



Kate Griffiths &lt;viamed.kate.griffiths@gmail.com&gt;

**RE: Order BYPO-007755 Tracking 1Z9W96386876301491**

1 message

**Fraser Harrison** <Fraser.Harrison@plexus.com>

19 January 2021 at 12:55

To: "kate.griffiths@viamed.co.uk" &lt;kate.griffiths@viamed.co.uk&gt;

Cc: Levente Barkoczi &lt;Levente.Barkoczi@plexus.com&gt;, Tamas Hefner &lt;Tamas.Hefner@plexus.com&gt;

Hi Kate,

Can we please go with UPS Express. We will place an order for 2 x C53790.

Levente - can you please confirm if you require a proforma invoice detailing carriage and insurance etc.

Regards,

Fraser

**Fraser Harrison**

Director - Program &amp; Transition Management - Aftermarket Services

+44 1506 425484 Direct

+44 7771 974340 UK Mobile

+1 920 312 1028 US Mobile

**From:** Main Account [mailto:[viamedinbox@gmail.com](mailto:viamedinbox@gmail.com)] **On Behalf Of** Kate Griffiths**Sent:** 19 January 2021 12:51**To:** Fraser Harrison <[Fraser.Harrison@plexus.com](mailto:Fraser.Harrison@plexus.com)>**Subject:** Re: Order BYPO-007755 Tracking 1Z9W96386876301491

[EXTERNAL] Use caution when clicking links or attachments from unknown senders.

Hi Fraser,

The delivery would not go today, but we could arrange UPS express or express saver for as soon as payment is received. The prices are as follows:

Express saver: €30.91

Express: €32.89.

Please let me know if you would like a proforma invoice detailing carriage (whichever you chose) and insurance etc.

Many thanks.

Kind regards

Kate Griffiths

**Please note: Viamed is now enacting a coronavirus contingency plan to allow sales and admin staff to work from home, and I am now working remotely. Telephone calls to the main office will not be answered, but emails will. Orders may take longer to process but we aim to continue to operate and serve our customers as best we can.**

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Email [kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)

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On Tue, 19 Jan 2021 at 12:34, Fraser Harrison <[Fraser.Harrison@plexus.com](mailto:Fraser.Harrison@plexus.com)> wrote:

Hi Kate,

We need to calibrate with O2 so will need the C53790 calibration assembly. Can you please go ahead and provide a cost for next day delivery.

Thanks,

Fraser

**Fraser Harrison**

Director - Program & Transition Management - Aftermarket Services

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**From:** Main Account [mailto:[viamedinbox@gmail.com](mailto:viamedinbox@gmail.com)] **On Behalf Of** Kate Griffiths

**Sent:** 19 January 2021 12:25

**To:** Fraser Harrison <[Fraser.Harrison@plexus.com](mailto:Fraser.Harrison@plexus.com)>

**Subject:** Re: Order BYPO-007755 Tracking 1Z9W96386876301491

[EXTERNAL] Use caution when clicking links or attachments from unknown senders.

Good afternoon Fraser,

I have checked with our export manager and he has informed me "you can calibrate the device in fresh air. However, if you are measuring higher percentage gas mixtures, then you will get a more accurate reading if you also calibrate in 100% O2, providing you have access to 100% O2. The calibration assembly helps connect it to some gas tubing via a flow meter".

I wanted to make you aware of this just in case this assists you to use the devices without any additional; expense.

I await your reply.

Kind regards

Kate Griffiths

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On Tue, 19 Jan 2021 at 11:33, Fraser Harrison <[Fraser.Harrison@plexus.com](mailto:Fraser.Harrison@plexus.com)> wrote:

Hi Kate,

Thanks for confirming. We need this ASAP to allow us to calibrate the oxygen sensors. Is there an option for a next day shipment to us?

If you can please confirm the price for a next day shipment we can raise an order for the C53790 and the shipping cost.

Thanks,

Fraser

**Fraser Harrison**

Director - Program & Transition Management - Aftermarket Services

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+44 7771 974340 UK Mobile

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**From:** Main Account [mailto:[viamedinbox@gmail.com](mailto:viamedinbox@gmail.com)] **On Behalf Of** Kate Griffiths

**Sent:** 19 January 2021 11:15

**To:** Fraser Harrison <[Fraser.Harrison@plexus.com](mailto:Fraser.Harrison@plexus.com)>

**Subject:** Re: Order BYPO-007755 Tracking 1Z9W96386876301491

[EXTERNAL] Use caution when clicking links or attachments from unknown senders.

Good morning Fraser,

Thank you for your email.

We can supply part number C53790, Calibration assembly for AX/MX300. The price is €19.40 each EXW.

This item is currently in stock.

Many thanks.

Kind regards

Kate Griffiths

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On Tue, 19 Jan 2021 at 11:03, Fraser Harrison <[Fraser.Harrison@plexus.com](mailto:Fraser.Harrison@plexus.com)> wrote:

Hi Kate,

For the calibration the manual states we need an accessory calibration assembly (P/N C53790).

Do you stock this accessory? If so can you please advise the price and availability.

Thanks,

Fraser

**Fraser Harrison**

Director - Program & Transition Management - Aftermarket Services

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+44 7771 974340 UK Mobile

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**From:** Main Account [mailto:[viamedinbox@gmail.com](mailto:viamedinbox@gmail.com)] **On Behalf Of** Kate Griffiths

**Sent:** 15 January 2021 11:34

**To:** Fraser Harrison <[Fraser.Harrison@plexus.com](mailto:Fraser.Harrison@plexus.com)>

**Subject:** Re: Order BYPO-007755 Tracking 1Z9W96386876301491

[EXTERNAL] Use caution when clicking links or attachments from unknown senders.

Good morning Fraser,

Thank you for your enquiry, I am pleased you have received your order.

The sensors are not calibrated, but they are tested to make sure that they are within specification. The MX300 is user calibration, this should be carried out every time the monitor is used and every eight hours of use.

I hope this helps.

Many thanks.

Kind regards

Kate Griffiths

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On Fri, 15 Jan 2021 at 11:22, Fraser Harrison <[Fraser.Harrison@plexus.com](mailto:Fraser.Harrison@plexus.com)> wrote:

Hi Kate,

We are received the oxygen sensors, thank you.

Do you know if they have been calibrated? We couldn't see calibration certificates with the sensors.

Thanks,

Fraser

**Fraser Harrison**

Director - Program & Transition Management - Aftermarket Services

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+44 7771 974340 UK Mobile



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**From:** Main Account [mailto:[viamedinbox@gmail.com](mailto:viamedinbox@gmail.com)] **On Behalf Of** Kate Griffiths

**Sent:** 03 December 2020 14:56

**To:** [cristina.pentea@bypass.ro](mailto:cristina.pentea@bypass.ro); Fraser Harrison <[Fraser.Harrison@plexus.com](mailto:Fraser.Harrison@plexus.com)>; Levente Barkoczi <[Levente.Barkoczi@plexus.com](mailto:Levente.Barkoczi@plexus.com)>; Cosmina Duma <[cosmina.duma@bypass.ro](mailto:cosmina.duma@bypass.ro)>

**Subject:** Order BYPO-007755 Tracking 1Z9W96386876301491

[EXTERNAL] Use caution when clicking links or attachments from unknown senders.

Dear Cristina,

I am writing to inform you that your order, BYPO-007755 has been dispatched.

You can track your order on the UPS website, [www.ups.com](http://www.ups.com), with the following tracking number 1Z9W96386876301491.

Please see attached copy of your invoice, RVM127429-1.

Kind regards

Kate Griffiths  
Viamed Ltd  
[kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)

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