

Service Repair Sheet SRS67688

Date Promised to Return: 01 Jan 1970 -3600

Contact Name

Matthew Anderson

Company/ Hospital Name

Chelsea & Westminster Hospital

Department

Clinical Engineering

Position

Direct Phone

020 3315 8103

General Phone

Opera Account

00002824

Email

matthew.anderson@chelwest.nhs.uk

Order Number

Date Received

11/Jan/2021

Booked in By

Catherine Spence

Main Company

Viamed

Type Return

Warranty

Notes 31/Dec/2020 Kate Griffiths

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Faulty MaxO2 ME cable. Customer says "We have found that one of the cables has failed. It is intermittently working when the cable is wiggled. Would it be possible to arrange a warranty replacement cable?" s/n FJ31899018. Cathy confirmed customer needs to send back monitor and cable. Customer aware.

11/Jan/2021 Catherine Spence

received in unit cable and oxygen sensor (FJ78999028)

Ready For quote

Repair Complete Signed

C Green 19-1-2021

SRN	Equipment	Stock Ref	Serial Number	Warranty
SRN33325	Oxygen Monitor	0111263	FJ31899018	Yes
SRN33326	Oxygen Monitor Cable	0131700	Tracking17	Yes
SRN33327	Oxygen Sensor	0110452	FJ78999028	Yes

1410000 x 1 FOC
S/N, SRS, SRN NO fault found.

0140025 x 1 x FOC
old S/N, SRS, SRN

0131700 x 1 x FOC
New S/N, SRS, SRN. Warranty Replacement

0140011 x 1 FOC
S/N, SRS, SRN NO fault found

UPS x 1 FOC.

Clinical Engineering

INVOICES Only
Finance Department
West Middlesex University Hospital
2nd Floor, East Wing
Twickenham Road
Isleworth
Middlesex
TW7 6AF

DELIVERY
Chelsea & Westminster Hospital
Clinical Engineering Department
369 Fulham Road
London
SW10 9NH
Tel: 0203 315 8103

The enclosed equipment must be returned to delivery address shown above right
Consignment No:

To the service department: *Vincent - SRS67688*

Our Purchase Order Number *CC03118* Despatch Date:
Confirmation copy of the order will follow within a month

Type of work	<u>Repair</u>	Calibration	Service	<u>Warranty</u>
	Other			

Manufacturer: *Maxtec* Our job ref:

Type of Equipment: *OR sensor* Model: *Max OR Me*

Control Number:

Serial Number: *FJ31899018*

Precise details of fault:

*Faulty cable causing monitor to alarm.
Intermittently working when the cable is
wiggled.*

Please supply estimate to email: *matthew.anderson@chelwest.nhs.uk*

Any enquires should be made to (name): *Matthew Anderson* see delivery address

Accessories enclosed: mains lead, transducer, patient lead, none, other:

Status of Decontamination

Our Quality Management System is ISO 9001 registered Certificate No: 11551

01

This equipment has been in contact with infectious or potentially infectious material.

tick as appropriate It has been decontaminated by the following means: *Alcohol wipes*

The following safety precautions are recommended:

☒ This equipment is not known to be contaminated

Signed: *M.A. Anderson* Date: *31/12/20* Position: *Clinical Engineer*