

Sarah Walton <viamed.sarah.walton@gmail.com>

## Re: PROFORMA REQUEST - URGENT -MASTERMED

1 message

Mastermed Equipment Trading LLC <mastermd@emirates.net.ae> To: sarah.walton@viamed.co.uk

1 February 2021 at 20:14

Dear sarah,

Please find the attached payment receipt.

Kindly ship out all ready items and send us tracking number

Lead time items you can ship with next order .

Thanks & regards Roshil **MASTERMED** 

On 01/02/21 01:25 PM, Sarah Walton <office@viamed.co.uk> wrote:

Dear Roshil,

Apologies. Our offices are not open on a Saturday or Sunday.

Thank you for your email.

Please find attached a proforma invoice.

We are currently out of stock of the R-24MED and the lead time is approximately 4 - 6 weeks and the R-22MEDV lead time is approximately 2 weeks.

Please note that stock levels are changing all the time due to the current situation, so we are advising customers to make payment as soon as possible to secure the stock.

Kind regards

Sarah Walton

Customer Service Representative

Please note: Viamed is now enacting a coronavirus contingency plan to allow sales and admin Staff to work from home, and I am now working remotely. Telephone calls to the main office will not be answered, but emails will. Orders may take longer to process but we aim to continue to operate and serve our customers as best we can.

http://www.viamed.co.uk

Email sarah.walton@viamed.co.uk

GDPR / Privacy Policy available at www.viamed.co.uk/policy

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