

### Sarah Walton <viamed.sarah.walton@gmail.com>

# RE: EXTERNAL: Re: FW: Oxygen Analyser AX 300 (PO 470019421)

1 message

Janda, Patrik (MCZH) <Patrik.Janda@smiths-medical.com> To: "sarah.walton@viamed.co.uk" <sarah.walton@viamed.co.uk> 5 May 2021 at 15:50

HI Sarah,

Please find requested info in below text.

Many thanks

Patrik

#### Patrik Janda

Service Centre Tel: +420 581 671 171

Mob: +420 739 38 19 38

From: Main Account <viamedinbox@gmail.com> On Behalf Of Sarah Walton

Sent: Wednesday, May 5, 2021 11:43 AM

To: Janda, Patrik (MCZH) <Patrik.Janda@smiths-medical.com>

Subject: Re: EXTERNAL: Re: FW: Oxygen Analyser AX 300 (PO 470019421)

Hi Patrik,

Thank you for your purchase order.

Please can you provide me with your VAT number and EORI number (both are same: CZ01651617) so that I can add this information to your account?

Also, please can I have a contact name and email address for your accounts department for emailing invoices for payment? Please send all invoices to: Czech@smiths-medical.com; Alison Simmonds and me in Cc.

If you have a Fedex account, we can arrange collection from our warehouse once your order is ready for shipping. We would just need the account number. Once your order has been shipped, we would email you the tracking information, along with a copy of the delivery note and invoice. Excellent - here is the Fedex account: 919374454

Kind regards

Sarah Walton

Customer Service Representative

Please note: We are currently working remotely however telephone calls to the main office will still be answered.

http://www.viamed.co.uk

Email sarah.walton@viamed.co.uk

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On Wed, 5 May 2021 at 10:00, Janda, Patrik (MCZH) <Patrik.Janda@smiths-medical.com> wrote:

Hi Sarah,

Excellent, many thanks - please find official PO

What is the process for shipping? I can do FEDEX collection but will need the pickup address and invoice – please advise.
Many thanks for your cooperation.
Patrik
Patrik Janda
Service Centre Tel: +420 581 671 171
Mob: +420 739 38 19 38
From: Main Account <viamedinbox@gmail.com> On Behalf Of Sarah Walton Sent: Wednesday, May 5, 2021 10:52 AM</viamedinbox@gmail.com>
To: Janda, Patrik (MCZH) < Patrik. Janda@smiths-medical.com > Subject: Re: EXTERNAL: Re: FW: Oxygen Analyser AX 300
Good morning,
Please accept my reply.
r lease accept my repry.
Thank you for your email.
The HS code for the R-17MED sensor is 9019200000 and 90181990-00 for the T adapter and the cable. All this information will be added to the final invoice when shipped.
I will wait to receive your official purchase order before I proceed.
Kind regards
Sarah Walton
Customer Service Representative
Please note: We are currently working remotely however telephone calls to the main office will still be answered.
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----- Forwarded message ------

From: Janda, Patrik (MCZH) < Patrik. Janda@smiths-medical.com>

Date: Tue, 4 May 2021 at 21:28

Subject: RE: EXTERNAL: Re: FW: Oxygen Analyser AX 300

To: zoey.teal@viamed.co.uk <zoey.teal@viamed.co.uk>, Sarah Walton <sarah.walton@viamed.co.uk>

Dear Zoey,

Many thanks for your offer. I place an order and will provide to you + once ready I will do FEDEX collection from your warehouse.

Is there any chance you have HS codes for the items below?

Many thanks for your support.

Patrik

### Patrik Janda

Service Centre Tel: +420 581 671 171

Mob: +420 739 38 19 38

From: Main Account <viamedinbox@gmail.com> On Behalf Of Zoey Teal

Sent: Tuesday, May 4, 2021 7:05 PM

To: Janda, Patrik (MCZH) <Patrik.Janda@smiths-medical.com>; Sarah Walton <sarah.walton@viamed.co.uk>

Subject: EXTERNAL: Re: FW: Oxygen Analyser AX 300

Dear Patrik,

Thank you for your email.

The prices are as follows.

1 x 0110017 is £28.00 each / €32.00 each - In stock.

1 x 0120399 is £21.25 each / €22.95 each - In stock.

1 x 0131202 is £12.00 each / €19.20 each - In stock.

If you have any further queries, please do not hesitate to contact me.

Kind regards

# Zoey Teal

Please note: My working days are Monday to Thursday, 7.45am-6.00pm.

We are currently working remotely however telephone calls to the main office will still be answered.

http://www.viamed.co.uk

Email: zoey.teal@viamed.co.uk

Alternate email: viamed.zoey.teal@gmail.com

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From: Janda, Patrik (MCZH) < Patrik. Janda@smiths-medical.com>

Date: Tue, 4 May 2021 at 11:50

Subject: RE: EXTERNAL: Re: FW: Oxygen Analyser AX 300

To: helen.lamb@viamed.co.uk <helen.lamb@viamed.co.uk>, Sarah Walton <sarah.walton@viamed.co.uk>

Dear Helen,

Sorry to bother after extended weekend, but can you please check for me if you have any of below in stock?

I will need one of each, please advise the price without transport (I will do collection at your side once goods ready)

Sensor 0110017 T-piece 0120399 (0120400) Cable 0131202

Many thanks for your kind support

Patrik

### Patrik Janda

Service Center Tel: +420 581 671 171

Mob: +420 739 38 19 38

From: Janda, Patrik (MCZH)

Sent: Friday, January 29, 2021 3:18 PM

To: 'helen.lamb@viamed.co.uk' <helen.lamb@viamed.co.uk>; Sarah Walton <sarah.walton@viamed.co.uk>

Subject: RE: EXTERNAL: Re: FW: Oxygen Analyser AX 300

Dear Helen,

Thank you very much for your kind support

Have a great weekend,

Patrik

### Patrik Janda

Service Center Tel: +420 581 671 171

Mob: +420 739 38 19 38

From: Main Account <viamedinbox@gmail.com> On Behalf Of helen lamb

Sent: Thursday, January 28, 2021 10:43 AM

To: Sarah Walton <sarah.walton@viamed.co.uk>; Janda, Patrik (MCZH) <Patrik.Janda@smiths-medical.com>

Subject: Re: EXTERNAL: Re: FW: Oxygen Analyser AX 300

Dear Patrik

Please find the bank details attached as requested.

Kind regards

Helen Lamb **Accounts Director** Viamed Ltd

http://www.viamed.co.uk

Email: helen.lamb@viamed.co.uk

Email: helen.lamb@viamed.me.uk

Tel: +44 (0)1535 634 542 Fax: +44 (0)1535 635 582

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On Thu, 28 Jan 2021 at 07:59, Sarah Walton <office@viamed.co.uk> wrote:

Morning Helen,

Please see the below email.

They would like to pay GBP as per Smiths Medical in the UK.

**Thanks** 

Sarah

----- Forwarded message ------

From: Janda, Patrik (MCZH) < Patrik. Janda@smiths-medical.com>

Date: Wed, 27 Jan 2021 at 16:35

Subject: RE: EXTERNAL: Re: FW: Oxygen Analyser AX 300 To: sarah.walton@viamed.co.uk <sarah.walton@viamed.co.uk>

Dear Sarah,

I spoke with my team who sets the vendors up in system and apart from the form you provided recently they need to see also bank details on your letterhead paper with a company stamp and signature.

I think I mentioned that from beginning, but I missed that .

Many thanks for providing this to me.

Have a nice evening

Patrik

## Patrik Janda

Service Center

Tel: +420 581 671 171

Mob: +420 739 38 19 38

From: Main Account <viamedinbox@gmail.com> On Behalf Of Sarah Walton

**Sent:** Tuesday, January 26, 2021 1:32 PM

To: Janda, Patrik (MCZH) <Patrik.Janda@smiths-medical.com> Subject: Re: EXTERNAL: Re: FW: Oxygen Analyser AX 300

Dear Patrik,

You are very welcome.

I can confirm that they are the same size.

Kind regards

Sarah Walton

**Customer Service Representative** 

Please note: Viamed is now enacting a coronavirus contingency plan to allow sales and admin Staff to work from home, and I am now working remotely. Telephone calls to the main office will not be answered, but emails will. Orders may take longer to process but we aim to continue to operate and serve our customers as best we can.

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Tel: +420 581 671 171

Service Center

Mob: +420 739 38 19 38

From: Main Account <viamedinbox@gmail.com> On Behalf Of Sarah Walton

Sent: Tuesday, January 26, 2021 9:39 AM

To: Janda, Patrik (MCZH) <Patrik.Janda@smiths-medical.com> Subject: Re: EXTERNAL: Re: FW: Oxygen Analyser AX 300

Dear Patrik,

The units prices are as follows:

0110017 - £ 28.00 EXW.

0120400 - This version not for sale within the EU if for medical applications, as no valid current CE certification. We can offer you 0120399 - `T` adapter. 22mm I.D. - 22mm O.D. Reusable (non-autoclavable) Pack of 5. - £21.25 EXW.

0131202 - £ 12.00 EXW.

If stock is available at the time of receipt of purchase order, we can ship within a couple of days. If anything is out of stock, you will be advised and given an approximate lead time.

If you have any further questions, please do not hesitate to contact me.

Kind regards

Sarah Walton

Customer Service Representative

Please note: Viamed is now enacting a coronavirus contingency plan to allow sales and admin Staff to work from home, and I am now working remotely. Telephone calls to the main office will not be answered, but emails will. Orders may take longer to process but we aim to continue to operate and serve our customers as best we can.

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Gmail - RE: EXTERNAL: Re: FW: Oxygen Analyser AX 300 (PO 470019421) Sign up to our mailing list, go to www.viamed.co.uk/sign-up Twitter: twitter.com/ViamedLtd Facebook Page: facebook.com/ViamedLtdUK Company registered in England, No. 01291765. E-mail Disclaimer The information in this email is confidential and may be legally privileged. It is intended solely for the addressee. Access to this email by anyone else is unauthorized. If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful. If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542 On Mon, 25 Jan 2021 at 20:06, Janda, Patrik (MCZH) <Patrik.Janda@smiths-medical.com> wrote: Dear Helen, Many thanks for the form. Can you please advise leadtime and price for each below item? Sensor 0110017 T-piece 0120400 Cable 0131202 Many thanks

Patrik

### Patrik Janda

Service Center Tel: +420 581 671 171

Mob: +420 739 38 19 38

From: Main Account <viamedinbox@gmail.com> On Behalf Of helen lamb

Sent: Monday, January 25, 2021 5:01 PM

To: Sarah Walton <sarah.walton@viamed.co.uk>; Janda, Patrik (MCZH) <Patrik.Janda@smiths-medical.

Subject: Re: EXTERNAL: Re: FW: Oxygen Analyser AX 300

Dear Patrik

Form attached as requested.

Kind regards

Helen Lamb **Accounts Director** Viamed Ltd

http://www.viamed.co.uk

Email: helen.lamb@viamed.co.uk

Email: helen.lamb@viamed.me.uk

Tel: +44 (0)1535 634 542 Fax: +44 (0)1535 635 582

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On Mon, 25 Jan 2021 at 14:36, Sarah Walton <office@viamed.co.uk> wrote:

Hi Helen,

Please see the below emails and attachment. Can you add the info to the attachment for me as I can not do it?

Kind regards

Sarah Walton

Customer Service Representative

Please note: Viamed is now enacting a coronavirus contingency plan to allow sales and admin Staff to work from home, and I am now working remotely. Telephone calls to the main office will not be answered, but emails will. Orders may take longer to process but we aim to continue to operate and serve our customers as best we can.

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From: Janda, Patrik (MCZH) < Patrik. Janda@smiths-medical.com>

Date: Mon, 25 Jan 2021 at 13:49

Subject: RE: EXTERNAL: Re: FW: Oxygen Analyser AX 300 To: sarah.walton@viamed.co.uk <sarah.walton@viamed.co.uk>

Gmail - RE: EXTERNAL: Re: FW: Oxygen Analyser AX 300 (PO 470019421) Dear Sarah, Forgive me...now the form is attached. We set you up in GBP and will pay you from Hranice, so Order comes from CZ, Hranice site. Many thanks for your kind support, Patrik Patrik Janda Service Center Tel: +420 581 671 171 Mob: +420 739 38 19 38 From: Main Account <viamedinbox@gmail.com> On Behalf Of Sarah Walton Sent: Monday, January 25, 2021 10:06 AM To: Janda, Patrik (MCZH) <Patrik.Janda@smiths-medical.com> Subject: EXTERNAL: Re: FW: Oxygen Analyser AX 300 CAUTION: This email came from outside Smiths Group. Be cautious with the contents unless you can confirm the sender is genuine. Dear Patrik, Thank you for your email. Unfortunately no document was attached to your email. Please can you resend? If the service centre in Hranice will be placing orders, does the invoice address need to be the Czech Republic and in Dollars or will Smiths Medical in the UK be paying for your invoices? They pay in Sterling Pounds. Kind regards Sarah Walton

Customer Service Representative

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On Sun, 24 Jan 2021 at 12:33, Janda, Patrik (MCZH) <Patrik.Janda@smiths-medical.com> wrote:

Dear Sarah,

I am a manager of the Service centre in Hranice. You might have heard that we move the Service centre from Luton to Hranice.

From this reason I will need to add you as a supplier for Hranice.

Can you please do following for me:

- 1. Please fill in the attached file section 2
- 2. Please state your bank account on your company letterhead and stamp and sign it for
- 3. Please advise what currently have with our Luton service centre.
- 4. Please advise price for below items (EXW) and leadtime. From time to time we might purchase your components for Oxygen analyser.

Sensor 0110017

T-piece 0120400

Cable 0131202

Many thanks for your kind support and cooperation,

Patrik

#### Patrik Janda

**Technical Services and Support Manager** 

**Global Service Operations** 

Smiths Medical Czech Republic a.s.

Olomoucká 306, Hranice 753 01, Czech Republic

Tel: +420 581 671 171

Mob: +420 739 38 19 38

patrik.janda@smiths-medical.com

www.smiths-medical.com

# **smiths** medical

bringing technology to life

From: Minnis, Karen (MLUT) < Karen. Minnis@smiths-medical.com>

Sent: Monday, November 9, 2020 5:00 PM

To: Janda, Patrik (MCZH) < Patrik. Janda@smiths-medical.com>

Cc: Glenister, Samantha (MLUT) <samantha.glenister@smiths-medical.com>; Close, Alison

(MASH) <Alison.Close@smiths-medical.com>

Subject: Oxygen Analyser AX 300

----- INTERNAL -----

Hi Patrik,

I have looked into the Oxygen analyser this is who / where we order from:-

Request a quote for AX 300 sarah.walton@viamed.co.uk

W7038 is an old part number, no longer available.

Regards

Karen

**Karen Minnis** 

Technical Service Supervisor, Service Department

**Smiths Medical** 

**Enterprise Way** 

Brammingham Business Park

Luton

**Beds** 

LU3 4BU

Tel: +44 (0) 01582 430089

Karen.Minnis@smiths-medical.com

www.smiths-medical.com



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