



Zoey Teal <viamed.zoey.teal@gmail.com>

Fwd: PO VM1-2021

Ethel Lobrio <e.lobrio@medvision-kw.com>

Wed, May 5, 2021 at 12:14 PM

To: Sophie Lines <sophie.lines@viamed.co.uk>

Cc: Ibrahim Hindi <i.hindi@medvision-kw.com>, Anish Kurian <a.kurian@medvision-kw.com>, Mona Bisheer <mona.bisheer@medvision-kw.com>, Abdul Kaiyum <info@medvision-kw.com>, Noor Sultan <n.sultan@medvision-kw.com>, zoey.teal@viamed.co.uk

Dear Sophie

Please revise our order as per below and send us the proforma invoice.

SN	Our Ref.	Code	Item Description	Unit	Qty	USD Unit Price \$	TOTAL
1	OPEB27	4420811	VERSASTREAM, NASAL OXYGEN , LESS THAN 72 HRS. PEDIATRIC (10/BX)	BOX	5	89.700	448.500
2	OPEB27	4420812	VERSASTREAM, NASAL OXYGEN , LESS THAN 72 HRS. INFANT (10/BX)	BOX	5	89.700	448.500
Total USD: Eight Hundred Ninety Seven Only							\$897.000

Thank You & Best RegardsEthel Lobrio
Sales Coordinator**MEDVISION** Medical Services Co.

15th Floor, Al-Jon Tower, Fahad Al Salem St, Kuwait City

P.O. Box 26332 Safat 13124, Kuwait

Mob: (+965) 66339140

Office: (+965) 22022228 ex.137

Fax: (+965) 22022229

Email: e.lobrio@medvision-kw.comWeb: www.medvision-kw.comOn Sun, May 2, 2021 at 2:32 PM Ethel Lobrio <e.lobrio@medvision-kw.com> wrote:

Dear Sophie

Kindly hold this shipment. We will send another order.

Thank You & Best Regards,

Ethel Lobrio
Sales Coordinator
M: +96566339140On Fri, Apr 30, 2021, 11:38 AM Sophie Lines <office@viamed.co.uk> wrote:

Dear Ethel,

Thank you for your email. I can confirm we received payment for the freight charges, many thanks for this.

I will chase an update regarding the stock and get back to you with an up to date lead time.

Kind regards

Sophie Lines

Please note: My working days are Monday, Tuesday and Friday 9.30am-3.00pm

We are currently working remotely however telephone calls to the main office will still be answered.<http://www.viamed.co.uk>Email sophie.lines@viamed.co.uk

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On Thu, Apr 29, 2021 at 8:32 AM Ethel Lobrio <e.lobrio@medvision-kw.com> wrote:

Dear Sophie

Good Morning!

Kindly check if you receive the payment balance for the freight charges.

Thank You & Best Regards

Ethel Lobrio
Sales Coordinator

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Web: www.medvision-kw.com

On Sun, Apr 18, 2021 at 1:35 PM Ethel Lobrio <e.lobrio@medvision-kw.com> wrote:

Dear Sophie

We will update you once payment is ready.

Thank You & Best Regards

Ethel Lobrio
Sales Coordinator

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On Fri, Apr 16, 2021 at 4:21 PM Sophie Lines <office@viamed.co.uk> wrote:

Dear Ethel,

Thank you for your payment.

Unfortunately, there has been an error with the UPS shipping calculation, and the amount you have paid does not cover the full shipping cost.

We have been having some issues with the UPS system and some of the quotes have been incorrect. The full shipping cost for your order will be \$342.13, meaning there is now a difference of \$118.19.

Please find attached a Proforma Invoice to cover this shortfall. Please accept our sincere apologies for any confusion.

If you would prefer to arrange your own courier, please let us know and we can refund what you have paid for the carriage so far.

[Quoted text hidden]

[Quoted text hidden]