

Mrs Helen Lamb
Viamed Ltd
17 Station Road
Cross Hills Keighley
West Yorkshire
BD20 7EH



23 May 2020

Your new energy plan

Dear Mrs Helen Lamb

We're delighted you've chosen to renew your electricity supply with us through Annex Solutions Ltd. Your new Fixed Price Energy Plan¹ means your business is protected from rising prices for the next 3 years.

What to do next

- Check your contract details and let Annex Solutions Ltd know if anything needs changing. It's important we have the right information so we can manage your account correctly
- If you qualify for a reduced VAT rate, you can apply for this online by completing the form at britishgas.co.uk/business/your-account/vat-forms
- Read the enclosed Terms and Conditions and keep them safe as they form a legally binding contract between us

If you have any questions, just get in touch with Annex Solutions Ltd.

Yours sincerely



Rob Kerr
Director of SME Energy

Your planned
supply start date:
26 February 2021¹

Account number
600867276

Site address
15 Station Road, Cross
Hills Keighley, West
Yorkshire, BD20 7DT

Your broker
0127 455 1550
Annex Solutions Ltd
Mon - Fri 9am - 5pm
info@annexsolutions.co.uk

If you don't recognise these broker details, don't worry. You may have agreed your contract with a broker working in partnership with this one. Just get in touch and your call will be directed to the right place.

You'll find full
details over
the page >

Are we
looking
after your
appliances
yet?



If not, we offer a wide range of services from gas boiler repairs, installations and safety checks to regular appliance servicing plans – all delivered through our nationwide team of experienced Gas Safe registered engineers.

For more information and to get a quote, visit britishgas.co.uk/business/on-supply.

Your business details

Business name	Viamed Ltd
Contact name	Mrs Helen Lamb
Supply address	15 Station Road Cross Hills Keighley West Yorkshire BD20 7DT
Telephone	01535634542
Company registration number	1291765
Business status	Micro business ²

Your supply details

Fixed Price Energy Plan	3 years contract
Start date ¹	26 February 2021
End date ¹	25 February 2024
Estimated annual consumption	12,754 kWh

Your electricity meter

MPAN				
S	03		802	240
	23	1445	2971	614
Meter serial number			LD10K93838	

Still saving you
money and
making your
life easier...

manage your
energy spend

protection from
rising prices for
3 years

Your new Fixed Price Energy Plan prices¹

Electricity charges

Standing Charge ³	36.760 p/day
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Unit Charge ⁴	16.340 p/kWh
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All charges exclude Climate Change Levy and VAT.

Your payment and billing

Payment method	Direct Debit
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Account name	VIAMED LIMITED
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Account number	XXXXX662
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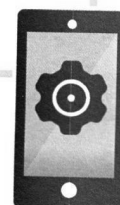
Sort code	XX-XX-42
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As you pay by Direct Debit, you could save up to 7% off the cost of your energy[^]. This will be shown as a discount line on your bill.

Manage your business energy online

Register for an online account, so you can chat with us, manage your bills, meter readings and more when it suits you.

Simply sign up at britishgas.co.uk/business/go-online and follow the simple steps.



We're here when you need us

Customer Service

energy

0330 332 1100*

Mon to Fri 9am-5pm

bgsales@britishgas.co.uk

Customer Service

heating and hot water

0330 100 0222

Mon - Fri 8am - 6pm

gascustomersupport@britishgas.co.uk

Energy saving advice

britishgas.co.uk/business/saving-business-energy



What happens at the end of your Fixed Price Energy Plan

Around 60 days before the end of your plan, we'll send details of your options and prices.

- If you do nothing, at the end of your contract, you'll move onto our Variable Price Plan. For more information visit britishgas.co.uk/business/variableplan.
- If you're happy to stay with us, we can agree another energy plan with you.
- We hope you want to stay but if you decide to leave us at the end of your energy plan you'll need to let us know at least 30 days before the end date and have paid all outstanding bills.

Call us on 0330 332 1100*, email us at mybusinesscontract@britishgas.co.uk or write to us at British Gas, Winnall Down, Alresford Road, Winchester, Hampshire SO21 1FP.

Don't forget to include your account number, which you'll find on the front page. Remember if you have any outstanding bills, we may stop you from switching to another supplier until you have paid any money you owe in full.

When you have a smart meter

The consumption data from your smart meter can tell you useful information about how your business uses energy. Once connected you won't need to provide meter readings and you'll receive accurate bills, so you only pay for what you use.

We'll obtain daily or half hourly consumption data from your smart meter and may use this data for commercial insight purposes; for example to develop new products and services for you and other customers. We may also use this data to let you know about energy saving opportunities that could help your business.

We will never provide your consumption data to any third party without your express permission, unless required to by law. For more information and ways to save energy, go to britishgas.co.uk/business/smarter-working.

If you'd prefer us not to collect and use this data, you can let us know at any time, by visiting britishgas.co.uk/business/smartoptyout. If you do opt out of us obtaining this data, we'll still need to keep collecting monthly meter readings to use on your bills.

British Gas is a signatory to the Smart Metering Installation Code of Practice, which is approved by OFGEM.

1 We don't like to make changes to your Fixed Price Energy Plan. However, sometimes we have to make changes that are required by law or because you've given us the wrong information. For a full list of when changes may apply, please see our Terms and Conditions - these can be found online at Britishgas.co.uk/business/terms.
2 Micro businesses are entitled to additional protections. You can find the qualifying criteria and additional information at Britishgas.co.uk/business/microbusiness.
3 **Standing Charge:** Daily cost of transporting your energy and maintaining your meter.
4 **Unit Charge:** Your price for the Electricity you use. Depending on your meter type, you may have two or more different unit rates, for example, day, night, weekend and seasonal rates.

For more information about the mix of fuels used to generate our electricity, simply visit britishgas.co.uk/business/fuel-mix

Any concerns? You can access details of our complaints handling procedure at Britishgas.co.uk/business/complaints

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