

Service Repair Sheet SRS67779

Date Promised to Return: 01 Jan 1970 -3600

Contact Name

Ebaa Naji

Company/ Hospital Name

Inspiration Healthcare Ltd

Department

Quality Control

Position

Quality and Compliance Engineer

Direct Phone

General Phone

01455 840555

Opera Account

00012240

Email

ebaa.naji@inspiration-healthcare.com

Order Number

Date Received

01/Apr/2021

Booked in By

Catherine Spence

Main Company

Viamed

Type Return

Warranty

Notes 24/Mar/2021 Steve Hardaker

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Returning the following under warranty (CC refs are their complaint numbers):

R-47V

CC1056 - V104689 - Mfg Date 10/2020 - Supplied 28/10/2020 - Duration 146 days *

CC1054 - V104603 - Mfg Date 10/2020 - Supplied 28/10/2020 - Duration 146 days

CC1047 - V104220 - Mfg Date 03/2020 - Supplied 18/03/2020 - Duration 370 days

CC1046 - V104457 - Mfg Date 05/2020 - Supplied 10/09/2020 - Duration 194 days

CC1045 - V104511 - Mfg Date 05/2020 - Supplied 01/07/2020 - Duration 265 days

R-22MED

CC1049 - V115661 - Mfg Date 07/2020 - Supplied 11/12/2020 - Duration 102 days *

The be returned to Envitec with request for detailed report as they are part of a quality investigation.

01/Apr/2021 Catherine Spence

Received in 1 x R47 V 104689 and R22MedV S/N V115661. moved other sensors to SRS67793

To replace.
OK to
go ahead

Ready For quote

Repair Complete Signed

CA. Neen 7.4.2021.

SRN	Equipment	Stock Ref	Serial Number	Warranty
SRN33512	Oxygen Sensor	0110047	V104689	Yes
SRN33513	Oxygen Sensor	0110021	V115661	Yes

keep ticking up.
5.2/12.7.
Dead

0140013 x 1 @ EO. — Add. ^{Ref} CC1056 into noted.

0110047 x 1 @ EO
new S/N, SRS, SRN

0140013 x 1 @ EO — Add Ref. CC1049 into noted.
UPS x 1 @ EO.

0110021 x 1 @ EO. S/N, SRS, SRN

Please provide us with a replacement under warranty for Oxygen Sensors mentioned above . And can you please update us, if there is a specific batch that we need to be aware of while we wait for Viamed investigation report ?

Thanks in Advance .

Kind regards

Ebaa Naji

Quality and Compliance Engineer

Inspiration Healthcare

2 Satellite Business Village, Fleming Way

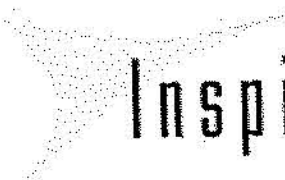
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