



Kate Griffiths <viamed.kate.griffiths@gmail.com>

RE: Outstanding items on order PO12561

1 message

Neil Lampshire <neil.lampshire@ninegrp.com>
To: "kate.griffiths@viamed.co.uk" <kate.griffiths@viamed.co.uk>

11 February 2021 at 14:58

Hi

Yes that would be great

Kind Regards,

Neil Lampshire | Client Delivery Manager

T: 01726 813 979 | www.ninegrp.com**Clinically Proven Solutions**

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Nine Group International

Freedom House, Par Moor Road, St Austell, Cornwall, PL24 2SQ

T: 01726 813 979

www.ninegrp.com

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From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Kate Griffiths
Sent: 11 February 2021 14:18
To: Neil Lampshire <neil.lampshire@ninegrp.com>
Subject: Re: Outstanding items on order PO12561

Hi Neil,

Thank you for your reply. The warehouse team have informed me that they can also ship 4 x 4420913 with the 4420921, would this be acceptable to you?

Kind regards

Kate Griffiths

Please note: Viamed is now enacting a coronavirus contingency plan to allow sales and admin staff to work from home, and I am now working remotely. Telephone calls to the main office will not be answered, but emails will. Orders may take longer to process but we aim to continue to operate and serve our customers as best we can.

<http://www.viamed.co.uk>

Email kate.griffiths@viamed.co.uk

Tel: +44 (0)1535 634542

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Twitter: twitter.com/ViamedLtd

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On Thu, 11 Feb 2021 at 14:10, Neil Lampshire <neil.lampshire@ninegrp.com> wrote:

Hi Kate

Can we please have the 1 x 4420921 shipped please

Kind Regards,

Neil Lampshire | Client Delivery Manager

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From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Kate Griffiths

Sent: 11 February 2021 12:37

To: Neil Lampshire <neil.lampshire@ninegrp.com>

Subject: Re: Outstanding items on order PO12561

Good afternoon Neil,

Thank you for your email.

I had advised procurement@ninegrp.com that the lead time would be approximately 3-4 weeks. Now it seems that the lead time will be as late as the third week in March.

We do have 1 x 4420921 in stock, would you like us to part ship? If so, I need to point out that you would be charged carriage for two deliveries. Please let me know if you need us to part ship your order.

I am sorry I am unable to give you a shorter lead time.

Many thanks for your patience.

Kind regards

Kate Griffiths

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On Thu, 11 Feb 2021 at 11:57, Main Account <office@viamed.co.uk> wrote:

----- Forwarded message -----

From: **Neil Lampshire** <neil.lampshire@ninegrp.com>

Date: Thu, 11 Feb 2021 at 11:42

Subject: Outstanding items on order PO12561

To: zoey.teal@viamed.co.uk <zoey.teal@viamed.co.uk>

Hi

Can you please let me know when we will receive the following outstanding items on PO12561

6 x 4420913 Microstream Smart Capnoline Adult - Qty 25

1 x 4420921 Filterline Set Adult/Paed - Box of 25

Kind Regards,

Neil Lampshire | Client Delivery Manager

T: 01726 813 979 | www.ninegrp.com



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