



Ryan Swaine <viamed.ryan.swaine@gmail.com>

RE: hafsport

1 message

Þorvaldur Hafberg <valdi@hafsport.is>

9 February 2021 at 18:00

To: "ryan.swaine@vandagraph.co.uk" <ryan.swaine@vandagraph.co.uk>

Hi Ryan

I need to order from you the Oxygen sensors 2.pc of them same as we ordered from, we can not wait for UPS any longer

Regards / Kveðja**Þorvaldur Hafberg „Valdi“****Hafsport ehf****Smiðjuvegi 58 Rauð gata****200 Kópavogur****Iceland****Mobil: +354 620 5544****Work: +354 571 6441****valdi@hafsport.is****www.hafsport.is**

Frá: Main Account <viamedinbox@gmail.com> **Fyrir hönd** Ryan Swaine**Sent:** föstudagur, 5. febrúar 2021 10:54**Til:** Þorvaldur Hafberg <valdi@hafsport.is>**Efni:** Re: hafsport

Hi Þorvaldur

I am really sorry, the situation is terrible. UPS claim they have taken steps to clear the backlog, but we are yet to see any evidence of this. We continue to liaise with our account manager, but they tell me that we just have to wait.

I am really sorry, we pride ourselves on having stock and shipping orders within a day, I feel we have let you down on your first order with us. I will continue to chase and hopefully the situation will improve soon.

Best regards

Ryan

Ryan Swaine
VANDAGRAPH Ltd.

<http://www.vandagraph.co.uk>
Email ryan.swaine@vandagraph.co.uk
Tel: +44 (0)1535 634900
Mob: +44 (0)7803 907117

On Thu, 4 Feb 2021 at 17:25, Þorvaldur Hafberg <valdi@hafsport.is> wrote:

Hi Ryan

Have you heard from UPS way they are still holding the parcel ?

Frá: Þorvaldur Hafberg
Sent: þriðjudagur, 26. janúar 2021 19:22
Til: 'ryan.swaine@vandagraph.co.uk' <ryan.swaine@vandagraph.co.uk>
Efni: RE: hafsport

Hi Ryan

Well it is still on hold by UPS, what do you want to do ?

Frá: Þorvaldur Hafberg
Sent: fimmtudagur, 21. janúar 2021 18:24
Til: ryan.swaine@vandagraph.co.uk
Efni: RE: hafsport

Hi Ryan

Can you check for me way the shipment has not schedules delivery date, wondering if they have lost the parcel

I have already got parcel by UPS that was shipped yesterday from other company

Regards / Kveðja

Þorvaldur Hafberg „Valdi“

Hafsport ehf

Smiðjuvegi [58 Rauð gata](#)

200 Kópavogur

Iceland

Mobil: +354 620 5544

Work: +354 571 6441

valdi@hafsport.is

www.hafsport.is

Frá: Þorvaldur Hafberg

Sent: miðvikudagur, 20. janúar 2021 19:50

Til: 'ryan.swaine@vandagraph.co.uk' <ryan.swaine@vandagraph.co.uk>

Efni: RE: hafsport

Hi Ryan

I can see there is nothing happening with this parcel

Tomorrow I will have shipment from UK by UPS that was shipped to day so this is unusual how long it has taken for them.

Regards / Kveðja

Þorvaldur Hafberg „Valdi“

Hafsport ehf

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Frá: Þorvaldur Hafberg

Sent: þriðjudagur, 19. janúar 2021 14:50

Til: ryan.swaine@vandagraph.co.uk

Efni: RE: hafsport

Thank you Ryan and have a grate day 😊

Frá: Main Account <viamedinbox@gmail.com> **Fyrir hönd** Ryan Swaine

Sent: þriðjudagur, 19. janúar 2021 12:45

Til: Þorvaldur Hafberg <valdi@hafsport.is>

Efni: Re: hafsport

Dear Þorvaldur

I am sorry for the delay.

I have finally got hold of UPS. There was a delay due to the invoice details, which we sorted with them last week, I am guessing it is just in a queue as there are a few delays at the border. UPS has confirmed that everything is okay and your shipment is not being held and should be shipped over to Iceland very soon.

Best regards

Ryan

Ryan Swaine

VANDAGRAPH Ltd.

<http://www.vandagraph.co.uk>

Email ryan.swaine@vandagraph.co.uk

Tel: +44 (0)1535 634900

Mob: +44 (0)7803 907117

On Mon, 18 Jan 2021 at 16:22, Þorvaldur Hafberg <valdi@hafsport.is> wrote:

Hi Ryan

Can you check for me way the shipment is on hold in UK

Regards / Kveðja

Þorvaldur Hafberg „Valdi“

Hafsport ehf

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