

Service Repair Sheet SRS67707

Date Promised to Return: 01 Jan 1970 -3600

Contact Name

Rennie Saverton

Company/ Hospital Name

Inspiration Healthcare Ltd

Department

Position

Field Service Engineer

Direct Phone

General Phone

01455 840555

Opera Account

00012240

Email

Rennie.Saverton@inspiration-healthcare.com

Order Number

Date Received

03/Feb/2021

Booked in By

Catherine Spence

Main Company

Viamed

Type Return

Warranty

Notes 22/Jan/2021 Steve Hardaker

22/Jan/2021 Steve Hardaker

22/Jan/2021 Steve Hardaker

Returning 4 Viamed Oxygen sensors that have failed prematurely whilst in use.

3x R-47V

V104251 (manufactured 2020-03)

V104575 (manufactured 2020-10)

V104578 (manufactured 2020-10).

1x R-22MEDV

V114652 (manufactured 2020-04).

NOW

0140013 x 3 FOC
S/N, SRS, SRN -> SRN 33368-70

0110047 x 3 FOC
New S/N, SRS, SRN

0140013 x 1 FOC
S/N, SRS, SRN -> SRN 33372. -> Add Skypfe
message.

0110021 x 1 FOC
New S/N, SRS, SRN

UPS FOC.

"The sensors will be returned to you for investigation and warranty replacement, please use our reference CC959 in all correspondence regarding this matter."

03/Feb/2021 Catherine Spence

received in

04/Feb/2021 Catherine Spence

All sensors failed prematurely whilst in use

04/Feb/2021 Philip Crossley

All have failed. First 3 have a low or high channel in air and the difference between channels is too high, they also all have an unstable channel in oxygen. The last one has a dead channel.

04/Feb/2021 Philip Crossley

Oops last one is an R22MEDV, it's a little unstable in oxygen.

Ready For quote

Repair Complete Signed

CG Neon 11-2-2021

SRN	Equipment	Stock Ref	Serial Number	Warranty
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