



Ryan Swaine <viamed.ryan.swaine@gmail.com>

Re: R-33DE sensors

1 message

Steven Galicia <info@galicia.be>

5 March 2021 at 16:34

To: "ryan.swaine@vandagraph.co.uk" <ryan.swaine@vandagraph.co.uk>

Hello Ryan,

Please make it 5 in total of the R-33DE and add 2 x R17-VAN

Invoice the extra's off course !

I will send the 3 sensors back.

Can you prepare the paperwork (Brexit.....) to go with them please ?

Have a great weekend !

Steven

Van: Main Account <viamedinbox@gmail.com> namens Ryan Swaine <office@viamed.co.uk>

Beantwoorden - Aan: "ryan.swaine@vandagraph.co.uk" <ryan.swaine@vandagraph.co.uk>

Datum: vrijdag 5 maart 2021 om 17:29

Aan: "info@galicia.be" <info@galicia.be>

Onderwerp: Re: R-33DE sensors

Hi Steven

Thank you for your help.

The sensors should have an output of 23-27mV in air.

I will arrange to send 3 replacement sensors to you from a different batch. Would it be possible for you to return the 3 sensors for investigation by airmail, at your convenience?

Best regards

Ryan

Ryan Swaine
VANDAGRAPH Ltd.

<http://www.vandagraph.co.uk>
Email ryan.swaine@vandagraph.co.uk
Tel: +44 (0)1535 634900
Mob: +44 (0)7803 907117

On Thu, 4 Mar 2021 at 12:48, Steven Galicia <info@galicia.be> wrote:

Hello Ryan,

When I measure the other 2 with a multimeter in air:

22 mV

24 mV

What should they normally give ?

steven

Van: Main Account <viamedinbox@gmail.com> namens Ryan Swaine
<office@viamed.co.uk>

Beantwoorden - Aan: "ryan.swaine@vandagraph.co.uk" <ryan.swaine@vandagraph.co.uk>

Datum: maandag 1 maart 2021 om 16:40

Aan: "info@galicia.be" <info@galicia.be>

Onderwerp: Re: R-33DE sensors

Hi Steven

We appear to have a low output problem on some sensors within a new batch of R-33DE sensors. Please can you test the other 2 sensors you have and let me know if they are also giving low values. I have another batch currently going through production, so I can arrange for some replacements for you.

I will await your reply.

Best regards

Ryan

Ryan Swaine
VANDAGRAPH Ltd.

<http://www.vandagraph.co.uk>

Email ryan.swaine@vandagraph.co.uk

Tel: +44 (0)1535 634900

Mob: +44 (0)7803 907117

On Sun, 28 Feb 2021 at 10:44, Steven Galicia <info@galicia.be> wrote:

Hello Ryan,

So the package was finally delivered this week.

The R-33DE sensor look different: left is a new delivered, right is older version



The first one I self for use in an Analox O2EII, gives:

- 18% in air
- 83% in O2

And this is with the calibration button fully opened.

Clearly this is not what is should be.

Can you clarify please ?

Thanks,

Steven



Duikshop Galicia

Galicia Technical Diving - www.galicia.be - www.galicia.shop

technical diver training & equipment

Steven Galicia

SSI Instructor Trainer

IANTD Instructor Trainer

DAN Instructor Trainer

SCR-CCR training on Horizon, Inspiration, rEvo, JJ-CCR, Liberty

Galicia Comm.V.

[Astridlaan 30](#) - [B-3200 Aarschot](#) - [Belgium](#)

mob +32 475 25 77 20

steven@galicia.be www.galicia.be

VAT BE 0841.891.209

<http://www.facebook.com/GaliciaTechnicalDiving>