

Service Repair Sheet SRS67788

Date Promised to Return: 01 Jan 1970 -3600

Contact Name

Ebaa Naji

Company/ Hospital Name

Inspiration Healthcare Ltd

Department

Quality Control

Position

Quality and Compliance Engineer

Direct Phone

General Phone

01455 840555

Opera Account

00012240

Email

ebaa.naji@inspiration-healthcare.com

Order Number

Date Received

08/Apr/2021

Booked in By

Catherine Spence

Main Company

Viamed

Type Return

Warranty

Notes 30/Mar/2021 Catherine Spence

30/Mar/2021 Catherine Spence

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Customer complaint ref CC1032 Serial Number: V104376

Device would not calibrate.

Please return to Envitec for investigation. Relates to an ongoing quality issue that Steve N is discussing with Envitec, so please advise him of any findings.

06/Apr/2021 Steve Hardaker

30/Mar/2021 Catherine Spence

30/Mar/2021 Catherine Spence

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Customer complaint ref CC1032 Serial Number: V104376

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Note: sensor at Rotunda Hospital, Parnell Square, Rotunda, Dublin, Ireland. It has not been possible to ship the sample back to Viamed. Can this be replaced in advance.

08/Apr/2021 Catherine Spence

Steve Nixon has agreed to replace under warranty without receiving sensor back

Been in service for 295 days

Ready For quote

Repair Complete Signed

CGNEON 12-4-2021

SRN	Equipment	Stock Ref	Serial Number	Warranty
SRN33612	Oxygen Sensor	0110047	V104376	Yes

0140013 x 1 @ £0.
S/N V104376, SRS, SRN

Add. Cust Returns Ref.
CC1032.

0110047 x 1 @ £0
New S/N, SRS, SRN
UPS x 1 @ £0