06/05/2021 Gmail - Fwd: Tek-Ox



## Gail Bell <viamed.gail.bell@gmail.com>

## Fwd: Tek-Ox

1 message

**Ryan Swaine** <office@viamed.co.uk>
Reply-To: ryan.swaine@vandagraph.co.uk
To: Gail Bell <gail.bell@vandagraph.co.uk>

6 May 2021 at 09:35

Ryan Swaine VANDAGRAPH Ltd.

http://www.vandagraph.co.uk

Email ryan.swaine@vandagraph.co.uk

Tel: +44 (0)1535 634900 Mob: +44 (0)7803 907117

----- Forwarded message ------

From: Alexandros Veros <alexveros@gmail.com>

Date: Wed, 5 May 2021 at 19:24

Subject: Re: Tek-Ox

To: <ryan.swaine@vandagraph.co.uk>

Hi Ryan,

Yes that's perfect, please send me the proforma invoice and the paypal payment details so I could proceed with the payment.

My shipping address is:

Name: ALEXANDROS VEROS

Street: POLEMI 33 Area: ANO PATISSIA

Region: ATTIKI City: ATHENS Postal Code: 11141 Country: Greece

Phone +30 6946427607

Again thank you for your time.

Regards,

Alex

Στις Τετ, 5 Μαΐ 2021 στις 7:46 μ.μ., ο/η Ryan Swaine <office@viamed.co.uk> έγραψε:

Hi Alex

I am sorry, I can't produce a paypal invoice, but I can send you our proforma invoice and the paypal payment details, if that helps? Alternatively I can give you a call for your credit card details?

Please can you send me your complete address details?

Best regards

Ryan

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On Tue, 4 May 2021 at 20:56, Alexandros Veros <alexveros@gmail.com> wrote:

Thank you Ryan for the fast and prompt reply.

Is it possible to send me a paypal invoice to this email address (alexveros@gmail.com) for the following items because I am trying to pay via the e-shop but for some reason I can't complete the transaction without adding VAT even that I have been already registered as you suggested:

1x R-17VAN Oxygen Sensor

1x Oxygen Measurement for Divers Book (2nd Edition)

I am sorry for the inconvenience if there is another way to get the total right for the above mentioned items please let me know.

Again thank you for your time:)

Regards and stay safe,

Alex

Στις Τρί, 4 Μαΐ 2021 στις 6:37 μ.μ., ο/η Ryan Swaine <office@viamed.co.uk> έγραψε:

Dear Alex

Thank you very much for your email.

The sensor you require is the R-17VAN, the cost is £45 + postage.

You can place an order on our website using paypal or credit card, it is best to register your details first otherwise you will be charged British VAT, although this is not a problem as can arrange a refund for the VAT if it is paid.

Please just let me know when you have placed your order and I will add the screws to the order without any cost.

Best regards

Ryan

Ryan Swaine VANDAGRAPH Ltd.

http://www.vandagraph.co.uk

Email ryan.swaine@vandagraph.co.uk

Tel: +44 (0)1535 634900 Mob: +44 (0)7803 907117

On Sat, 1 May 2021 at 11:46, Alexandros Veros <alexveros@gmail.com> wrote:

Hi,

I would like to buy a replacement oxygen sensor. Is it possible to ship to Greece, Athens? If yes could you provide me with some shipping info?

Also, is it possible to buy 3x screws for the tek-ox (the ones that are used for the battery compartment) since I've lost 1 of them?

Thank you in advance,

Alex