

Customer Service Representative

Sarah Walton <viamed.sarah.walton@gmail.com>

RE: FW: Order 04112060SW Tracking 1Z9W9638DK69463172 2 messages chris@thinairsports.com <chris@thinairsports.com> 3 March 2021 at 11:40 To: sarah.walton@viamed.co.uk Hi Sarah, Please can I re order this order form last year with the same delivery address on please. Thanks Chris From: Main Account <viamedinbox@gmail.com> On Behalf Of Sarah Walton Sent: 02 March 2021 09:10 To: chris@thinairsports.com Subject: Re: FW: Order 04112060SW Tracking 1Z9W9638DK69463172 Hi Chris, Hope that you are keeping well. Thank you for your new order. Please find attached a proforma invoice. If you require any further information, please let me know. Kind regards Sarah Walton

Please note: We are currently working remotely. Telephone calls to the main office will not be answered, but emails will.

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On Mon, 1 Mar 2021 at 19:34, <chris@thinairsports.com> wrote:</chris@thinairsports.com>
Please can order 10 of the 14754 finger sensor adult small.
Thanks
Chris

From: Main Account <viamedinbox@gmail.com> On Behalf Of Sarah Walton Sent: 14 December 2020 14:48 To: chris@thinairsports.com Subject: Re: FW: Order 04112060SW Tracking 1Z9W9638DK69463172</viamedinbox@gmail.com>
Hi Chris,
Not a problem at all. Thank you.
As soon as your order is ready for shipping, I will let you know.
Kind regards
Sarah Walton
Customer Service Representative
Please note: Viamed is now enacting a coronavirus contingency plan to allow sales and admin Staff to work from home, and I am now working remotely. Telephone calls to the main office will not be answered, but emails will. Orders may take longer to process but we aim to continue to operate and serve our customers as best we can.
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On Mon, 14 Dec 2020 at 14:43, <chris@thinairsports.com> wrote:

HI Sarah,

Sorry for the delay, I thought I had paid it. I have just sent it over now.

Thanks

Chris

From: Main Account <viamedinbox@gmail.com> On Behalf Of Sarah Walton

Sent: 14 December 2020 14:30 To: chris@thinairsports.com

Subject: Re: FW: Order 04112060SW Tracking 1Z9W9638DK69463172

Hi Chris,

Just wanted to check to see whether payment has been made?

Kind regards

Sarah Walton

Customer Service Representative

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Sent: 07 December 2020 10:41 To: chris@thinairsports.com

Subject: Re: FW: Order 04112060SW Tracking 1Z9W9638DK69463172

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Apologies for the delay in my reply.

Please find attached your amended proforma invoice.

Please be advised that we are currently out of stock of the Envitec OxiQuant S Oxygen Analyser and only 1 x Sensor - Basic Flex Cable in stock, so I will need to get back to you in the next couple of days with a lead time.

Kind regards

Sarah Walton

Customer Service Representative

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On Thu, 3 Dec 2020 at 17:22, <chris@thinairsports.com> wrote:

HI Sarah,

Please can I change the oxygen analyser to this one please. 0111275 OxiQuant S

Also can I add 3 or this part to the list as the software guy has broke 2 of them already.

0012749

Thanks

Chris

From: Main Account <viamedinbox@gmail.com> On Behalf Of Sarah Walton

Sent: 02 December 2020 12:06 To: chris@thinairsports.com

Subject: Re: FW: Order 04112060SW Tracking 1Z9W9638DK69463172

Hi Chris,

Further to your correspondence with Steve, please find attached a proforma invoice.

Kind regards

Sarah Walton

Customer Service Representative

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----- Forwarded message ------From: <chris@thinairsports.com> Date: Tue, 1 Dec 2020 at 17:38

Subject: RE: FW: Order 04112060SW Tracking 1Z9W9638DK69463172

To: <steve.nixon@viamed.co.uk>

HI Steve,

Previously you have purchased the Envited OxiQuant S oxygen analyser (part number 0111275). You have now requested the Maxtec Handi+ SCUBA diving analyser (part number 0111270), is this the one you require? We also have the medical version of the Maxtec Handi+ (part number 0111250) My friend is taking one to india with him and does not need a medical one, as its just for his own use, to calibrate his own unit in india. It is which ever one is the cheapest for him. I will buy it and give it to him.

Regarding the 25 of 0120131, as discussed we can't supply these for medical application as the CE certification is not valid. Do you still require for non-medical parts usage? Yes please

Steve

On Wed, 25 Nov 2020 at 09:58, <chris@thinairsports.com> wrote:

Hi Steve,

Please can I order 25 of 0120131 and also 0111270

Thanks

Chris

From: Main Account <viamedinbox@gmail.com> On Behalf Of Steve Nixon

Sent: 18 November 2020 15:32 To: chris <chris@thinairsports.com>

Subject: Re: FW: Order 04112060SW Tracking 1Z9W9638DK69463172

Hi Chris

At the moment we just offer as single stock

0120104 £13.00 each

0120131 £ 2.50 each

Steve

On Wed, 18 Nov 2020 at 13:31, <chris@thinairsports.com> wrote:

Hi Steve,

Please can you let me know the cost of these parts.

Thanks

Chris

From: chris@thinairsports.com <chris@thinairsports.com>

Sent: 11 November 2020 15:22

To: 'sarah.walton@viamed.co.uk' <sarah.walton@viamed.co.uk> Subject: RE: Order 04112060SW Tracking 1Z9W9638DK69463172

HI Sarah,

I got the samples you sent me, please can you tell me what size boxes these parts come in? And also the cost per part.

0120104 and 0120131

Thanks

Chris

From: Main Account <viamedinbox@gmail.com> On Behalf Of Sarah Walton

Sent: 04 November 2020 14:12 To: chris@thinairsports.com

Subject: Order 04112060SW Tracking 1Z9W9638DK69463172

Hi Chris,

We have also dispatched the samples.

You can track these on the UPS website, www.ups.com, with the following tracking number 1Z9W9638DK69463172.

Please see attached delivery note, DVM126975-1 for your reference.

Kind Regards

Sarah Walton

Customer Service Representative

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MVM126961.pdf 90K

Sarah Walton <sarah.walton@viamed.co.uk>

3 March 2021 at 11:52

Draft To: chris@thinairsports.com

Hi

Kind regards

Sarah Walton

Customer Service Representative

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