

Service Repair Sheet SRS67721

Date Promised to Return: 01 Jan 1970 -3600

Contact Name

Colin Booth

Company/ Hospital Name

St James University Hospital

Department

Medical Physics Dept

Position

Technician

Direct Phone

0113 206 6882

General Phone

01132433144

Opera Account

00002570

Email

collin.booth@nhs.net

Order Number

Date Received

22/Feb/2021

Booked in By

Catherine Spence

Main Company

Viamed

Type Return

Bring To Attention

Notes 04/Feb/2021 Steve Hardaker

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Returning 5 Tom Thumb hoses, which were purchased over a year ago but he has just tried to use them and found them to be leaking from the crimp.

- 5 x 0330218 - s/n 118529 to 118533

supplied to customer on order LTH400063019 on 14/11/19.

Purchased from Therapy Equipment on 12/11/19 on POR12527.

Therapy Equipment have offered to take a look at them so please return for the attn of Dave Munn ASAP.

19/Feb/2021 Catherine Spence

Only received in four hoses

S/N 118529-118531

and 117802 sold 02/09/2019 IN164502

22/Feb/2021 Catherine Spence

spoken to colin on the phone to explain that we only received four hoses in and only three of them are from the serial numbers given, he confirmed that all four hoses are leaking, and that they must have got their purchase orders mixed up, he said one was fine and has been put into service

Ready For quote

Repair Complete Signed

CCNEEN, 10.3.2021

SRN	Equipment	Stock Ref	Serial Number	Warranty
SRN33431	Accessory	0330218	117802	2
SRN33432	Accessory	0330218	118531	2
SRN33433	Accessory	0330218	118530	2
SRN33434	Accessory	0330218	118529	2

9946000 x 1 @ FOC

4x hoses repaired.

S/N, SRS, SRN

UPS x 1 @ FOC.

Date: 08 February 2021

Reference number: REJ \_\_\_\_\_

**Goods Supplier:**

Viamed LTD  
15 Station Road  
Cross Hills  
Keighley  
BD20 7DT

**Correspondence Address:**

Leeds Teaching Hospitals NHS Trust

This is to advise that the following goods/services have failed to meet our quality standards. Please pass this form to your Quality Manager for further processing.

**Content description**

Oxygen hoses for Tom Thumbs x 4

**Description of problem identified**

Hoses leaking from Ferrule at threaded end. When tested with Snoop leak Detector. Also some of the Ferrules move on the pipe. I would not expect this as the hose should be pressure tested

Ordered by	Leeds Teaching Hospitals NHS Trust	Delivery reference	
Order number		Reject raised by	COLIN BOOTH
Date received		Contact Number	
Contact email			

**The goods have been:**

- ☐ returned to the supplier  
No \_\_\_\_\_  
☐ retained on the instructions of the supplier  
\_\_\_\_\_  
☐ referred to supplier, and shortfall is awaited  
☐ used on concession  
☐ repaired by Medical Physics  
☐ scrapped by Medical Physics

**Returns**

Contact name \_\_\_\_\_

Concession note number \_\_\_\_\_

**Comments**