



Ryan Swaine <viamed.ryan.swaine@gmail.com>

AW: Datat Sheet for OSGA-20

1 message

Trotzek, Alexander <Alexander.Trotzek@wittgas.com>

26 February 2021 at 09:31

To: "ryan.swaine@vandagraph.co.uk" <ryan.swaine@vandagraph.co.uk>

Hi Ryan,

sorry for the delay.

The sensors still did not arrive, do you know where the problem might be?

I am not sure about our use for that document, I will talk to our sending goods department about this later and inform you, as soon as I get an explanation.

But it seems we need this document anyway.

Please get one for us for the last delivery and charge us with the cost of the GBP £60.

Thank you!

Mit freundlichen Grüßen / Best regards

i.A. Alexander Trotzek
Einkauf / Purchasing

Tel +49(0)2302 8901-176
Alexander.Trotzek@wittgas.com



/ TECHNOLOGY FOR GASES /

WITT-Gasetechnik GmbH & Co KG | Salinger Feld 4-8 | 58454 Witten | Deutschland/Germany
Tel +49 (0)2302 8901-0 | Fax +49 (0)2302 8901-3
witt@wittgas.com | www.wittgas.com

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Von: Main Account <viamedinbox@gmail.com> **Im Auftrag von** Ryan Swaine

Gesendet: Dienstag, 16. Februar 2021 14:32

An: Trotzke, Alexander <Alexander.Trotzek@wittgas.com>

Betreff: Re: Datat Sheet for OSGA-20

Dear Alexander

Unfortunately there is a cost from the chambers of commerce for issuing these documents. We would have to pass this cost on.

I am curious as to why you need this document, normally these are used for importation into certain countries, this should not be necessary for Germany?

Please let me know if you would like us to apply for the certificate relating to the last invoice?

Best regards

Ryan

Ryan Swaine
VANDAGRAPH Ltd.

<http://www.vandagraph.co.uk>

Email ryan.swaine@vandagraph.co.uk

Tel: +44 (0)1535 634900

Mob: +44 (0)7803 907117

On Tue, 16 Feb 2021 at 13:06, Trotzke, Alexander <Alexander.Trotzek@wittgas.com> wrote:

Hi Ryan,

That's exactly the document we need with every delivery.

Mit freundlichen Grüßen / Best regards

i.A. Alexander Trotzke
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Tel +49(0)2302 8901-176

Alexander.Trotzek@wittgas.com



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Von: Main Account <viamedinbox@gmail.com> **Im Auftrag von** Ryan Swaine
Gesendet: Dienstag, 16. Februar 2021 13:24
An: Trotzke, Alexander <Alexander.Trotzek@wittgas.com>
Betreff: Re: Datat Sheet for OSGA-20

Dear Alexander

I just want to check that we are talking about the same document. I have attached a blank copy of the certificate of origin which would be supplied and stamped by the chambers of commerce, please can you confirm if this is what you require?

If not, do you have an example of what you require?

Best regards

Ryan

Ryan Swaine
VANDAGRAPH Ltd.

<http://www.vandagraph.co.uk>
Email ryan.swaine@vandagraph.co.uk
Tel: +44 (0)1535 634900
Mob: +44 (0)7803 907117

On Mon, 15 Feb 2021 at 16:13, Trotzke, Alexander <Alexander.Trotzek@wittgas.com> wrote:

Hi Ryan,

this is a little confusing for us, because normally we do not have to pay for this certificate.

They are sent with every delivery of goods we receive from international senders.

We would prefer not to extra pay for this certificate.

Mit freundlichen Grüßen / Best regards

i.A. Alexander Trotzke
Einkauf / Purchasing

Tel +49(0)2302 8901-176
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Von: Main Account <viamedinbox@gmail.com> **Im Auftrag von** Ryan Swaine
Gesendet: Mittwoch, 10. Februar 2021 12:44
An: Trotzke, Alexander <Alexander.Trotzek@wittgas.com>
Betreff: Re: Datat Sheet for OSGA-20

Hi Alexander

Do you need an official UK Certificate of Origin (stamped by the chambers of commerce)? We can apply for these, but the cost would be approximately GBP £60/certificate.

Best regards

Ryan

Ryan Swaine
VANDAGRAPH Ltd.

<http://www.vandagraph.co.uk>
Email ryan.swaine@vandagraph.co.uk
Tel: +44 (0)1535 634900
Mob: +44 (0)7803 907117

On Tue, 9 Feb 2021 at 14:45, Trotzek, Alexander <Alexander.Trotzek@wittgas.com> wrote:

Hi Ryan,

Thank you, I hope you too are well.

We received the first box of sensors, the other one seems to have been held within UK by customs? I am not sure, but the tracking page said something of that sorts.

Thank you for sending them again!

Could you please supply a Certificate of Origin with every delivery? And we'd need a long-term suppliers declaration every two years, too. Would you please send these documents for the first 300 Sensors?

Mit freundlichen Grüßen / Best regards

i.A. Alexander Trotzek
Einkauf / Purchasing

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Alexander.Trotzek@wittgas.com



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Von: Main Account <viamedinbox@gmail.com> **Im Auftrag von** Ryan Swaine

Gesendet: Dienstag, 9. Februar 2021 15:11

An: Trotzek, Alexander <Alexander.Trotzek@wittgas.com>

Betreff: Re: Datat Sheet for OSGA-20

Hi Alexander

I hope you are well.

There were two boxes in your consignment of sensors, I believe that one of them has arrived with you and unfortunately the other has been returned to us by UPS with no explanation. The box you should have received will contain 151 sensors, the balance of 149 has been repacked and shipped today.

UPS Tracking no. 1Z8W47820491661686

I am sorry for the inconvenience caused and we have increased the level of service to Express-Saver in the hope that it will speed up the process.

Best regards

Ryan

Ryan Swaine

VANDAGRAPH Ltd.

<http://www.vandagraph.co.uk>

Email ryan.swaine@vandagraph.co.uk

Tel: +44 (0)1535 634900

Mob: +44 (0)7803 907117

On Thu, 21 Jan 2021 at 14:32, Trotzek, Alexander <Alexander.Trotzek@wittgas.com> wrote:

Hi Ryan,

thank you.

They are currently held within customs, I hope they will be here in the next week.

Mit freundlichen Grüßen / Best regards

i.A. Alexander Trotzke
Einkauf / Purchasing

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Von: Main Account <viamedinbox@gmail.com> **Im Auftrag von** Ryan Swaine
Gesendet: Donnerstag, 21. Januar 2021 15:18
An: Trotzke, Alexander <Alexander.Trotzek@wittgas.com>
Betreff: Re: Datat Sheet for OSGA-20

Hi Alexander

Please find the specifications attached.

Storage temperature: -20°C to +50°C

Recommended storage temperature: +5°C to +15°C

Have you used any of the sensors or received any feedback?

Best regards

Ryan

Ryan Swaine
VANDAGRAPH Ltd.

<http://www.vandagraph.co.uk>
Email ryan.swaine@vandagraph.co.uk
Tel: +44 (0)1535 634900
Mob: +44 (0)7803 907117

On Thu, 21 Jan 2021 at 08:38, Trotzek, Alexander <Alexander.Trotzek@wittgas.com> wrote:

Good Morning Ryan,

could you please supply the data sheet with the technical data for the sensor?

How is the sensor to be stored?

Thank you,

Mit freundlichen Grüßen / Best regards

i.A. Alexander Trotzek
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HRA 4838 AG Bochum
Persönlich haftende Gesellschafterin:
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