



Sophie Lines <viamed.sophie.lines@gmail.com>

Fwd: resuscitaire cabinet parts

1 message

Main Account <office@viamed.co.uk>
To: Sophie Lines <sophie.lines@viamed.co.uk>

Fri, Apr 16, 2021 at 12:27 PM

----- Forwarded message -----

From: **Steve Hardaker** <office@viamed.co.uk>
Date: Fri, 16 Apr 2021 at 12:26
Subject: Fwd: resuscitaire cabinet parts
To: <sales@viamed.co.uk>

Hi,

Please can someone raise and send a quotation for the following to Mufna at Homerton Hospital as per her email.

Notes:

The silicone adapters she refers to have been replaced with a pack of 25 single-use ones, (p/n 0120138).
The tapered connectors are no longer supplied singly, so offer 1 pack/10 (3833-007).

- 5x 0330213 - O-ring, thick
- 5x 0330214 - O-ring, thin
- 5x 0310111 - Low suction controller filter, Therapy Equipment
- 5x 0330035 - Suction clear tubing
- 1x 3833-007 - Tapered connector (Pack/10)
- 5x 0332000 - Blender annual service kit
- 1x 0120138 - Straight connector 15mm ID - 15mm ID, single use (Pack/25)

Thanks,
Steve

----- Forwarded message -----

From: **NIHAD, Mufna (HOMERTON UNIVERSITY HOSPITAL NHS FOUNDATION TRUST)** <mufna.nihad@nhs.net>
Date: Fri, 16 Apr 2021 at 11:06
Subject: RE: resuscitaire cabinet parts
To: steve.hardaker@viamed.co.uk <steve.hardaker@viamed.co.uk>

Hi Steve,

Can I just place an order for thick and thin O ring, suction controller filter, suction clear tubing (x5), tapered connector (x5), blender service kit and silicone adapter (x10).

We have a contract servicing for blender overhaul and will be carried out accordingly.

Many thanks for you help.

Regards,

Mufna

From: Main Account [mailto:viamedinbox@gmail.com] **On Behalf Of** Steve Hardaker
Sent: 15 April 2021 12:46
To: NIHAD, Mufna (HOMERTON UNIVERSITY HOSPITAL NHS FOUNDATION TRUST)
Subject: Re: resuscitaire cabinet parts

Hi Mufna,

In order to ensure that we cover everything that you need, please see attached an old quotation from 2018 that details all the parts that are usually required for an annual service of a resuscitation cabinet.

In 2018 and subsequent years, you opted to just purchase the O-rings for the Tom Thumbs and annual service kits for the blenders, can I ask you to review that quote and advise which items you need this time around?

Please note: this quote is not actually valid as a few of the prices have changed and the reusable silicone adapter to connect the Tom Thumb to the patient circuit (p/n 0120140) has been discontinued and replaced with a single-use version, but if you let me know what you need, I will have a new one raised.

One more point to note; Inspiration Healthcare recommends that the blenders are subject to an overhaul service every 4 years, and we also recommend that air and oxygen hoses are replaced every 4 years. The cabinet systems were commissioned towards the end of November 2016, so you will need to consider whether you want this carried out as they're now due.

The blender overhaul service is a return-to-base service, the turnaround time is approximately 1 week and we can provide you with a loan blender for the duration to allow you to swap them out and return them one at a time if required.

The pricing is as follows:

- 0380019 - Blender overhaul service, Return-To-Base @ £340.00+VAT
- 0320216 - NIST hose with Oxygen probe, 3m @ £72.90+VAT
- 0320217 - NIST hose with Air probe, 3m @ £ 72.90+VAT
- Carriage: £10.00+VAT

I look forward to hearing from you in due course with details of what you need on the quotation.

Regards,

Steve

Steve Hardaker
Technical Support Manager
Viamed Ltd.

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On Thu, 15 Apr 2021 at 09:05, NIHAD, Mufna (HOMERTON UNIVERSITY HOSPITAL NHS FOUNDATION TRUST) <mufna.nihad@nhs.net> wrote:

Thank you Steve,

Can I also have a quote for annual service kit for the wall cabinet?

Regards,

Mufna Nihad

Senior Clinical Technician

Clinical Engineering

Homerton University Hospital NHS Foundation Trust

Homerton Row, London, E9 6SR

T: 0208 510 7143 | E: Mufna.nihad@nhs.net



From: Main Account [mailto:viamedinbox@gmail.com] **On Behalf Of** Steve Hardaker

Sent: 14 April 2021 18:00

To: NIHAD, Mufna (HOMERTON UNIVERSITY HOSPITAL NHS FOUNDATION TRUST)

Subject: Re: resuscitaire cabinet parts

Hi Mufna,

I'm doing well thank you, I hope that you are too. We can still supply spare parts, please find below the part numbers and prices for a replacement resuscitation bed and mattress for the Viamed infant resuscitation cabinet system:

Part Number: 0320021

Description: Resuscitation bed, 14"

Price: £170.00+VAT

Part Number: 0320043

Description: Mattress, wide

Price: £46.00+VAT

Carriage is £10.00+VAT and we have both items in stock

Regards,

Steve

Steve Hardaker
Technical Support Manager
Viamed Ltd.

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On Wed, 14 Apr 2021 at 16:47, NIHAD, Mufna (HOMERTON UNIVERSITY HOSPITAL NHS FOUNDATION TRUST) <mufna.nihad@nhs.net> wrote:

Hi Steve,

Hope you are doing well.

I was wondering if you still have parts for the wall cabinet. Please see attached images for the damage to the bed area. Would you let me know if I can get replacement part?

Many thanks,

Mufna Nihad

Senior Clinical Technician

Clinical Engineering

Homerton University Hospital NHS Foundation Trust

Homerton Row, London, E9 6SR

T: 0208 510 7143 | E: Mufna.nihad@nhs.net



From: Main Account [<mailto:viamedinbox@gmail.com>] **On Behalf Of** Steve Hardaker
Sent: 14 December 2020 15:46

To: NIHAD, Mufna (HOMERTON UNIVERSITY HOSPITAL NHS FOUNDATION TRUST)
Subject: Re: Tom thumb resuscitaire cabinet quote

Hi Mufna,

The only other company that I am aware of that manufactured something similar was Fisher & Paykel, but I understand that they discontinued their version before we did.

The only real options that I am aware of would be either a mobile resuscitaire, or it may be worth looking at the LifeStart system from Inspiration Healthcare, which offers bedside support to allow for delayed/optimal cord clamping:

<https://www.inspiration-healthcare.com/products/neonatal-intensive-care/resuscitation/lifestart>

I hope that you are able to find an alternative solution. If you have any queries, please feel free to ask.

Regards,

Steve

Steve Hardaker
Technical Support Manager
Viamed Ltd.

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On Mon, 14 Dec 2020 at 10:57, NIHAD, Mufna (HOMERTON UNIVERSITY HOSPITAL NHS FOUNDATION TRUST) <mufna.nihad@nhs.net> wrote:

Good morning Steve,

That's a shame to find out cabinet system is discontinued. Do you know of any other manufacturer currently doing something similar to your cabinets?

Many thanks,

Mufna Nihad

Senior Clinical Technician

Clinical Engineering

Homerton University Hospital NHS Foundation Trust

Homerton Row, London, E9 6SR

T: 0208 510 7143 | E: Mufna.nihad@nhs.net



From: Main Account [mailto:viamedinbox@gmail.com] **On Behalf Of** Steve Hardaker
Sent: 11 December 2020 16:24
To: NIHAD, Mufna (HOMERTON UNIVERSITY HOSPITAL NHS FOUNDATION TRUST)
Subject: Re: Tom thumb resuscitaire cabinet quote

Hi Mufna,

Unfortunately, I have to advise you that the infant resuscitation cabinet system was discontinued in September 2018 and we do not have a replacement. A discontinuation notice was sent to all customers but it may have not made it to you personally, so I have attached it for reference.

It is with regret that the product had to be dropped, there were a couple of coinciding factors that made it no longer viable: the manufacturer of the cabinet bodies went into liquidation and to re-design the system would have meant having to comply with the considerably more stringent requirements of the incoming MDR (Medical Device Regulation) which is superseding the Medical Device Directive. It was simply not economically or technically viable to continue with the product under the circumstances.

We still intend to support the systems with spare parts and with our in-house repair service for a minimum of 7 years from discontinuation, but we can no longer supply new cabinet bodies or Tom Thumb devices. Everything else is still available.

If I can be of any further assistance, please let me know.

Regards,

Steve

Steve Hardaker
Technical Support Manager
Viamed Ltd.

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On Fri, 11 Dec 2020 at 11:27, NIHAD, Mufna (HOMERTON UNIVERSITY HOSPITAL NHS FOUNDATION TRUST) <mufna.nihad@nhs.net> wrote:

Good morning Steve,

Hope you are well.

Would you please forward a quote for complete cabinet including the radiant warmer?

Many thanks,

Mufna Nihad

Senior Clinical Technician

Clinical Engineering

Homerton University Hospital NHS Foundation Trust

Homerton Row, London, E9 6SR

T: 0208 510 7143 | E: Mufna.nihad@nhs.net



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