change Levy (CCL) and Green Deal. Our prices are fully inclusive of data collection and meter operation costs.

Payment method

Variable Direct Debit every month.

Your prices are based on you paying by Direct Debit, if your Direct Debit is cancelled, your prices will increase and we'll write to let you know.